

## Receiving your SARS-CoV-2 (COVID-19) test results

If your result is positive:

- You will receive a call from a public health doctor or nurse who will tell you what to do next.

If your result is negative:

- Each hospital will be providing the results to their patients directly.
- If you have consented to SMS messaging for results, you will receive an SMS notification if your COVID-19 pathology test is a Negative Result. The SMS will contain information to identify you as the correct recipient, including the date the test was performed and date of birth (Personal Information).
- Children under 16 years: If your result is negative your parent or guardian will be notified by SMS messaging where consent and details have been provided. Patient results for children under 16 years cannot be given over the phone by Pathology Queensland staff.

## Test results (Pathology Queensland)

If you have been waiting for results and it's been more than **36 hours** since your test, you can contact the Pathology Queensland COVID-19 Negative Results Service to confirm you have a negative result on

**Tel: 1800 472 847**

**Monday to Friday 8.00am to 5.30pm**

**Weekends and Public Holidays 8.00am to 1.00pm.**

Check the website for the latest opening hours. <https://www.health.qld.gov.au/news-events/news/testing-coronavirus-covid-19-queensland-how-where-symptoms-adult-child>

**Children under 16 years** results **cannot be given over the phone**; however, a copy can be sent to your GP if requested by contacting Pathology Queensland. If required Pathology Queensland can regenerate an SMS notification to the mobile number on the request form.

When someone calls the Pathology Queensland COVID-19 Negative Results Service, a checking protocol is followed to verify the identity of the caller. This involves cross-referencing the information they provide with the personal details recorded in their pathology test record in the laboratory information system.

## How long does COVID-19 testing take? (Pathology Queensland)

Usually less than **36 hours** but may be longer during periods of high demand testing (**48 - 72 hours**).

## My Health Record – For a hard copy of results

Pathology Queensland reports are uploaded to **My Health Record 24 hours after completion**. For information on how to access your results go to <https://www.myhealthrecord.gov.au/for-you-your-family>