

Dear Team

This week I had the pleasure of travelling to Norfolk Island and meeting with the Norfolk Island Health and Residential Aged Care Service (NIHRACS) team.

This is in preparation for the team from MN Safety and Quality who will work with NIHRACS, to join Community and Oral Health (COH) from 1 September 2024.



More information on the team and the arrangements with NIHRACS will be provided closer to the transition date.

Well-deserved North Lakes Shining Stars!

Our Shining Star Awards at North Lakes was a very popular event with a cross section of professions and services being acknowledged.

Our next Shining Star Awards will be focused on Chermside Community Health Centre in early July - more details to follow.



Congratulations to all of our monthly shining star award winners:

- Leisa Harris, Physiotherapist, Post Acute Care Service For being a strong advocate for her patients and delivering outstanding clinical handovers.
- Randall Hendry, COH Gardener For consistently demonstrating a high level of skill, passion and attention to detail in caring for our gardens at North Lakes.
- Kelly Duel, Administration Officer, Community Palliative Care For going out of her way to support the whole team or to find out how to help.
- Amanda McCormack, Administration Officer, Post Acute Care Service For displaying the values of Metro North and being a joy to work with.
- Clare Miller, Clinical Nurse, Post Acute Care Service For her outstanding clinical management, patient care and very positive attitude.
- Anja Lewis, Registered Nurse and Dr Stephen Dick, Community Palliative Care For being present, compassionate, empathetic and responsive to a patient's and families' needs.

• COH Finance Team - For diligently working behind the scenes to support the smooth operation of clinical care across the whole COH.







Kelly Duel, CPC

Randall Henry, Gardener

COH Finance

An important shining star award!

Our final shining star is someone I have acknowledged before for exceptional compliments from our patients.

Martin Leonard is retiring shortly and I felt it was a very good time to recognise his exceptional dedication and commitment to both our patients and staff at North Lakes Health Precinct.

"Martin consistently goes above and beyond, exceeding expectations, embodying the core



values of our organisation. In his role at reception, he shows compassion, empathy and professionalism in his interactions with both patients and staff.

"While Martin may be a quiet achiever, he consistently delivers excellence in his duties and goes the extra mile to ensure that both patients and staff feel cared for and supported.

"Whether it's offering reassurance, lending a listening ear, or going out of his way to accommodate special requests. He consistently exceeds expectations, leaving a positive and lasting impact on those he serves, as evidenced by the numerous compliments he receives.

"Martin is a valued member of our team, and his dedication serves as an inspiration to us all. As he embarks on retirement, we thank him for his service and extend best wishes to him for the future."

Metro North Research Excellence Awards

Nominations are now open for Metro North's annual Research Excellence Awards. These Awards provide an opportunity to acknowledge and celebrate the achievements of our

research community across Community and Oral Health and Metro North. This year, the Metro North Research Excellence Awards event as well as the inaugural Metro North Research Summit will be held on Thursday, 5 September.

Nominations are open to all researchers of all stages including early career, well-established, and anywhere in between. Researchers are also encouraged to nominate themselves and share their accomplishments.



Nominations close on Wednesday, 26 June at 5.00 pm.

NOMINATE NOW

Please read about some of the excellent work happening across Metro North in the annual Research Snapshot.

Training snapshots

While our mandatories are still a high priority for all of us including Fit Testing and our PDPs, it has also been good to see many nursing and allied health clinicians coming together for training to enhance and refresh their skills.

The Seabo Flex Training Days at Brighton saw 30 COH clinicians (PT and OT) now trained to use our Seabo Flex functional splinting devices.



The Saebo Flex is a functional splint that is used to improve the hand movement for neurological patients. It is great for our patients that are really struggling to regain movement in their hand after stroke.

In addition, our 2024 Registered Nurse Graduates and Enrolled Nurses below also came together to undertake some refreshers and ongoing training at Brighton Health Campus.



A final shout out

As a registered nurse for the Caboolture post-acute care service, Nicole travels as far as Kilcoy, Donnybrook, Bribie Island and Narangba visiting patients in the two weeks after a patient

leaves hospital.

Nicole packs her car with dressings and medications based on her patient list for the day, plus extra supplies just in case, to treat patients needing help with home oxygen, medication and diabetes management, stoma and wound care, personal care as well as help with cognition decline and mobility-related issues.

View more ...

Glynis Schultz
Executive Director
Community and Oral Health

Metro North Health acknowledges the traditional custodians of the land, and pays respect to Elders, past, present and future.