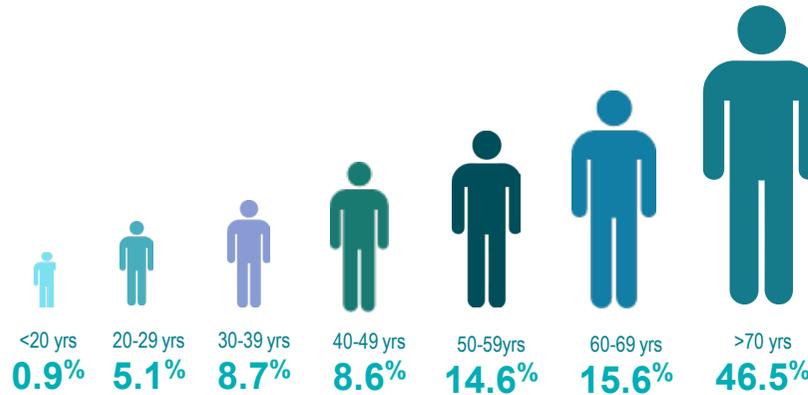


Hospital in the Home 2024/2025

HOME VISIT MAP



AGE



CULTURAL AND LINGUISTIC DIVERSITY

Top Languages at Home

- ❖ English – 98.07%
- ❖ Cantonese – 0.21%
- ❖ French – 0.16%
- ❖ Italian – 0.16%
- ❖ Spanish – 0.16%

Top Patient Birthplace

- ❖ Australia – 72.84%
- ❖ New Zealand – 6.37%
- ❖ India – 1.23%
- ❖ Italy – 1.12%
- ❖ Philippines – 0.91%

Top Patient Religions

- ❖ No Religion/Not Stated – 61.44%
- ❖ Catholic – 13.60%
- ❖ Anglican Church of Australia – 3.86%
- ❖ Christian – 3.80%
- ❖ Uniting Church – 2.68%



Aboriginal &/or TSI - 4.48%

ACTIVITY



TOP REFERER

Hospital 100.0%

CONSUMER FEEDBACK

Top Compliment Themes

- ❖ Humaneness/Caring – 45.95%
- ❖ Treatment – 22.97%
- ❖ Professional Conduct – 20.27%
- ❖ Communication – 6.76%
- ❖ Medication – 1.35%

Metro North Health's vision

Creating healthier futures together—where innovation and research meets compassionate care and community voices shape our services.