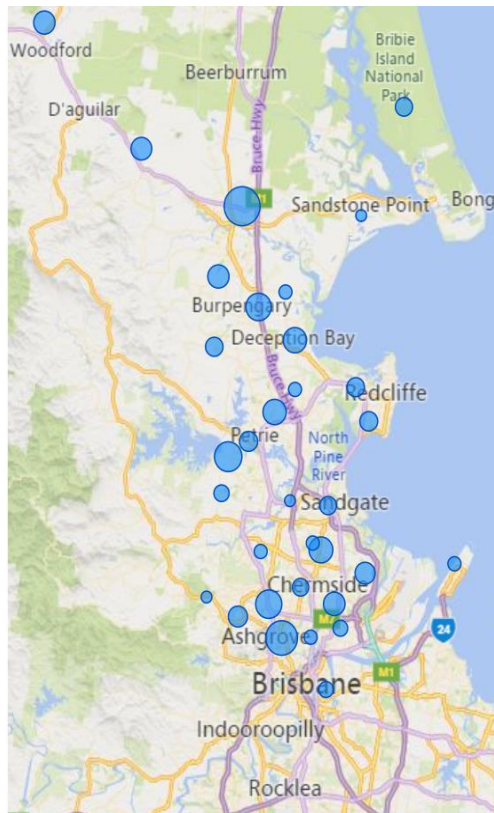


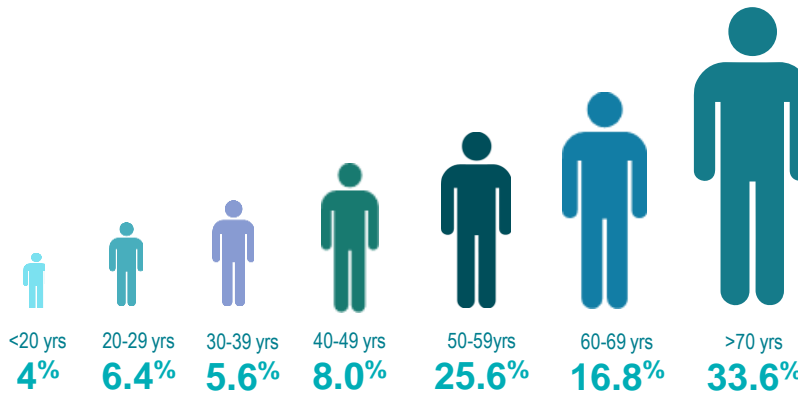
# Aboriginal &/or Torres Strait Islander Clients 2023/2024

## Community Health

### CLIENT BY SUBURB



### AGE



### CULTURAL AND LINGUISTIC DIVERSITY

#### Top Languages at Home

- ❖ English – 98.29%

#### Top Patient Religions

- ❖ No Religion/Not Stated – 53.52%
- ❖ Catholic – 15.15%
- ❖ Anglican Church of Australia – 12.12%

#### Client Origin

- ❖ Aboriginal – 560
- ❖ Torres Strait Islander – 31
- ❖ Both Aboriginal and Torres Strait Islander – 45

#### Top Patient Birthplace

- ❖ Australia – 89.07%
- ❖ England – 2.58%
- ❖ New Zealand – 1.82%

### COH ABORIGINAL AND TORRES STRAIGHT ISLANDER CLIENT ACTIVITY

#### Attended Appointments

9,754



#### Telehealth/ Telephone Appointments

2,895



#### Referral Rate to A&TSHIT

11.28%



### TOP REFERRERS

Hospitals	64.4%
Internal	11.6%
Other Community-Based Services	9.9%

### CONSUMER FEEDBACK

#### Top Compliment Themes

- ❖ Humaneness/Caring – 37.50%
- ❖ Communication – 37.50%
- ❖ Treatment – 12.50%
- ❖ Professional Conduct – 12.50%

