Community, Indigenous and Subacute Services

Innovate Reconciliation Action Plan

May 2018 – May 2020
The CISS Innovate Reconciliation Action Plan May 2018 – May 2020 by Metro North Hospital and Health Service is licensed under a Creative Commons Attribution 4.0 Australia licence.

To view the terms of this licence, visit: https://creativecommons.org/licenses/by-nc-nd/4.0/

For permissions beyond the scope of this licence contact qgciqld.gov.au

To attribute this material, cite the CISS Innovate Reconciliation Action Plan May 2018 – May 2020 by Metro North Hospital and Health Service.

Accessibility

Public Availability

Where possible, readers are encouraged to download the report online at: www.health.qld.gov.au/metronorth

Where this is not possible, printed copies are available using one of the contact options below:

Address: Aboriginal and Torres Strait Islander Health Unit
          Chermside Community Health Centre
          Building 26, 490 Hamilton Road
          Chermside Qld 4032

General Phone: (07) 3139 3235
Office Hours: 9am–5pm
General e-mail: A_TSIHU_MNHHS@health.qld.gov.au

Interpreter Services Statement

Metro North Hospital and Health Service is committed to providing accessible services to the community from culturally and linguistically diverse backgrounds.

If you have difficulty in understanding the annual report, please contact us on 07 3646 8111 and we will arrange an interpreter to communicate the report to you effectively.
Chief Executive’s message

I am pleased to present the Reconciliation Action Plan for Metro North Community, Indigenous, Subacute Services. This is the first Reconciliation Action Plan (RAP) for our hospital and health service and demonstrates our strong commitment to reconciliation.

As Australia's largest and most diverse public health service, Metro North has a responsibility to provide compassionate, high quality care that responds to the needs of our whole community.

It is vital that we work together with the community to set a clear direction on how we can provide better healthcare and experiences for the people that need us.

But our responsibility extends beyond healthcare delivery. Through the CISS RAP we have a framework for building stronger and more respectful relationships with Aboriginal and Torres Strait Islander peoples and communities to progress reconciliation in Australia, both within the workplace and into the community that we serve.

Metro North is a major employer in South East Queensland and a large training provider across the clinical, administrative and technical fields. As a large and complex organisation, we also have significant financial influence and through this RAP can use that influence to support Indigenous businesses either directly or through our supply chain.

The RAP enables us to go beyond goodwill to setting clear, measurable, and most importantly, achievable goals that build relationships, develop a culture of respect, and provide further opportunities for Aboriginal and Torres Strait Islander peoples.

Thank you to the CISS RAP working group for the significant work that has gone into not only developing the plan but creating a clear pathway for implementation. This RAP provides the framework for the development of other reconciliation action plans within Metro North as we progress our reconciliation journey.

Shaun Drummond
Chief Executive, Metro North Hospital and Health Service

RAP Working Group co-Chair’s message

We are delighted and honoured to be the RAP Working Group Co-Chairs for the Community, Indigenous, and Subacute Service (CISS) RAP and to be working closely with our RAP working group to drive change across the directorate.

Our role will be to enter into discussions that lead to results while ensuring there is an equality of responsibility across CISS, so that everyone within the directorate can move forward together. CISS will continue to be seen as a leader in the provision of culturally appropriate, and culturally safe healthcare for Aboriginal and Torres Strait Islander people and communities, whilst also being viewed as an employer of choice for Indigenous Australians.

This RAP provides us with a blueprint that will guide us to enhance the lives Aboriginal and Torres Strait Islander peoples, and we are confident that, over the life of this plan, and those to follow afterwards, we can create a strong legacy by embedding the RAP into everything that we do within CISS.

