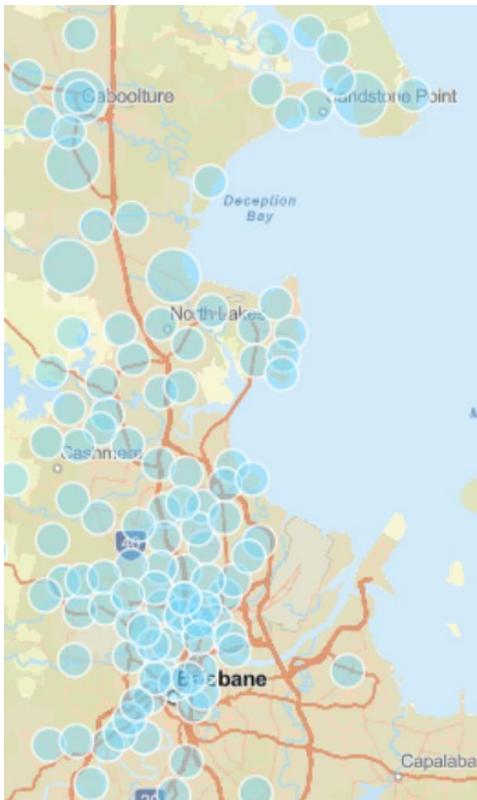
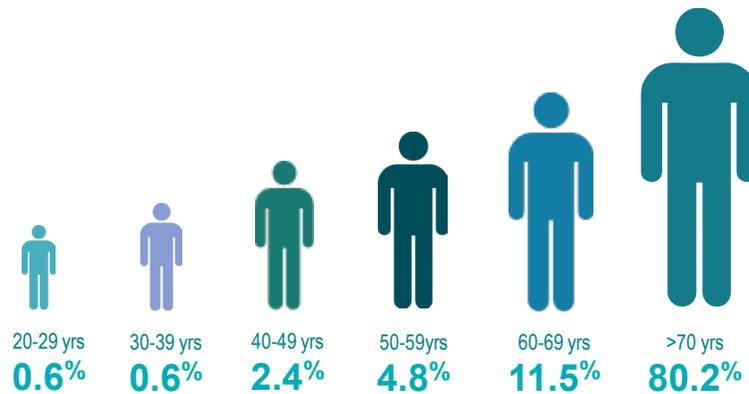


# Community Palliative Care 2024/2025

## HOME VISIT MAP



## AGE



## CULTURAL AND LINGUISTIC DIVERSITY

### Top Languages at Home

- ❖ English – 97.22%
- ❖ Not Stated – 0.49%
- ❖ Mandarin – 0.43%
- ❖ Spanish – 0.31%
- ❖ Italian – 0.25%

### Top Patient Birthplace

- ❖ Australia – 71.30%
- ❖ England – 8.89%
- ❖ New Zealand – 4.01%
- ❖ Germany – 1.23%
- ❖ Scotland – 1.23%

### Top Patient Religions

- ❖ No Religion/Not Stated – 53.89%
- ❖ Catholic – 15.49%
- ❖ Anglican Church of Australia – 5.06%
- ❖ Uniting Church – 3.89%
- ❖ Anglican Catholic Church – 3.77%



Aboriginal &/or TSI - 1.24%

## ACTIVITY

Referrals	2,015	
Patient Appointments	21,666	
Virtual Care Appointments	11,984	

## TOP REFERRERS

Hospitals	74.6%
GP	18.7%
Other Non Gov Service Provider	2.6%

## CONSUMER FEEDBACK

### Top Compliment Themes

- ❖ Humaneness/Caring – 98.0%
- ❖ Professional Conduct – 2%

### Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.