

MESSAGE FROM THE ED, STARS

Metro North Health

Dale Dally-Watkins



Dear team

As part of Accreditation preparation, STARS along with other directorates, is required to undergo a Peer Review every 12 months.

The STARS Peer Review, led by Metro North Director of Nursing Clinical Governance Shirley Thompson, will run this **Wednesday and Thursday, 10 & 11 July 2024**.

As part of this process, 16 peer assessors will be on site visiting selected areas throughout the hospital and the Oral Health Centre.

Areas of focus are likely to include:

- Hand hygiene
- Storage of consumables
- Knowledge of quality improvements
- How areas use patient experience to improve the care provided
- How areas work within the interprofessional team
- Mandatory training e.g. fire safety, PDP.

The peer assessors will also speak to patients, relatives, visitors and staff to find out more about their experiences at STARS.

If the peer assessors visit your area, please make them feel welcome and take the opportunity to promote the great work we do here at STARS.

For any queries, please contact the Safety and Quality Unit at: STARS_SQU@health.qld.gov.au or speak to your line manager.

Dale Dally-Watkins

Executive Director