

MN MANAGER ORIENTATION PROGRAM



The orientation program for managers at Metro North has the following features:

- Senior executive recognition of the important role of our managers
- Just in time training on the fundamentals of being a manager
- In depth training on important areas of management (i.e. crucial conversations, wellbeing)
- Customised approaches to address unique capability needs
- Continuous learning and consolidation of skills, and
- Multi-modal delivery options



Just in time HR Fundamentals



HR Fundamentals Part 1 (1 1/2 hours)

Wednesday 15 March 2023, 10.30am – 12.00pm

- Line Manager Decision Making
- What is Positive Performance Management (PPM)

[Register to attend](#)

HR Fundamentals Part 2 (1 1/2 hours)

Wednesday 22 March 2023, 10.30am – 12.00pm

- Putting PPM into practice
- Getting the most out of Performance Development Plans (PDP)
- Difficult conversations

[Register to attend](#)

People and

Leadership Essentials for Managers Program



Manager Emotional
Intelligence

Overcoming the five
dysfunctions of a team

Wellbeing, Values,
Intention Setting
including
*what you want to be
known for*

Giving & receiving
feedback, managing &
resolving conflict and
influencing others

Psychological safety,
crucial conversations &
coaching conversations

Leadership and
management journey
and shared learning
experiences

Building high performing
teams and leading
change



Supporting leaders and line managers to feel confident

Who can participate:

- Supervisors, managers and leaders (clinical and non-clinical)
- Aspiring leaders

Program format:

- Five (5) face to face workshops
- Held over three (3) months

How to enrol:

- Select your preferred cohort dates
- Download the [nomination form](#) from QHEPs. Note that line manager approval to participate is required.

**This program is in high demand, so whilst we will endeavour to allocate the preferred Cohort, this may not always be possible.*

Cohort 17 Venue: Eatons Hill Hotel	Cohort 18 Venue: Eatons Hill Hotel	Cohort 19 Venue: Eatons Hill Hotel	Cohort 20 Venue: Eatons Hill Hotel
Tuesday, 14 March 2023 8am – 5pm	Wednesday, 15 March 2023 8am – 5pm	Wednesday, 5 April 2023 8am – 5pm	Thursday, 6 April 2023 8am – 5pm
Tuesday, 28 March 2023 8am – 5pm	Wednesday, 29 March 2023 8am – 5pm	Wednesday, 26 April 2023 8am – 5pm	Thursday, 27 April 2023 8am – 5pm
Tuesday, 18 April 2023 8am – 5pm	Wednesday, 19 April 2023 8am – 5pm	Wednesday, 17 May 2023 8am – 5pm	Thursday, 18 May 2023 8am – 5pm
Tuesday, 2 May 2023 8am – 5pm	Wednesday, 3 May 2023 8am – 5pm	Wednesday, 7 June 2023 8am – 5pm	Thursday, 1 June 2023 8am – 5pm
Tuesday, 23 May 2023 8am – 5pm	Wednesday, 24 May 2023 8am – 5pm	Wednesday, 14 June 2023 8am – 5pm	Thursday, 29 June 2023 8am – 5pm

**Participants must commit to attend all the dates within their selected Cohort to complete the program.*



Managers

Memo



People and Culture

