

QUEENSLAND DIGITAL ACADEMY

Virtual Meeting Management

For Attendee

Please ensure you are abiding by Metro North's values and actions in all meetings whether face to face or virtually.

Before the Meeting

- Login to Microsoft Teams and make a test call to ensure your speaker and microphone are working.
 - Microsoft Teams Device Settings
- Be mindful of those around you and use a headset.
- Make sure others around you know that you are on a virtual meeting, so they respect your space.
- Review the agenda and understand the purpose of the meeting.
- If you are sharing your screen, ensure content is opened prior to the meeting for a smooth transition.
 - Sharing content in a Microsoft Teams meeting

During the Meeting

- Remain on mute unless you are speaking to minimise interruptions and turn off your camera if it is not required.
 - Microsoft Teams Meeting Control Bar
- Use the 'Chat' or 'Raised hand' function on your control bar if you need to ask a question during the meeting.
- Identify yourself to the group when you are talking;
 - o i.e. "This is John, could we please consider..."
- Moderate your speaking volume and speak clearly to ensure that you can be understood by everyone.
- When your camera is on during a meeting, keep distractions to a minimum as all attendees can see you.
- If you are sharing screen content during the meeting and your camera is on, your image is still visible to attendees.
- Concentrate on the meeting content and distance yourself from distractions that can wait until later.

After the Meeting

• Review meeting minutes and complete any action items.



