



Identification:

It's your right to a healthier life

Are you of Aboriginal and/ or Torres Strait Islander origin?

Help us provide you with culturally appropriate care and support. We cannot rely on appearance.

- ✓ Be proud to identify
- ✓ Receive culturally appropriate care and support
- ✓ Receive the right health care and services
- ✓ Health Service staff must ask you the question
- ✓ Metro North Hospital and Health Service are here to help with your health care journey

Why staff must ask the question

Metro North Hospital and Health Service have a commitment to improve the health outcomes of Aboriginal and Torres Strait Islander people as part of the National Close the Gap campaign.

There is still an unacceptable gap in health status and life expectancy. To ensure Aboriginal and Torres Strait Islander people receive services, cultural support and care the right way, we must ask the question.

Staff must ask the question every time you present to our health services unless coming regularly for a course of treatment such as dialysis. This is to ensure your records are accurate and that you receive the appropriate care.

Staff cannot rely on appearance and the only way to know is to ask.

How you will be asked

Staff will ask "Are you of Aboriginal and/or Torres Strait Islander origin?" either verbally or on a form.

If you cannot answer due to being too ill to respond or under the age of 15, the question will be asked of the parent, guardian, carer or responsible accompanying adult.

Your Privacy

Please be assured that your personal information is protected and used appropriately by Metro North Hospital and Health Service Privacy Policy and Privacy laws.

Please be respectful of staff and understand that they have been directed to ask the question to ensure you receive the appropriate services, cultural support and care.

Further enquiries

If you have any feedback you can contact the Aboriginal and Torres Strait Islander Leadership Team via:

Email: A_TSILT_MNHHS@health.qld.gov.au

Phone: (07) 3170 4460

Website: <http://www.metronorth.health.qld.gov.au/better-together-van>



Facebook: <https://www.facebook.com/bettertogetherourhealthourway>



Instagram: <https://www.instagram.com/ourhealthourway>



LinkedIn: <https://www.linkedin.com/company/better-together-our-health-our-way>

Metro North Health would like to acknowledge the Traditional Owners and Custodians of the land on which our services are located. We pay our respects to all Elders past, present and emerging and acknowledge Aboriginal and Torres Strait Islander people across the State.

Artwork by Ronald John Abala Wulukantha – "little spirit man"

**Metro North
Health**



**Queensland
Government**