Paul Drahm
Director, Aboriginal and Torres Strait Islander Health Unit
Community, Indigenous and Subacute Services

Jo Walters
Director, Allied Health
Community, Indigenous and Subacute Services
Our vision for reconciliation

Our vision for reconciliation is for a health care system that embraces unity between Aboriginal and Torres Strait Islander peoples and other Australians by valuing the culture, experiences, and rights of Aboriginal and Torres Strait Islander people, via the delivery of services in culturally appropriate and culturally safe ways, the representation of equality and equity, historical acceptance of our shared history, and promotion of positive race relations.
Our business

Community, Indigenous and Subacute Services (CISS) deliver a broad range of quality community-based health care and support services to help people improve and maintain their wellbeing and independence across the northside of Brisbane.

Employing 1300 staff, of which 70 identify as Aboriginal and/or Torres Strait Islanders, we are part of the Metro North Hospital and Health Service (MNHHS), the largest health service in Queensland, caring for a population of more than one million people every year.

Working out of 12 facilities we provide services for 500 occupied beds each day, whilst also delivering a myriad of other vital community health services which aim to provide the safest possible care close to the patient’s home as an alternative to hospital treatment and to help people from being re-admitted to hospital. Some of the services we provide are:

- Residential aged care services
- Care for people with complex high needs who require around the clock care
- Short term restorative care to enable people to return to their homes following hospital admission
- Specialized rehabilitation care for people who have suffered acquired brain injuries
- Interim care to support older people that have been discharged from hospital and are awaiting access to an aged care facility
- Assess the medical, physical, cultural, psychological and social care needs of elderly people and their carers to enable them access to the right support, care, and services based on their individual needs
- Support and actively manage people with chronic health problems (including cancer and diabetes) by providing them with access to the right care at the right time
- Provision of acute care in a patients home to reduce and avoid admissions to hospitals
- Rehabilitation services to improve people’s wellbeing, independence, general function, and quality of life
- Short term support and case management to assist older people complete their restorative care in their home following a hospital admission
- A seven day non-emergency post-acute hospital response service.

CISS is also responsible for ensuring that culturally appropriate health services are provided to Aboriginal and Torres Strait Islander consumers at all Metro North facilities.

Our Aboriginal and Torres Strait Islander Health Unit works across five public hospitals, various community health centres, residential care facilities and mobile and outreach teams with a goal of becoming a national health leader in the delivery of Aboriginal and Torres Strait Islander Health Services that are culturally appropriate and culturally safe. We do this through:

- Culturally appropriate support, advocacy and advice to Aboriginal and Torres Strait Islander people in the hospital via bedside visits to explain the hospital system, liaison with clinical staff, transportation, personal and family support, language translation services, general cultural support and coordination of care from hospital to home
- Provision of culturally appropriate support, education and prevention services to Aboriginal and Torres Strait Islander people and communities on sexual health issues including access to treatment, education, and prevention
- Client advocacy, co-ordination of care, health promotion with a specific focus on chronic disease and risk factors, transportation, and referrals to GPs, Allied Health, and Specialist medical services for Aboriginal and Torres Strait Islander communities
- A navigation and transition service for Aboriginal and Torres Strait Islander women and their families from pregnancy through to when their child turns two via regular phone contact, home visits, referrals, drop-in clinics, and health promotion
- Support, cultural advice, and training to raise awareness about Aboriginal and Torres Strait Islander patients, their families and communities accessing our services in order to build a culturally capable workforce

Our services are delivered by multidisciplinary teams of nursing, allied health, medical and support/operational staff with the skills and experience to treat a full range of health needs, both physical and mental.
Statement of Commitment to Reconciliation

The Community, Indigenous, and Subacute Services Directorate of the Metro North Hospital and Health Service is committed to improving health outcomes for Aboriginal and Torres Strait Islander people and providing services which are culturally respectful and responsive to their needs.

We recognise the traditional custodians of the land and waters and pay our respects to Elders past and present and to those yet to come as we walk together towards a healthier future.

