

MESSAGE FROM THE EXECUTIVE DIRECTOR, COH

Metro North Health

Glynis Schultz



Dear team

Each week there seems to be more and more positive things to talk about!

We had a very special welcome on Monday, with our first ever Bond University medical students being placed at Brighton Health Campus and in Community and Oral Health (COH).

To mark the occasion, many staff came together to welcome Sarah and Sebastian, who are in their fourth year of study at Bond University.

The pair will be completing their designated community placement with the Brighton Rehabilitation Unit and Community Palliative Care.

While these two university students are the first to join us, this also marks the initial step of a wonderful ongoing partnership with Bond University.

Over the coming years, we are deeply committed to fostering an environment where medical students thrive and our services continue to be shaped by innovative practices and partnerships.

For Sarah and Sebastian, we hope that the experience at COH will help broaden their skills, knowledge and professional growth but also contribute to the improvement of care provided across the community.

In the next few years, we anticipate that the cohort of medical students will grow at COH and the opportunities for placements will expand across numerous services.



Hot off the Press!

The Queensland Ambulance Service (QAS) Falls Co-Response Program will continue in the Metro North and Metro South Hospital and Health Services (HHS).

Queensland Health will provide a recurrent budget to the QAS to run the program, including funding for allied health and paramedic clinicians 10 hours per day seven days per week.



The current agreement will be extended until 30 June 2025! The success of the program relies on continued access to the Falls Follow-Up pathways, delivered by COH.

These services are amazing and necessary, they facilitate follow-up for falls patients who have been able to remain at home following attendance by both our paramedics and the Falls Co-Response Program clinicians.

Having fun at work Halywyn style

The Halwyn Centre team are at it again and have formed the *Halwyn Walk and Jog Group*.

The aim of the group is to promote and engage in physical health, build community and team spirit, connect, improve mental well-being and support work-life balance.



Congratulations Mukesh Sharma who initiated the *Halwyn Walk and Jog Group* with support from the whole Halwyn team.

The food pictured as part of the launch was proudly sponsored by the Woolworths at Ashgrove.

Supporting staff after incidents

In response to feedback in the Have Your Say survey, at the staff occupational violence forum last year, and after some critical incidents taking place across Metro North services, a [Post Critical Incident Staff Support Guideline](#) has been developed.

The guideline provides a framework to ensure a consistent approach is taken to staff support across Metro North, minimising the harm from exposure to significant events such as serious workplace accidents, a tragic or grief-inducing incident, or occupational violence.

[Watch this video](#) for more information on the guide or visit the [QHEPS page](#).

Some additional shout outs!

I regularly receive a copy of the **Metro North Staff Shout Outs** each month and there are a couple of staff from that list I would like to acknowledge.

- Heidi Hoareau, Halwyn Centre
- Fiona Webster, Cooinda House
- Michelle White, Brighton Health Campus

Well done! If you're interested in reading other Metro North Shout Outs please view the [Staff Shout Out QHEPS](#) page.



Congratulations Maria – Diploma of Professional Coaching

Congratulations to Maria Podger, one of the graduate coaches! Maria spent the past 12 months studying a Professional Coaching Diploma with the Australian Institute of Professional Coaches.

Coaching in Metro North Health commenced through the efforts of just a handful of allied health and medical staff who recognised the critical need to improve the way we communicate in the workplace.

If you want to know more about engaging with a Metro North Coach? Register your interest: [Connect with a Coach!](#)

Interested in developing coaching skills – register for a workshop on TMS today or email mncoaching@health.qld.gov.au



ieMR go-live commences from next Wednesday 26 June

The ieMR go-live is less than a week away, with [Community Services sites](#) beginning to switch from paper records to digital from Wednesday next week.

As I mentioned last week, our go-live will be staggered, so please **do not attempt to log in or start documenting in the digital patient record until your area has gone live with the ieMR.** Check the [go-live sequence](#) to see when each area will start documenting in the ieMR.

Compliment - Brighton Rehabilitation Unit

"I would like to say a big thank you to all the Brighton Rehabilitation Unit staff for their kind, humane attention, and for always asking 'can I help' or 'are you okay'?"

"I am very impressed with care they provided and can't say enough about the wonderful help I received from the physiotherapists and occupational therapists."

"I have learnt so much and really enjoyed ... my holiday. This stay has been wonderful for me and all I can say is thank you all so very much - the whole Rehabilitation team has been great."

"Thank you for allowing me to heal on so many different levels."

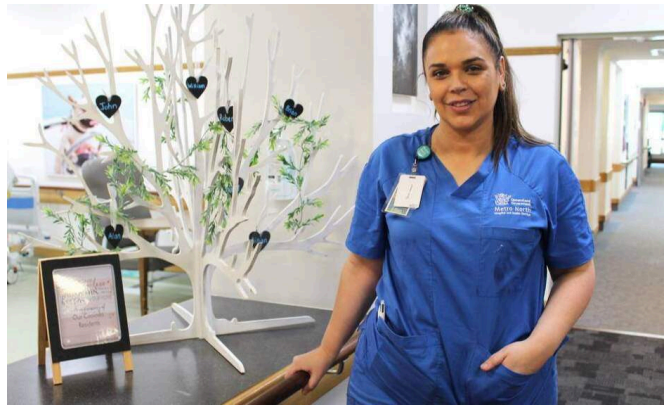
A Final Shout Out

While only joining Cooinda House this year enrolled nurse Jacinta McDonagh has relished the experience working in geriatric and complex care.

"While I have spent a lot of the time in the private sector, I have always wanted to be part of

the public residential aged care sector, especially areas which specialise in geriatric care and managing mental health and complex cases," Jacinta said.

[Read more ...](#)



Glynis Schultz
Executive Director
Community and Oral Health

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.