



Dear team,

Earlier this week, we held a staff forum in relation to car parking at TPCH. As staff are aware, car parking is an ongoing challenge for our campus, and will remain this way until the new 1,500 bay multi-storey car park opens early next year.

The staff forum was very well attended and generated many questions from staff, especially in relation to the planned introduction of tariffed parking across TPCH site.

For those staff who were unable to attend, you can read the presentation, a summary of the questions and respective answers from the forum, and some general frequently asked questions below:

- [Presentation](#)
- [Staff Forum questions and answers](#)
- [Frequently asked questions](#)

I would like to thank staff for their interest in car parking. We know it's an important issue and we will keep everyone well updated as the project progresses. If you have any questions, please email: [TPCH\\_CorporateServices@health.qld.gov.au](mailto:TPCH_CorporateServices@health.qld.gov.au)

Please be reminded that staff forums are designed to provide staff with useful information to stay updated and prepare for any upcoming changes. In the process, staff are asked to be respectful and appropriate when asking questions both in person and online.

## Executive update

Congratulations to the Urban Respiratory Outreach Clinic (UROC) who was won the category of *Strengthening our patients' care* at this week's Queensland Health Awards for Excellence. The Urban Respiratory Outreach Clinic (UROC), which is a partnership between Metro North's Heart Lung Clinical Stream and the Institute of Urban Indigenous Health (IUIH), provides patients with a range of respiratory care services traditionally provided in a hospital outpatient setting, in a more culturally appropriate environment. Well done team!



### **Thank you breakfast**

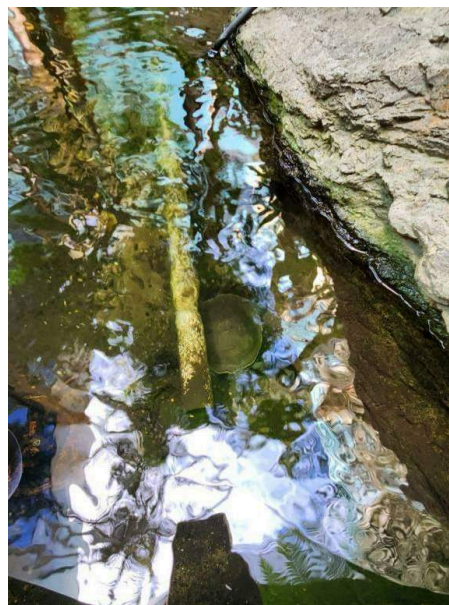
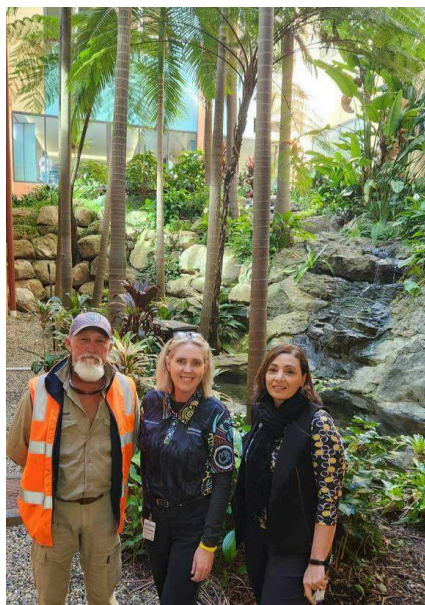
This week, the Executive Leadership Team hosted a special thank you breakfast for staff to show our appreciation for the extraordinary work being done by everyone in the current environment. It was great to see so many staff enjoying their free breakkie. Unfortunately, we ran out of food earlier than expected and I know some staff were disappointed - our apologies. Please understand that as a 24/7 hospital employing around 3,500 staff covering many shifts, we are in a position where some staff will naturally miss out when we have food events like this.

To accommodate those staff who missed out as well as our late shift staff, we will be hosting a winter warmer event in a few weeks' time. More details to come soon.

