Queensland Health

Queensland Government

Clinical Excellence Queensland

Telehealth Virtual Clinic Accessing from home using Follow Me Desktop

The Telehealth Virtual Clinic is accessible from home using Follow Me Desktop (FMD) external access. The videoconference (Telehealth Portal) component within the virtual environment can be problematic, so it is recommended that you videoconference into your Virtual Consult Room using the Telehealth Portal on your personal computer's local web browser. Please watch this **video** or follow the below steps for the best results:

Log into FMD through the usual method Minimise FMD into a separate window so you can also access applications on your computer's local desktop	Enter your RSA SecurID user name and passcode. Server:h https://mydesktop.health.idd.gov.au User name: Cancel Login EHealth W10 Corp Asset Number: Logged on user: Machine Domain: System Uptime:
In FMD, open Microsoft Edge and go to the Virtual	OS Version:
Clinic website – <u>https://virtualclinic.health.qld.gov.au</u> and log in as usual.	Connect USB Device ▼ ♣ Send Crt-Alt-Delete Orions ▼ ♀ Connect USB Device ▼ ♣ Send Crt-Alt-Delete Orion ■ Crtical Clinic Orion ■ Crtical Clinic Orion ■ Crtical Clinic Orion ■ Crtical Clinic Waiting Room(s)
Write down your Virtual Consult Room connection details for manual connection	cation Room
Open a web browser on your local computer (outside FMD). Go to the Telehealth Portal website – https://telehealth.health.qld.gov.au	🔯 Queensland Health - Telehea 💿 🗙 🕂
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Enter your name and allow access to your webcam and microphone. Then choose Click to Make Call	Click to Make Call
Enter you Virtual Consult Room dial in number, then enter your pin number when requested.	Enter the number & Click Camera button
	Enter your PIN here
You are now videoconferenced into your Virtual Consult Room. Jump back to FMD and the Virtual Clinic to transfer your first patient.	John Smith @ External participant @ Anived a few seconds ago Din MNHHS - Teleheath Support Unit - Main (Dial Number: 812642) Disconnect
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