

# Telehealth Virtual Clinic

Access solutions when working from home

The Telehealth Virtual Clinic works with all these solutions' dependant on how your WFH access has been set up. Please see the below table for your individual access solution.

External Access	How to Access the Virtual Clinic Dashboard?	How to videoconference into your Virtual Consult Room
<b>MyVPN (with a QLD Health Laptop at Home)</b>	Turn on VPN, launch web browser (Microsoft Edge is recommended) and go to <a href="https://virtualclinic.health.qld.gov.au">https://virtualclinic.health.qld.gov.au</a>	Use the "Join by Browser" button to launch a WebRTC call in Microsoft Edge
<b>MyApps</b>	Open the Web Browser option in MyApps and go to <a href="https://virtualclinic.health.qld.gov.au">https://virtualclinic.health.qld.gov.au</a>	It will be best to manually join your Virtual Consult room via your home PC's web browser. Open a browser on your home desktop and go to <a href="https://telehealth.health.qld.gov.au">https://telehealth.health.qld.gov.au</a> , manually enter your name, consult room dial number, and consult room PIN number to join the Consult Room
<b>Follow Me Desktop</b>	Open the Web Browser option in Follow Me Desktop and go to <a href="https://virtualclinic.health.qld.gov.au">https://virtualclinic.health.qld.gov.au</a>	It will be best to manually join your Virtual Consult room via your home PC's web browser. Minimise the Follow Me Desktop window and open a browser on your home desktop and go to <a href="https://telehealth.health.qld.gov.au">https://telehealth.health.qld.gov.au</a> Manually enter your name, consult room dial number, and consult room PIN number to join the Consult Room

Your Dial Number & PIN Number can be found in the Virtual Clinic dashboard by clicking on the icon that looks like this:

