

Setting up RSA On-Demand Authentication

RSA On-Demand Authentication is a security measure that is needed for myVPN, myApps and Follow Me Desktop.

This must be done while connected to the Queensland Health Network.

1. Follow link (<https://rsamobile.health.qld.gov.au>) to register your mobile phone for On-Demand Authentication.
2. Type your Novell username and password into the fields and click **Login**.



RSA Mobile Phone Setup

Please authenticate using your primary(Novell) account credentials:

User Name:

Password:

3. Check your details and enter your personal mobile number. Then click **Update and Send Test TXT Message** and wait for the confirmation text.

RSA Mobile Phone Setup

To access Outlook Web Access (OWA) or Follow Me Desktop (FMD) from home or a non-Queensland Health PC or mobile device-you are required to provide a mobile phone number to register for this service.

A 'one-time' access code will be sent to this mobile phone number, via SMS, when logging into OWA/FMD for the first time from a new device (PC, laptop, tablet).

Please note that this mobile phone number will be kept private, and as such will not be published in the Queensland Health Global Address List as a result of this process. However, if you have previously authorised /published your mobile number in the Global Address List it will remain visible.

UserID: YourUserName

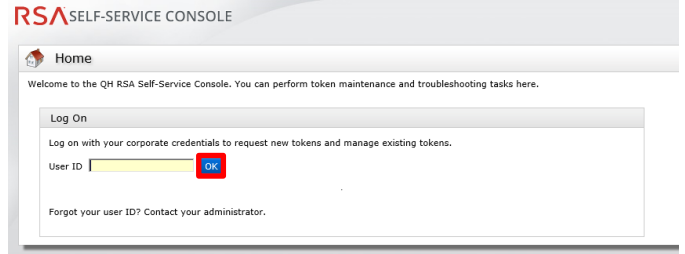
Full Name: Your full name

Mobile Phone number:

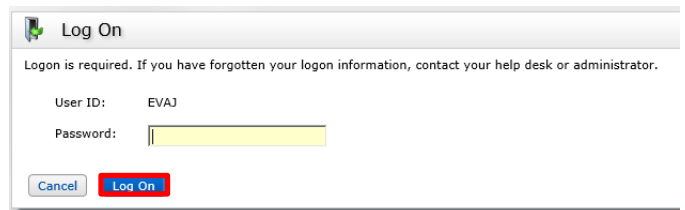
[Click here to set your On-Demand PIN](#)

Note: Registration may take a couple of minutes.

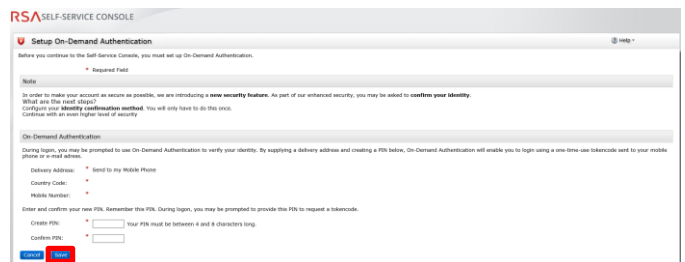
4. Click link to [RSA Self-Service Console](#) and enter your Novell User ID and click **OK**.



5. Enter your Novell password and select **Log On**.

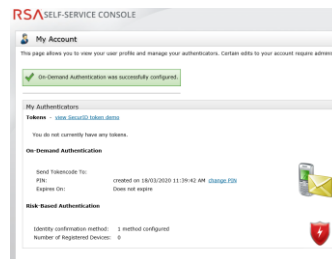


6. Check your details and create a new PIN and click **Save**.



Important: Record your PIN as it will be used for all logins to myVPN, MyApps and Follow Me Desktop.

7. The RSA Self-Service console will confirm successful configuration.



8. You have now set-up *RSA On-Demand Authentication*.