We remain committed to the Council of Australian Governments' targets to Close the Gap in life expectancy of Aboriginal and Torres Strait Islander people by 2033 and to halve the gap in mortality of children under five years by 2018.

In the spirit of reconciliation we celebrate the uniqueness of the world's oldest living cultures. We respectfully acknowledge the diversity of cultural practices and spiritual beliefs.

We are mindful of the negative impacts of colonisation and past government policies, injustices and inequalities that continue to significantly contribute to marginalisation, disadvantage and poor health outcomes experienced by many Aboriginal and Torres Strait Islander people today.

We acknowledge and appreciate the financial contribution of Aboriginal and Torres Strait Islander Queenslanders towards the expansion of Queensland's hospitals, health infrastructure and services. We recognise and regret that this was a part of past government policies of control over Aboriginal and Torres Strait Islander peoples' wages and savings under the ‘Protection Acts’.

The Community, Indigenous, and Subacute Service Directorate is committed to providing equity of access to high quality healthcare services and building relationships based on inclusion with Aboriginal and Torres Strait Islander people and their communities. We strive to improve client and patient confidence in our services across Queensland.

We will not tolerate racism, prejudice or harassment. We reject racially prejudiced attitudes, actions and ideologies that impede culturally inclusive relationships.

The Community, Indigenous, and Subacute Service Directorate will continue to foster the principles of reconciliation within its every day practice through implementation of the Queensland Health Aboriginal and Torres Strait Islander Cultural Capability Framework 2010-2033, which will be reflected in relevant Department and Hospital and Health Service strategies and plans.

We are dedicated to developing workforce recruitment and retention strategies which increase participation and representation of Aboriginal and Torres Strait Islander people.

All staff have responsibilities towards closing the gap of disadvantage and working with Aboriginal and Torres Strait Islander people and communities for a healthier future.

Chris Seiboth
Executive Director
Community, Indigenous, and Subacute Services
Metro North Hospital and Health Service
2 June 2017
Our Reconciliation Action Plan (RAP)

During National Reconciliation Week in 2017 a CISS Statement of Commitment to Reconciliation was signed and represented a commitment by CISS to help to achieve Reconciliation between Aboriginal and Torres Strait Islander peoples and non-Indigenous Australians.

The Statement of Commitment is a high-level statement which acknowledges that all employees share responsibility and have a role in addressing health inequities experienced by Aboriginal and Torres Strait Islander people.

Our Innovate RAP will bring to life the statements made in the CISS Statement of Commitment to Reconciliation and will enable CISS to explore and implement innovative approaches that will not only help to advance reconciliation, but to transform the culture of our organisation through increasing our Aboriginal and Torres Strait Islander workforce, working more closely towards mutually agreed outcomes with the Aboriginal and Torres Strait Islander community, and to share the wonderfully rich cultural diversity of Aboriginal and Torres Strait Islander people with all CISS staff.

We are entering into this RAP as an ongoing process to make changes both within and outside the workplace, by providing all CISS staff with the opportunity to make a difference and to take a personal responsibility to help achieve reconciliation between Aboriginal and Torres Strait Islander people and non-Indigenous Australians.

Our progress is being driven by our RAP Champion (CISS Executive Director) and the RAP Working Group Co-Chairs who are actively involved in promoting our actions against the deliverables within this RAP to not only all staff within CISS, but across the Metro North Hospital and Health Service more broadly.

The RAP Champion and RAP Working Group Co-Chairs are supported by an equally important cohort of internal Aboriginal and Torres Strait Islander and non-Indigenous employees who form the CISS RAP Working group. The RAP Working Group includes a cross section of staff from across CISS who work in both clinical and non-clinical roles.

