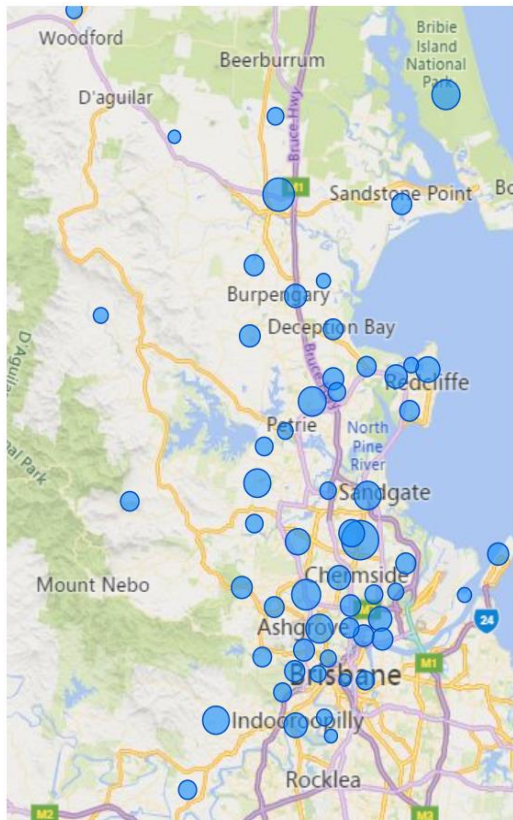


Community Transition Care Program 2023/2024

HOME VISIT MAP



ACTIVITY

995 Referrals



29,812 Patient Appointments



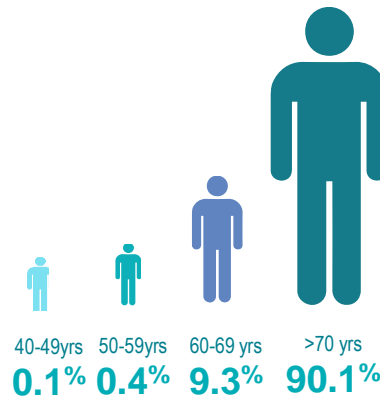
6,050 Virtual Care Appointments



570 Admissions



AGE



CULTURAL AND LINGUISTIC DIVERSITY

Top Languages at Home

- ❖ English – 98.28%
- ❖ Italian – 0.51%
- ❖ Mandarin – 0.30%
- ❖ Spanish – 0.20%

Top Patient Birthplace

- ❖ Australia – 75.89%
- ❖ England – 9.02%
- ❖ New Zealand – 4.56%
- ❖ Italy – 1.82%
- ❖ Scotland – 1.72%

Top Patient Religions

- ❖ No Religion/Not Stated – 62.41%
- ❖ Catholic – 14.49%
- ❖ Anglican Church of Australia – 4.86%
- ❖ Uniting Church – 4.36%
- ❖ Anglican – 3.55%



Aboriginal &/or TSI - 1.01 %

TOP REFERRERS

Hospitals	82.0%
Community Service	17.3%
Other Government Service Provider	1.0%

CONSUMER FEEDBACK

Top Compliment Themes

- ❖ Professional Conduct – 51.8%
- ❖ Treatment – 32.35%
- ❖ Humaneness/Caring – 6.76%
- ❖ Communication – 5.59%
- ❖ Clinical Safety – 1.18%