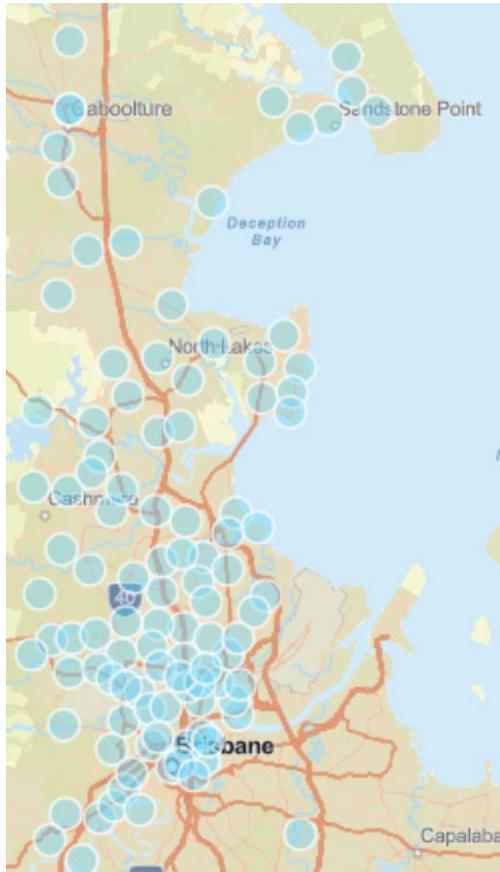


Community Transition Care Program 2024/2025

HOME VISIT MAP



ACTIVITY

945 Referrals



29,443 Patient Appointments



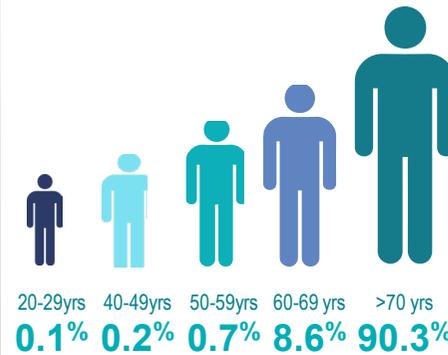
5,329 Virtual Care Appointments



518 Admissions



AGE



CULTURAL AND LINGUISTIC DIVERSITY

Top Languages at Home

- ❖ English – 97.82%
- ❖ Italian – 0.93%
- ❖ Not Stated – 0.47%
- ❖ Filipino – 0.16%

Top Patient Birthplace

- ❖ Australia – 69.31%
- ❖ England – 8.72%
- ❖ New Zealand – 3.89%
- ❖ Italy – 2.49%
- ❖ Scotland – 1.56%

Top Patient Religions

- ❖ No Religion/Not Stated – 56.54%
- ❖ Catholic – 17.76%
- ❖ Anglican Church of Australia – 4.05%
- ❖ Christian Other – 3.43%
- ❖ Anglican Catholic Church – 3.27%



Aboriginal &/or TSI - 1.24%

TOP REFERRERS

Hospitals	95.9%
Other Government Service Provider	3.5%
Community Service	1.5%

CONSUMER FEEDBACK

Top Compliment Themes

- ❖ Humaneness/Caring – 42.55%
- ❖ Professional Conduct – 29.79%
- ❖ Treatment – 17.02%
- ❖ Communication – 6.38%
- ❖ Access and Timing – 4.26%

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.