The RAP Working Group

- Tammy Dutschke
  Business and Performance Analyst
- Renee Simon
  Principal Communications Advisor
- Amanda Duncan
  Nurse Educator/Clinical Nurse Consultant, Chronic Disease
- Lee Barby
  CISS Corporate Educator
- Therese Elliot
  Acting Director of Speech Pathology
- Liz Kidd
  Centre Manager, North Lakes Health Precinct
- Julie Sochacki
  A/Centre Manager, Brighton
- Debbie Leahy
  Nursing Director, Rehabilitation and Transition Care
- Rayna Cowburn
  Indigenous Service Improvement Coordinator
- Robyn Chilcott
  Manager, Indigenous Acute and Primary Health Care Team
- Jarrod Parter
  Community Liaison Worker
- Tracy Grant
  Indigenous Safety and Quality Officer
- Mark Budd
  Hospital Liaison Officer
- Elwyn Henaway
  Cultural Capability Officer
- Paul Drahm (Co-Chair)
  Director, Aboriginal and Torres Strait Islander Health Unit
- Jo Walters (Co-Chair)
  Director, Allied Health
## Relationships

Building strong relationships with Aboriginal and Torres Strait Islander people is essential to our work and the way we do it. Strong relationships help us to deliver better outcomes for Aboriginal and Torres Strait Islander people that are culturally appropriate and culturally safe.

<table>
<thead>
<tr>
<th>Action</th>
<th>Deliverable</th>
<th>Timeline</th>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1 CISS RAP Working Group (RWG) actively monitors RAP development and implementation of actions, tracking progress and reporting</strong></td>
<td>• Ensure RAP Working Group oversees the development, endorsement and launch of the RAP</td>
<td>May 2018</td>
<td>RWG Chairs</td>
</tr>
<tr>
<td></td>
<td>• Ensure Aboriginal and Torres Strait Islander peoples are represented on the RWG, as well as other employees from various disciplines across CISS to ensure all areas of the directorate are represented</td>
<td>May 2018</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Meet at least four times per year to monitor and report on RAP implementation</td>
<td>June 2018, October 2018, December 2018, March 2019, June 2019, October 2019, December 2019, March 2020</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Establish Terms of Reference for the CISS RAP Working Group</td>
<td>May 2018</td>
<td>RWG Chairs</td>
</tr>
<tr>
<td></td>
<td>• Establish an Implementation Plan for RAP actions</td>
<td>May 2018</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Review and update the Implementation Plan for RAP actions</td>
<td>June 2019, June 2020</td>
<td></td>
</tr>
<tr>
<td><strong>2 Celebrate and participate in National Reconciliation Week (NRW) by providing opportunities to build and maintain relationships between Aboriginal and Torres Strait Islander peoples and other Australians</strong></td>
<td>• Hold an all CISS-staff NRW event and register event via Reconciliation Australia’s NRW event</td>
<td>27 May–3 June 2018, 2019, 2020</td>
<td>Director – Aboriginal and Torres Strait Islander Health Unit</td>
</tr>
<tr>
<td></td>
<td>• Hold NRW events in each CISS facilities</td>
<td></td>
<td>Director – Facility Services</td>
</tr>
<tr>
<td></td>
<td>• Sponsor a local community event in NRW</td>
<td></td>
<td>Manager – Community and Strategic Relations</td>
</tr>
<tr>
<td></td>
<td>• Ensure RAP Working Group members attend and encourage all staff to participate in external events to recognise and celebrate NRW</td>
<td></td>
<td>RWG Chairs</td>
</tr>
<tr>
<td>3</td>
<td>Develop and maintain mutually beneficial relationships with Aboriginal and Torres Strait Islander peoples, communities and organisations to support positive outcomes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>•</strong></td>
<td>Meet with local Aboriginal and Torres Strait Islander organisations to develop guiding principles for future engagement</td>
<td>October 2018</td>
<td>Director – Aboriginal and Torres Strait Islander Health Unit</td>
</tr>
<tr>
<td><strong>•</strong></td>
<td>Develop and implement a stakeholder identification and engagement plan to work with Aboriginal and Torres Strait Islander community groups</td>
<td>July 2018</td>
<td></td>
</tr>
</tbody>
</table>
| **•** | Form relationships with Traditional Owners, prominent Elders, and community groups and seek opportunities to benefit one another through:  
  » cultural awareness consultation  
  » open dialogue about project opportunities  
  » networking; and  
  » cultural events | October 2018 |
| **•** | Commit to establishing at least two formal partnerships with Aboriginal and Torres Strait Islander organisations to improve our services to Indigenous Australians | May 2019 |

