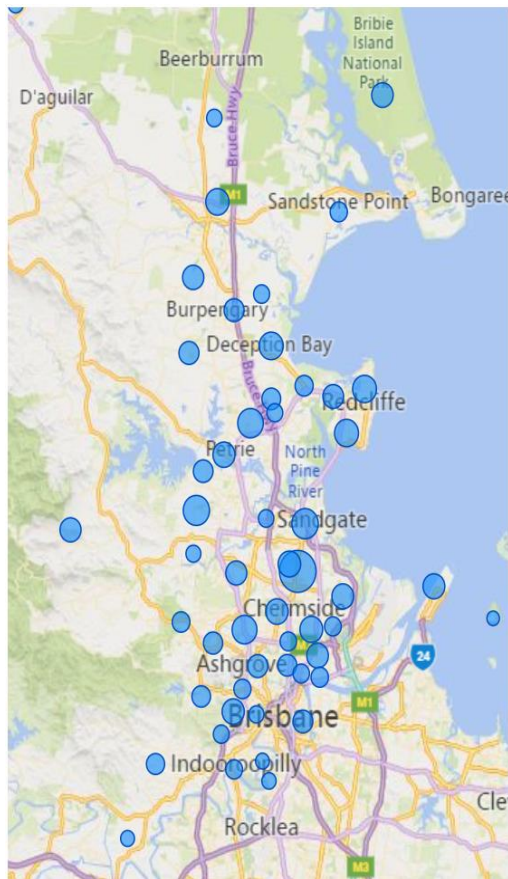


Residential Transition Care Program 2023/2024

PATIENT BY SUBURB



ACTIVITY



570
Admissions



41 days
Average Stay



88.70%
Average Occupancy

AGE



60-69 yrs
9.1%



>70 yrs
90.9%

CULTURAL AND LINGUISTIC DIVERSITY

Top Languages at Home

- ❖ English – 97.59%
- ❖ Cantonese – 0.48%
- ❖ Italian – 0.48%
- ❖ Mandarin – 0.24%
- ❖ Armenian – 0.24%

Top Patient Birthplace

- ❖ Australia – 73.730%
- ❖ England – 8.67%
- ❖ New Zealand – 4.10%
- ❖ Italy – 1.93%
- ❖ Scotland – 1.93%

Top Patient Religions

- ❖ No Religion/Not Stated – 47.47%
- ❖ Catholic – 15.66%
- ❖ Anglican Church of Australia – 7.47%
- ❖ Presbyterian – 5.30%
- ❖ Uniting Church – 3.86%



Aboriginal &/or TSI - 1.96 %

TOP REFERRERS

Community Service

81.5%

Internal

2.8%

CONSUMER FEEDBACK

Top Compliment Themes

- ❖ Humaneness/Caring – 65.77%
- ❖ Treatment – 17.60%
- ❖ Professional Conduct – 8.07%
- ❖ Patient Rights – 0.49%
- ❖ Discharge and Transfer – 0.49%