

MESSAGE FROM THE ED REDCLIFFE HOSPITAL

Metro North Health

Cang Dang



Dear colleagues

Let me start this message by thanking everyone who got involved with our Reconciliation Week activities. We concluded Reconciliation Week on Monday with a Mabo Day Yarning Circle and morning tea in the Staff Courtyard.

We continue to hear very encouraging feedback from our Aboriginal and Torres Strait Islander community about our Acknowledgement of Stolen Wages last Wednesday. It's encouraging that our apology and acknowledgement of the past has been received so positively by our Aboriginal and Torres Strait Islander community. We now have the responsibility to ensure that this trust is translated into meaningful changes in our hospital. As we design our new models of care and service delivery, it's a once in a generation opportunity to walk together with this community and to make our hospital a safe and healing place for everyone.

On Wednesday, with the help of Matt Wharton, we convened our first models of care and service delivery workshop. These workshops followed the EOI process for the 30+ working groups that will help develop our models of care and models of service delivery for when our new Clinical Services Buildings open.



In that first workshop were many of our most respected clinical and service leaders. Talking with the participants at the start of the workshop, I reiterated that their mission was to connect the new hospital with the old hospital - and in their discussions and proposals, to take a whole of hospital view. With so much experience in that room, we can have every confidence that our new models of care and service delivery will be grounded in practical foundations and built for future success.

Got a question or suggestion for the Redcliffe Hospital Executive Director?

[CLICK HERE TO ASK CANG](#)



With Metro North Health stepping up to [Tier One of our Acute Respiratory Illness \(ARI\) response plan](#), I was asked this week how concerned staff should be about the change.

The answer is that we should take the change seriously and use it as a reminder to take greater care at work and in the wider community.

At our Managers Forum this week, several line managers shared how the increase in staff absences was beginning to impact their teams. It's not just COVID, but the usual range of respiratory illnesses that winter typically brings. This is why we encouraged everyone to have a free flu vaccination earlier this year and why we encourage everyone to keep their COVID vaccination and fit testing certifications up to date.

With more respiratory illnesses present in our hospital and community, good hand hygiene practices are essential. As always, if you're not well, stay home.

If you have any questions about what Tier One means for your team, talk to your line manager or Infection Prevention.

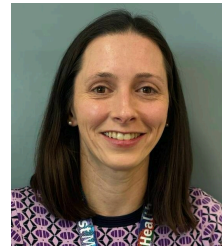
SLT and clinical leadership changes

I'm pleased to announce the appointment of Dr Katrina Dunn as Redcliffe Hospital's new Allied Health Director.

Dr Dunn will join us from West Moreton Health in early July, where she has been the Director of Speech Pathology and Audiology. She will be a strong advocate for allied health professions and is passionate about

innovation and transforming health services. Dr Dunn is also a PhD, honorary research fellow at the University of Queensland, and an adjunct lecturer at the University of Southern Queensland.

The recruitment process for the role was also very competitive, attracting around 20 strong applicants from across Australia. It's encouraging to see that so many quality leaders are keen to join Redcliffe Hospital.



We also thank Brooke Starkey for acting in the role for the past six months or so. Talking to allied health leaders this week, it's clear that Brooke has done much during that time to support our allied health professions and their leaders. Brooke has helped introduce some innovations that will improve services and patient care, and we thank her also for her leadership in getting allied health ready for ieMR and the Redcliffe Hospital Expansion.



I'm also pleased to announce Dr Sinead Barry has joined Redcliffe Hospital as our new Director of Obstetrics and Gynaecology. Along with being a very experienced gynaecological surgeon, Dr Barry is also a PhD in physiology and has recently completed an MBA.

We express our thanks to Dr Moemen Morris and Dr Mamta Vyas who have been acting in the role since the retirement of Dr Graeme Jackson. Dr Barry is already at work at Redcliffe, so please make her feel welcome.

Redcliffe Hospital Staff Excellence Awards

Around 40 nominations have now been received for this year's Redcliffe Hospital Staff Excellence Awards.

The second of the eight award categories we'll be presenting this year is the Innovation Award. So far, we're yet to receive any nominations for this category - but there's still plenty of time. This award celebrates those who are driving ideas into action through innovative approaches. Previous winners include Karen Chippindall, Nicholai De La Cruz, and Jessica Hajdu, all for different examples of practical solutions that have improved hospital services and patient outcomes.



Read more about previous winners, and [submit a nomination for the Innovation Award by clicking here](#). Nominations close on Friday, 28 June.

Our awards are proudly sponsored by QSuper, part of Australian Retirement Trust.



Pride in Metro North

Pride in Metro North is organising a planning day, where those passionate about taking Pride in Metro North to the next level are encouraged to share their thought and ideas.

The EOI is open until Tuesday 25 June, and can be [accessed here](#).

ieMR go-live just over two weeks away

ieMR go-live is now two weeks away, and staff readiness is the priority.

Everyone must complete their ieMR training before we go live on Wednesday, 26 June. If you aren't sure what ieMR training you need, take [the interactive quiz](#). If you still have any ieMR training courses to complete, talk to your line manager right away.



Along with the walk-through scenario sessions that have been run across different clinical areas, our ieMR Program colleagues have been busy delivering dress rehearsal sessions, simulating our first day of documenting in the digital patient record.

Downtime simulations will start to be incorporated in these continuing dress rehearsal sessions, so please ensure you are up-to-date on your [ieMR business continuity procedures](#), and what to do in the event of a downtime.

Thank you to everyone who has been working toward this big transition.

Making it Count More

Our weekly Making it Count More tips are all about helping clinicians improve the accuracy of clinical records and making sure we receive all the activity-based funding that we're entitled to. This week's tip for clinicians is:



Principal Diagnosis – avoid documenting a symptom when there is a more specific or probable diagnosis.

Examples:

- Lower back pain vs degenerative disc disease with radiculopathy
- RAD vs pneumonitis
- Abdo pain vs retroperitoneal metastatic disease.

Find out more about how you can *Make it Count More* from [Health Information Services](#) on 3883 7295.

Metro North Research Excellence Awards



Nominations [are now open](#) for Metro North's Research Excellence Awards. These Awards provide an opportunity to acknowledge and celebrate the achievements of research at Redcliffe and Metro North.

This year, the Metro North Research Excellence Awards event together with the inaugural Metro North Research Summit will be held on Wednesday, 5 September.

You can also read more about some of the excellent work happening across Metro North in the annual [Research Snapshot](#).

Lastly this week, a reminder about the Staff BBQ next Monday. All hospital staff, students, and volunteers are invited to join us in the Staff Courtyard between 11am and 1pm for a free BBQ lunch - thanks to our friends at QSuper, part of Australian Retirement Trust.



See everyone there.

Cang Dang
Executive Director, Redcliffe Hospital

[If you no longer work at Redcliffe Hospital click here to be taken off this email list](#)