

# Phone **1300 220 922** for **Rapid Access Community Care**

**Timely access to community care for adult patients at risk of hospitalisation.**

Referral to RACC is via a phone call to **1300 220 922** between the hours of 0900 and 1700, Monday to Friday. Electronic Referrals via GP Smart referrals.

The RACC Interdisciplinary team will assess the patient in their own home within 1 business day and refer on to the most appropriate, established community support services including:

## **Metro North Community Health services:**

- Coordinated, complex, multidisciplinary care
- Allied health services (E.g. Occupational Therapy, Physiotherapy, Dietetics, Speech Therapy, Social Work, Podiatry and Pharmacy medication review)
- Nursing Care
- Geriatrician
- Rehabilitation
- ACAT
- Diabetes
- Post Acute Care.

**PHN Team Care Coordination** (noting that GPs can continue to direct refer to Team Care Coordination) |  
**Non-Government Organisations and My Aged Care | Home support.**

*General Practitioners will receive feedback on the patient assessment and the services that the patient has been referred to.*



