

MESSAGE FROM THE ED REDCLIFFE HOSPITAL

Metro North Health

Cang Dang



Dear colleagues,

Not many weeks start like this. On Monday morning, we welcomed the Director-General of Queensland Health, Michael Walsh, to Redcliffe Hospital to inspect our facilities and meet with health workers and clinicians.

The Director-General spent some time in maternity, talking to midwives and clinical leaders about the great work they're doing to strengthen patient-centred care and safety.



The DG also took an interest in the great progress being made toward the Redcliffe Hospital Expansion. We see the site every day, so we sometimes forget how massive an undertaking the project really is.

The part of the tour that probably impressed the DG most was the Emergency Department, where Dr Alan Yan detailed the outstanding performance of our paediatric section since it opened just over a year ago.

The Emergency Department team, (above) led by Dr Matt O'Gorman, also simulated a paediatric resuscitation during the DG's visit.

Speaking with the Director-General, it was clear that he was impressed with Redcliffe overall and the way we've been able to juggle big projects (like iMR go-live, the Expansion works and Models of Care planning) during periods of high clinical demand, while continuing to provide safe patient care.

The last part of the DG's tour provided an opportunity for me to speak to him about the significance of the scar tree on the hospital campus and the ongoing consultation process around its future.

Thank you to everyone who took part and to everyone who spoke candidly and positively about the future of our hospital.

One of the questions I've been asked a few times this week is about what we should all be doing now that Redcliffe Hospital and Metro North Health have moved up to Tier 2 of our ARI plan.

Got a question or suggestion for the Redcliffe Hospital Executive Director?

[CLICK HERE TO ASK CANG](#)



The answer to that question is outlined in the ARI plan and is [available here](#).

In practical terms, it means we're moving non-essential training and meetings to virtual delivery

(like Teams).

It also means everyone should check their P2/N95 fit-test status. If you're due for a refit, you can arrange one by [clicking here](#).

If it's been a while since you've worn a P2/N95 mask, it's time to refresh yourself on how to wear them correctly. That might include reconsidering things like beards and facial hair. If you don't already know, check with your line manager about where you can access masks, eye protection and PPE in your wards and work area.

While eyewear and P2/N95 masks are not mandatory in most parts of the hospital on Tier 2 - [they are required when caring for patients with suspected or confirmed respiratory infections](#).

Everyone should consider their vaccination status and when they are due for their next COVID booster. These are voluntary and available from GPs and community pharmacies.

If you still have questions, please talk to your line manager or call Infection Prevention through Switch.

June Star of the Month

At our Staff Forum on Thursday, we announced 5 East as June's Star of the Month winner.

Five East was awarded for consistently demonstrating a welcoming and collaborative work environment and for their professionalism in communicating for safety.



Congratulations also to the six other June nominees, including Dwyer Foulds, Joe Fiorello, Scott Worthy, Sandra Stiller, Adele Prendergast, and Jess McLoughlin.

Nominations have closed for the July award, but it's never too early to nominate a deserving team or colleague for the August award by [clicking here](#).



Hepatology and World Hepatitis Day

This Sunday is [World Hepatitis Day](#) - a worldwide day of action focused on preventing hepatitis-related illness.

The Hepatology team at Redcliffe Hospital were raising awareness this week about hepatitis treatment, vaccination, and why demand for hepatology services is growing.

Australia is committed to eliminating hepatitis by 2030 - [find out more here](#).

Leadership team update

Everyone should be aware of some temporary changes to our Senior Leadership Team this week - they include:

- Ben Hackwood from STARS will be with us for a couple of weeks as the Acting Director of Nursing and Midwifery Services while Sally Taranec is on leave.

- Dr Katrina Campbell has joined us as Acting Director of Planning and Performance. Dr Campbell is from Healthcare Excellence and Innovation at Metro North and will be with us for the next few months.
- Sandra Abeya is working with Dr Campbell in the Planning and Performance team. Sandra is filling in for Amarney Gould while she is away.
- Paul Simpson from Infection Prevention is Acting Director of Safety & Quality while Mel Voigt is on leave. Mel will be back with us in the first week in August.
- Jo Green, Nursing Director for Women and Children, is on leave after today. Thank you to Fiona Packwood, Nursing Director for Critical Care, for agreeing to look after things until Jo's return.
- Facility Services Director Janene Farr returns on Monday. Thank you to Amanda Carfoot for filling in there and for her great work while in the role, and
- Our Senior Communications Advisor, Travis Bell, will be away a little while longer - Travis is heading into Herston on Monday as Metro North's acting Principal Media Advisor.

It is an unusually long list, but I'm a strong advocate of the need for everyone to take planned leave. I'm also a big supporter of staff taking advantage of opportunities to act in more senior roles or temporary positions that expand skills and provide new perspectives in different parts of the organisation.



Remembering Dr Kong Liew

The Emergency Department team held a celebration this week to mark the first birthday of the hospital's paediatric emergency department section. As part of that event, the team unveiled a plaque in honour of the late Dr Kong Liew (left).

The team expressed how Dr Liew's memory continues to inspire them and how proud he would have been of what has been achieved in the Emergency Department for children and families over the past year.

DonateLife Week starts Sunday

Around 80% of Australians say that they support organ and tissue donation - but only 36% are actually registered on the Australian Organ Donor Register (AODR). During DonateLife Week, we can all do more to change that. [It only takes a minute to register.](#)



During DonateLife Week, our organ and tissue nurse, Barb Williams, will help patients and staff understand why it's so important to register. There will be an information stand in the foyer and maybe even some cupcakes.

Thank you to BEMS and Facility Services for their help in arranging for the hospital to be lit up in purple to show our support.

ieMR update

We're now in our fifth week ieMR go-live at Redcliffe Hospital. This week, we transition into the hypercare phase - with plenty of support still available from our Digital Metro North colleagues.

Dedicated rostered floorwalkers continue to provide 24-hour coverage in the Emergency Department and



Perioperative areas. Teams will conduct rounding and roving upskilling sessions, and onsite support is available in all other areas as needed. Support leads can be contacted directly via dedicated [Floorwalker Float phone numbers](#).

We are grateful to Digital Metro North for everything they have done to support and guide us with our rollout. Please pass on your thanks when you see them moving about the hospital.

Research Symposium

Submissions are now being called for presentations and posters for the 2024 Redcliffe Hospital Research Symposium.

The Symposium is a showcase of research activities at Redcliffe Hospital and this year will be held on Thursday, September 12.

To register your interest in participating or to find out more, [click here](#) or talk to Dr Joel Dulhunty.



Raise it for Redcliffe update

As Jacqui Nix reminded everyone at our Staff Forum, we're only a few weeks away from Raise it for Redcliffe Hospital's Giving Day on Thursday, August 29. If you'd like to [get your ward or work area involved](#), find out more here or email Lauren or Sharyn at redcliffe@rbwhfoundation.com.au.

Lastly, everyone will have noticed this week the arrival of the piling rig on the Expansion construction site (right).

Multiplex has now also taken possession of West Block and the Fincorp buildings, which means that the pathway between West Block and the multi-storey car park is now closed. Please follow the signs around the construction site - and help our patients and visitors with directions to where they need to go.



Cang Dang
Executive Director, Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built.

We also pay respect and acknowledge Elders past, present and the future.

Metro North
Health



Queensland
Government



Produced by the Metro North Communication Directorate

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