<table>
<thead>
<tr>
<th>4</th>
<th>Raise internal and external awareness of our RAP to promote reconciliation across our business and sector</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>•</strong></td>
<td>Develop and implement a strategy to communicate our RAP to all internal and external stakeholders</td>
</tr>
</tbody>
</table>
| **•** | Update and maintain the RAP communication strategy annually | May 2019  
May 2020 |
| **•** | Appoint RAP Ambassadors at each CISS facility | May 2018 | RWG Chairs |
| **•** | Promote reconciliation to all internal and external stakeholders via CISS newsletters | May 2019  
May 2020 | Manager – CISS Communications |
### Respect

Respect for Aboriginal and Torres Strait Islander peoples, culture, land, and history is important to the work of CISS because it supports successful working relationships and helps leads to better policy development, program delivery, and patient experiences.

<table>
<thead>
<tr>
<th>Action</th>
<th>Deliverable</th>
<th>Timeline</th>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Engage employees in continuous cultural learning opportunities to increase understanding and appreciation of Aboriginal and Torres Strait Islander cultures, histories and achievements</td>
<td>• Update Cultural Capability Training policy so that it defines cultural learning needs of employees in all areas of our business and considers various ways cultural learning can be provided</td>
<td>December 2018</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Work with local Traditional Owners and prominent community members to review the cultural practice program and incorporate local content</td>
<td>December 2018</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Review the Cultural Practice program to ensure it meets the needs of all CISS programs and services</td>
<td>December 2018</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Distribute cultural awareness and RAP fact sheets to all staff at induction</td>
<td>January 2019</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Ensure all CISS staff have attended a face to face cultural practice program training session</td>
<td>May 2020</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Provide yearly opportunities for CISS staff to participate in cultural immersion activities</td>
<td>May 2019, May 2020</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Provide opportunities for RWG members, RAP Champions, HR Managers and other key leadership staff to participate in cultural training</td>
<td>May 2019, May 2020</td>
</tr>
<tr>
<td>6</td>
<td>Engage employees in understanding the significance of Aboriginal and Torres Strait Islander cultural protocols, such as Welcome to Country and Acknowledgement of Country, to ensure there is a shared meaning</td>
<td>• Develop, implement and communicate a cultural protocol document for Welcome to Country and Acknowledgement of Country</td>
<td>December 2018</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Develop and maintain a list of key contacts for organising a Welcome to Country and maintaining respectful partnerships</td>
<td>June 2018</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Invite a Traditional Owner to provide a Welcome to Country to at least two significant events, including our NAIDOC Week event</td>
<td>June 2018</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Include an Acknowledgement of Country at the commencement of all important internal and external meetings</td>
<td>December 2018</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
<td></td>
</tr>
</tbody>
</table>
| **7** Provide opportunities for all CISS staff to engage with Aboriginal and Torres Strait Islander communities by celebrating events significant to the Aboriginal and Torres Strait Islander community, such as:  
  - NAIDOC Week  
  - Close the Gap day  
  - National Apology  
  - Coming of the Light  
  - Aboriginal and Torres Strait Islander children's day | **Review HR policies and procedures to ensure there are no barriers to staff participating in events which celebrate Aboriginal and Torres Strait Islander culture** | July 2018 CISS HR Business Partner |
|   |   |   |
| **8** Provide greater recognition to the Traditional Owners upon whose land CISS operates | **Review and update policies to enable conference rooms in each CISS facility to be renamed so that they are reflective of the local Aboriginal and Torres Strait Islander community** | April 2019 Director – Facility Services |
|   |   |   |
| **9** Recognise and acknowledge excellence in the delivery of Aboriginal and Torres Strait Islander program delivery and services within CISS | **Establish an ‘Excellence in Aboriginal and Torres Strait Islander services’ category in the CISS Staff Excellence Awards** | December 2018 Manager – CISS Communications |
| **10** Ensure our programs are culturally appropriate and culturally safe for Aboriginal and Torres Strait Islander peoples | **Establish an Aboriginal and Torres Strait Islander cultural governance committee to review the cultural appropriateness of CISS policies and programs** | September 2018 Director – Aboriginal and Torres Strait Islander Health Unit |
| **11** Enable all CISS staff to demonstrate cultural sensitivity and promote improving Aboriginal and Torres Strait Islander health outcomes in the workplace | **Develop an Aboriginal and Torres Strait Islander art inspired CISS staff polo shirt that is available to purchase and wear in the workplace** | May 2018 |
Providing employment and development opportunities for Aboriginal and Torres Strait Islander people strengthens our workplace and supports a culture where all staff are valued for their diverse backgrounds and experiences. Increasing engagement of Aboriginal and Torres Strait Islander businesses will not only create mutually beneficial commercial relationships, but will provide economic benefits and social outcomes for Aboriginal and Torres Strait Islander people.

