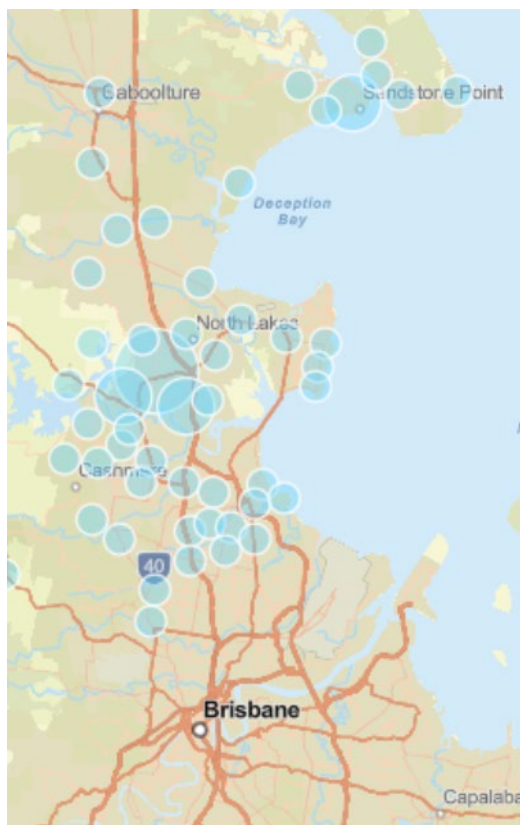
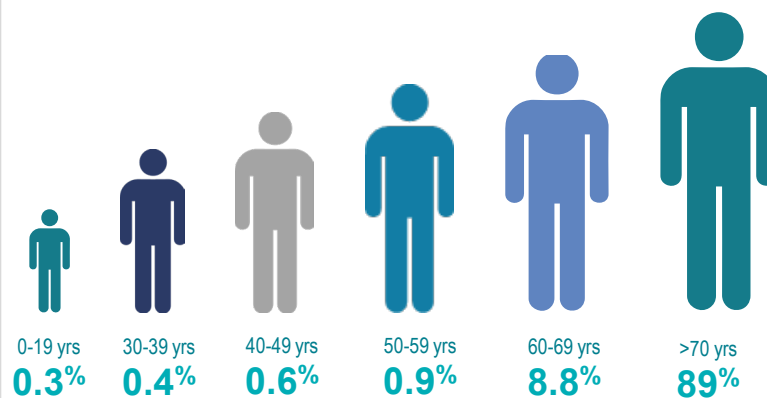


HAART 2024/2025

PATIENT BY SUBURB



AGE



CULTURAL AND LINGUISTIC DIVERSITY

Top Languages at Home

- ❖ English – 98.46%
- ❖ Italian – 0.28%
- ❖ Spanish – 0.28%

Top Patient Birthplace

- ❖ Australia – 72.49%
- ❖ England – 10.20%
- ❖ New Zealand – 5.03%
- ❖ Scotland – 1.54%
- ❖ India – 1.12%

Top Patient Religions

- ❖ No Religion/Not Stated – 49.44%
- ❖ Catholic – 14.66%
- ❖ Anglican Church of Australia – 6.15%
- ❖ Uniting Church – 5.17%
- ❖ Presbyterian – 4.05%



Aboriginal &/or TSI - 4.21%

ACTIVITY



843
Referrals



9,978
Appointments



1,907
Virtual Care

TOP REFERRERS

Hospital	62.5%
GP	27.4%
Community Service	7.7%

CONSUMER FEEDBACK

Top Compliment Themes

- ❖ Humaneness/Caring – 52.00%
- ❖ Treatment – 36.00%
- ❖ Communication – 4.00%

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.