Indigenous hospital services

Here to support you

Assisting the hospital journey of Aboriginal and Torres Strait Islander patients and their families.

Supported by the MNHHS Aboriginal and Torres Strait Islander Health Unit.

Reviewed 30/09/2017
Indigenous hospital liaison

Indigenous Hospital Liaison Services are located within the four hospitals at Metro North Hospital and Health Service.

An outreach service is also provided to Kilcoy Hospital.

The Royal Brisbane and Women’s Hospital
Level 5
Ned Hanlon Building
Mon and Fri: 8am – 8.30pm
Tues to Thurs: 8am – 5.00pm
Sat and Sun: 10am – 6.30pm

Weekday service
Phone: (07) 3646 4154
Team Leader: 0408 472 385

After hours service
Phone: (07) 3647 4183
Team Leader: 0408 472 385

Redcliffe Hospital
Via the Telephone Service at the Admissions Desk
Mon to Fri: 8.00am – 4.30pm
Ph: (07) 3049 6791
Team Leader: 0439 082 908

The Prince Charles Hospital
Ground Floor (Walkway leading to Coronary Care Unit)
Mon to Fri: 8.00am – 4.30pm
Ph: (07) 3139 5165
Team Leader: 0439 082 908

Kilcoy Hospital
Contact Caboolture Hospital Liaison Services

Referrals
IHLO_Referrals_MNHHS@health.qld.gov.au
Indigenous patient journey

The Indigenous Patient Journey Coordinators are located at The Royal Brisbane and Women’s Hospital (RBWH) and The Prince Charles Hospital (TPCH).

They are able to assist Aboriginal and Torres Strait Islander people and their escorts travelling from Rural, Remote and Regional communities with their journey to, during and after hospital.

The Royal Brisbane and Women’s Hospital

Level 5
Ned Hanlon Building
Mon and Fri: 8am – 8.30pm
Tues to Thurs: 8am – 4.30pm
Sat and Sun: 10am – 6.30pm
Ph: (07) 3646 5612
Mobile: 0428 861 888

After hours
Mobile: 0409 583 967

The Prince Charles Hospital

Demountable Building 23
(Next to TPCH Pool)
Mon and Fri: 8am – 8.30pm
Tues to Thurs: 8am – 4.30pm
Sat and Sun: 10am – 6.30pm
Ph: (07) 3139 6429
Mobile: 0429 897 982

After hours
Mobile: 0409 583 967

Referrals
Improving_the_Patient_Journey@health.qld.gov.au

Team Leader
Ph: (07) 3139 6622
Mobile: 0408 023 733
Indigenous hospital services

We provide culturally appropriate support, advocacy and advice to Aboriginal and Torres Strait Islander people in the Hospital and their return to community by providing:

- Bedside visits to explain the hospital system
- Liaison with clinical staff
- Transportation support for eligible patients
- Personal and family support
- Language translation services
- Cultural support
- Coordination of care from hospital to home
- Men’s and Women’s business

Contact us

Aboriginal and Torres Strait Islander Health Unit
Community, Indigenous and Subacute Service
Metro North Hospital and Health Service

Building 26
Chermside Community Health Centre
490 Hamilton Road
Chermside, QLD 4032

Phone: (07) 3139 3235
Email: A_TSIHU_MNHHS@health.qld.gov.au