### Opportunities

**Action** | **Deliverable** | **Timeline** | **Responsibility**
--- | --- | --- | ---
12 **Increase our number of Aboriginal and Torres Strait Islander employees** | • Collect information on our current Aboriginal and Torres Strait Islander staff to inform future employment opportunities | July 2018 | Director – Aboriginal and Torres Strait Islander Health Unit

- Increase Aboriginal and Torres Strait Islander staffing representation levels from five per cent, by one per cent per year until 2020 through the development of Aboriginal and Torres Strait Islander specific entry-level employment programs, increased use of identified positions, and formal partnerships with Universities, TAFEs, Schools, Training Providers, and Indigenous employment agencies | May 2020

- Develop and implement an Aboriginal and Torres Strait Islander Employment and Retention strategy | June 2019

- Recruit an Aboriginal and Torres Strait Islander Organisational Workforce Manager to implement Indigenous recruitment and retention initiatives | December 2018

- Engage with existing Aboriginal and Torres Strait Islander staff to consult on employment strategies, including professional development | February 2019
- February 2020

- Review recruitment processes and policies to ensure culturally appropriate aspects including Indigenous representation, support and guidance is available throughout the interview and onboarding processes | July 2018

- Advertise CISS vacancies in relevant Aboriginal and Torres Strait Islander media | July 2018
<table>
<thead>
<tr>
<th>13</th>
<th>Ensure our Aboriginal and Torres Strait Islander employees are provided with career development and networking opportunities</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Provide an annual one-day workshop for all Aboriginal and Torres Strait Islander employees for development, including career planning, resume writing and interviews, and skills building workshops</td>
</tr>
<tr>
<td></td>
<td>• Offer scholarships to Aboriginal and Torres Strait Islander employees to access further training and qualifications, and attendance at external conferences</td>
</tr>
<tr>
<td></td>
<td>• Provide access to leadership development programs for Aboriginal and Torres Strait Islander employees</td>
</tr>
<tr>
<td></td>
<td>• Investigate secondment opportunities for Aboriginal and Torres Strait Islander employees to undertake work placements within other areas of CISS, the Metro North Hospital and Health Service, and community controlled health services</td>
</tr>
<tr>
<td></td>
<td>• Establish an Aboriginal and Torres Strait Islander Staff network</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>14</th>
<th>Investigate opportunities to incorporate Aboriginal and Torres Strait Islander supplier diversity within our organisation</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>• Review and update procurement policies and procedures to ensure there are no barriers for procuring goods and services from Aboriginal and Torres Strait Islander businesses</td>
</tr>
<tr>
<td></td>
<td>• Develop and communicate to staff a list of Aboriginal and Torres Strait Islander businesses that can be used to procure goods and services</td>
</tr>
<tr>
<td></td>
<td>• Develop commercial relationships so that 3% of addressable spend within CISS is with Aboriginal and/or Torres Strait Islander owned business</td>
</tr>
<tr>
<td></td>
<td>• Promote the use of the Queensland Government’s Black Business Finder</td>
</tr>
<tr>
<td></td>
<td>• Investigate Supply Nation Membership</td>
</tr>
</tbody>
</table>
## Governance, tracking progress and reporting

