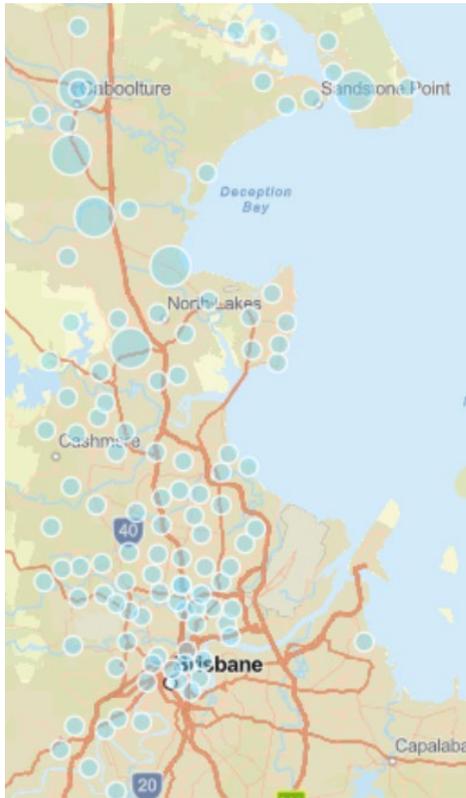
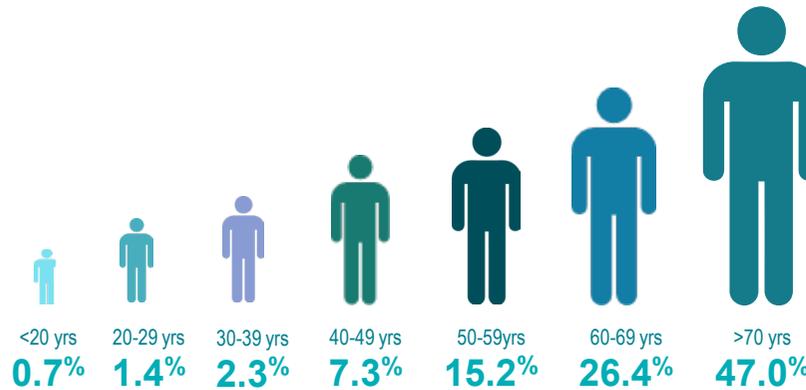


Complex Chronic Disease Team 2024/2025

HOME VISIT MAP



AGE



CULTURAL AND LINGUISTIC DIVERSITY

Top Languages at Home

- ❖ English - 98.49%
- ❖ Not Stated - 0.69%
- ❖ Hindi - 0.09%
- ❖ Polish - 0.09%
- ❖ Vietnamese - 0.09%

Top Patient Birthplace

- ❖ Australia - 71.76%
- ❖ England - 6.75%
- ❖ New Zealand - 6.62%
- ❖ Scotland - 1.25%
- ❖ South Africa - 1.12%

Top Patient Religions

- ❖ No Religion/Not Stated - 61.81%
- ❖ Catholic - 13.15%
- ❖ Christian - 4.93%
- ❖ Anglican Church of Australia - 3.76%
- ❖ Anglican Catholic Church - 2.60%



Aboriginal &/or TSI - 2.95 %

ACTIVITY

Patient Appointments	36,710	
Virtual Care Appointments	3,926	
Referrals	3,039	

TOP REFERRERS

Hospitals	73.6%
GP	17.4%
Community Services	13.2%

CONSUMER FEEDBACK

Top Compliment Themes

- ❖ Treatment - 46.29%
- ❖ Professional Conduct - 26.29%
- ❖ Humaneness/Caring - 14.29%
- ❖ Communication - 4.57%

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.