And don't forget that our annual TPCH Charlies Week celebrations are being planned for October where we offer breakfast, lunch and dinner events for staff. If you would like to be involved in TPCH Charlies Week, please email: [MetroNorth-TPCH-Communications@health.qld.gov.au](mailto:MetroNorth-TPCH-Communications@health.qld.gov.au)



Members of our Executive team also attended a special BBQ for all Building Engineering and Maintenance (BEMS) staff organised by Metro North. (It must be the week for food events!) We were there as representatives for Metro North's Chief Executive Jackie Hanson who was unfortunately unable to attend due to other commitments. It was good to catch up with the BEMS team and enjoy some breakfast in the winter morning sun. Following on from this, Director Corporate Services, Bretine Curtis and I received an invitation from Supervisor Gardener, Rawn Mitchell to view our beautiful atrium which is kept in a spectacular state by our gardeners for patients, visitors and staff to enjoy. It was like being in a tropical oasis and we even spotted the two turtles that call TPCH home! Certainly not our average walkaround but a great way to see another part of TPCH! Thanks Rawn!



**Executive walkarounds**

Director Medical Services, Dr Julieanne Graham and I had the pleasure of joining the Critical Care Research Group while hosting a meeting for a senior delegation of visitors from Hallym University Sacred Heart Hospital, South Korea. The visitors spent time on campus learning about TPCH ICU and cardio-thoracic surgical practices, with a focus on The ICU of the Future, as well as with CCRG's biomedical engineers, preclinical and clinical research team. A big thanks to Dr Jaysree

Lavana, Dr Dinesh Parmar, Dr Trevor Fayers and Rebecca Nunn for supporting the tour and sharing their expertise.



I was invited to attend the Nurse Navigators afternoon catch up where our nurse navigators come together as a community of practice. It was a good opportunity to hear about how individual nurse navigator roles support our patients in navigating health services and the broader health care system.

We also spoke about succession planning and service integration opportunities. A very constructive and interesting session. Thanks to the group for having me along.



Yesterday, Acting Director of Nursing Sue Bullock and I participated in the Blood Week ward decoration competition judging which was rescheduled from last week due to tier 3 requirements. It was great to see wards getting creative and engaging with staff, patients and consumers to promote effective and safe blood management. Congratulations to Ward 1B who was the competition winner. Runners up were GEM and Ward 2A and the CAM Unit received a highly commended. Well done everyone!



*Blood Week ward decoration competition including winner, Ward 1B*

## Metro North Research Excellence Awards

Nominations are still open for Metro North's annual Research Excellence Awards. These Awards provide an opportunity to acknowledge and celebrate the achievements of our research community across TPCB and Metro North. This year, the Metro North Research Excellence Awards event as well as the inaugural Metro North Research Summit will be held on Thursday, 5 September.

Nominations are open to all researchers of all stages including early career, well-established, and anywhere in between. Researchers are also encouraged to nominate themselves and share their accomplishments.

**Nominations close on Wednesday, 26 June at 5 pm.**  
**Please note: there will be no extensions on the closing date.**

[NOMINATE NOW](#)

## Staff profile

It's Bowel Cancer Awareness month, so we'll profile Clinical Nurse Consultant, Bowel Cancer Screening and Educator, Endoscopy, Gillian Schoefield.

Gillian's role involves coordinating the care of patients referred to TPCH for colonoscopy before, during and after their procedure. She performs health assessments (via telehealth, phone or in person), provides procedural, informed consent and bowel preparation information, as well as gastroenterology education.

Starting at TPCH in 2006 as the Gastroenterology Nurse Coordinator for Brisbane North implementing the National Bowel Cancer Screening Program, Gillian values the opportunity to educate that bowel symptoms are often ambiguous and people should check before they flush. She is especially passionate about reducing the incidence of early-onset colorectal cancer (bowel cancer in under 50s), emphasising that bowel cancer is 90% curable if caught early.

Outside of work, Gillian enjoys writing, reading, walking and being outdoors, baking, and spending time with family.



## Shout out

This week's shout out goes to Orthopaedic Principal House Officer, Dr Helena Franco who recently became one of a handful of Australians in the Forbes 30 under-30 health care category. Helena graduated medicine before undertaking a masters at Harvard University where she won a large-scale innovation challenge which has seen her invention head to clinical trials. Her solution was to develop a device to assist patients with incontinence, preventing the need for them to come to hospital for treatment. Congratulations Helena!



### Today's quote

Today's quote comes from GEM patient Edna who has spent a lot of time in our hospital since her retirement, not as a patient, but as a volunteer. Edna was one of the first "Charlie's Angels" to be recruited in the 1980s and bears the honour of being the longest serving Angel, having volunteered for 32 years and impressively finishing up at the age of 88.

According to the healthy 98-year old, the secret to living well is to know your purpose in life.

**Tami Photinos**  
Executive Director