



Dear colleagues,

Each month, the Metro North Board meets at a different hospital across our catchment. Next Tuesday we are meeting at The Prince Charles Hospital. Normally, I would write a message to staff after this meeting sharing some of the key points of discussion and other priorities of the Board.

Today, I thought it was important to write to you all.

On behalf of the Metro North Board, the Chief Executive Jackie, and the Executive Team, I wish to express our deep appreciation for the extraordinary work each and every one of you is doing. The demand on our services continues to increase. Your absolute commitment to exceptional patient care is to be commended. I saw this firsthand when I visited the Redcliffe Hospital Emergency Department earlier this week.

Behind the scenes we continue to work closely with Queensland Health to deliver new and innovative programs to respond to demand for health services. We are not alone. As part of the health system and as the only health service across the country with two quaternary hospitals, Metro North accepts a high volume of patients from within our catchment and from across the state. Sustaining the level of service necessary to serve our community, especially over the past few weeks, has been a challenge. However, we will continue working with our partners, looking at discharge pathways, hospital avoidance, increasing rapid access services, increasing Surgery Connect and other initiatives to address this demand.

Thank you for your hard work for the communities we serve.

Regards,
Bernard Curran
Board Chair

Metro North
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