<table>
<thead>
<tr>
<th>Action Description</th>
<th>Deliverable</th>
<th>Timeline</th>
<th>Responsibility</th>
</tr>
</thead>
<tbody>
<tr>
<td>15 Report RAP achievements, challenges and learnings to Reconciliation Australia</td>
<td>• Complete and submit the RAP Impact Measurement Questionnaire to Reconciliation Australia annually September 2018, 2019, 2020 RWG Chairs</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Investigate participating in the RAP Barometer May 2018</td>
<td></td>
<td></td>
</tr>
<tr>
<td>16 Report RAP achievements, challenges and learnings internally and externally</td>
<td>• Publically report our RAP achievements, challenges and learnings May 2018, 2019, 2020</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Internally track progress of RAP implementation via quarterly reports to the CISS Executive</td>
<td></td>
<td></td>
</tr>
<tr>
<td>17 Review, refresh and update RAP</td>
<td>• Liaise with Reconciliation Australia to develop a new RAP based on learnings, challenges and achievements November 2019</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Send draft RAP to Reconciliation Australia for formal review, feedback, and endorsement</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

## Contact details

Name: Phil Ahmat  
Position: CISS RAP Coordinator  
Phone: 07 3139 4117  
Email: philip.ahmat@health.qld.gov.au
Aboriginal and Torres Strait Islander people have relied on the sea to provide food for thousands of years. Aboriginal and Torres Strait Islander people only took what was needed, and were selective about the sex and maturity of animals taken in order to allow resources to replenish, and to prevent wastage the food was shared out amongst the community.

Food from the sea is still an important part of life for Aboriginal and Torres Strait Islander people, Aboriginal and Torres Strait Islander people still continue to practice the many complex ways of collecting and preparing foods.

**Fish, turtle and stingray**  
Traditional source of seafood

**Blue colours, dots and circles represent**  
Tidal, current and depth changes in the sea

**Red with white dots (circles)**  
Represents coral growth and spawning

**About the artist**

Artist: Ronald Abala  
WULUKANTHA – “little spirit man”

I identify and acknowledge my Aboriginal and Torres Strait Islander heritage/cultures.

I am an EWAIDJA man from West Arnhem Land Northern Territory (Father’s side).

And MUDIAMO man from Daily River region, South of Darwin (Mother’s side).

I also have links to the Torres Strait, Badu Island (Father’s side).

I am the second eldest of five siblings, with one sister and three younger brothers, we all lived grew up and have strong connections with the people, community and the country around the Darwin area, Northern Territory. I moved away from Darwin in the early 90s to tropical North and far Northern Queensland (Cairns and Bamaga) for a period of four years. I worked, lived and travelled around Queensland for the four years until finally settling in Brisbane 15 years ago. I make it my business to return home to Darwin on frequent occasions to reconnect with my country, community and with my families and friends.

I’m a self-taught Aboriginal and Torres Strait Islander artist and through my paintings I interpret my cultures, my people, the animals, the landscapes around Darwin Northern Territory and through the stories that have been passed down to me as a child. Other mediums I have worked on consist of tile mosaics and stained glass work.