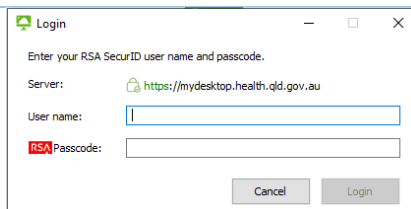


# Telehealth Virtual Clinic

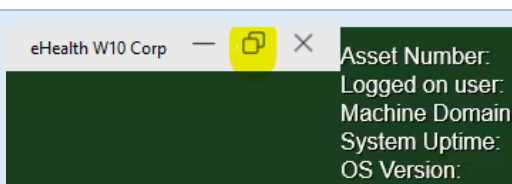
## Accessing from home using Follow Me Desktop

The Telehealth Virtual Clinic is accessible from home using Follow Me Desktop (FMD) external access. The videoconference (Telehealth Portal) component within the virtual environment can be problematic, so it is recommended that you videoconference into your Virtual Consult Room using the Telehealth Portal on your personal computer's local web browser. Please watch this [video](#) or follow the below steps for the best results:

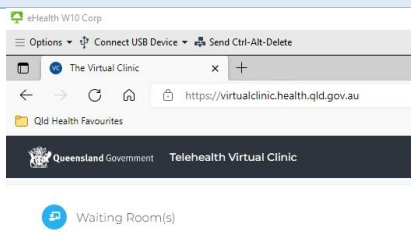
Log into FMD through the usual method



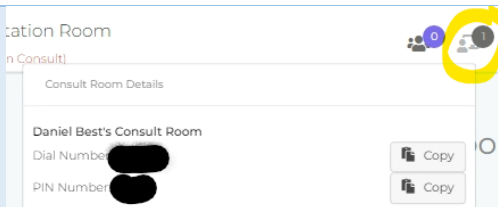
Minimise FMD into a separate window so you can also access applications on your computer's local desktop



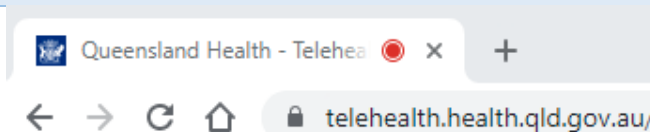
In FMD, open Microsoft Edge and go to the Virtual Clinic website – <https://virtualclinic.health.qld.gov.au> and log in as usual.



Write down your Virtual Consult Room connection details for manual connection



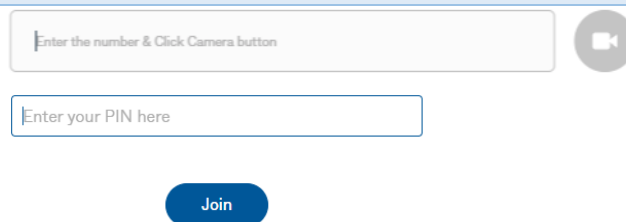
Open a web browser on your local computer (outside FMD). Go to the Telehealth Portal website – <https://telehealth.health.qld.gov.au>



Enter your name and allow access to your webcam and microphone. Then choose Click to Make Call



Enter your Virtual Consult Room dial in number, then enter your pin number when requested.



You are now videoconferenced into your Virtual Consult Room. Jump back to FMD and the Virtual Clinic to transfer your first patient.

