



Hi CKW,

Thank you to everyone for being so welcoming and helpful during my first week as Acting Executive Director.

In the short time I have been at CKW, I have been so impressed by the incredible care, kindness and compassion provided every day.

It appears that Tier 3 may be our new normal. I want to sincerely acknowledge the hard work of everyone as we manage these challenges.

All facilities across Metro North Health continue to experience unprecedented levels of demand and have also been on a Tier 3 setting for most of the week.

Even though it continues to be extremely busy, I would really encourage you to start thinking about taking a break to refresh and recharge. Consider speaking with your line manager to see what might be able to be planned.

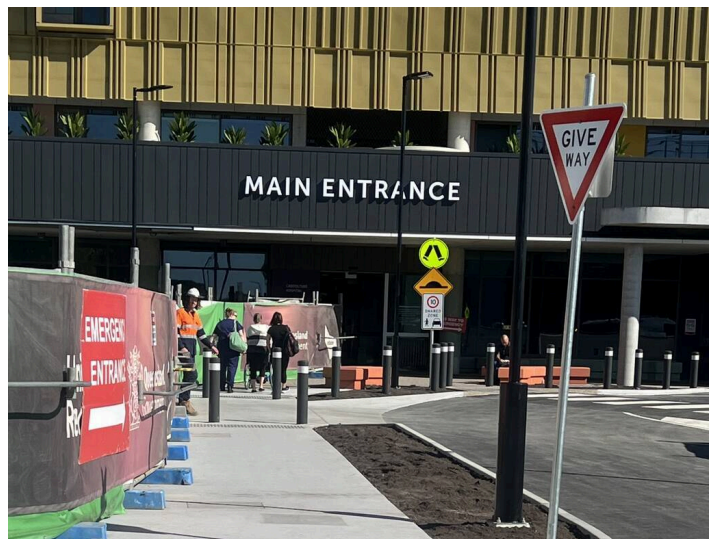
Cabooture Hospital entrance update

It was great to see more of the Cabooture Hospital main entry open this week.

There's now a clear pathway from the multi-storey car park, which is very welcome news for staff, patients and visitors.

Vehicles can now pick-up and drop-off patients directly outside the main entry and there are a few short-term parking spaces directly outside.

Some more work to come until we can open up the whole space, but this is a great start!



Health Information Management Week

I was happy to meet the CKW Health Information Management (HIM) team to celebrate Health Information Management Week.

The team includes staff who focus on health information management and clinical coding, which is an integral part of our day-to-day business caring for patients.

Before becoming Director of the Public Health Unit here at Metro North, I was an epidemiologist.

This role relies on data and information management, so I have great admiration for the skill and hard work of our team here at Cabooture and a deep appreciation of how critical this function is for a well-functioning hospital and health system.

Congratulations to Amanda Aarts (right) for winning the best dressed competition!



I also met Senior Health Information Manager John Quail (left) who is well known for wearing colourful shirts at work. I asked him to tell us a little more about himself:

“Hello and good morning! And mōrena to the kiwis out there!

“My career first began at Caboolture Hospital in 2020 when I was on placement for my degree in Health Information Management.

“I have since graduated and have moved into the clinical coding space where I began to climb the ladder until becoming the manager for the coding team.

“From completing my placement here and working side by side with the team for years, I know the culture in Health Information Services is second to none and is a department where I truly enjoy working.

“One of my proudest achievements was setting up and implementing a work from home process for the coding team before the commencement of ieMR.

“If you see me around the hospital in one my colourful shirts, come say hi!”

Thanks, John. If you would like me to visit your team or work area, please get in touch. Send an email to executive_director_cab-kilcoy@health.qld.gov.au



Optometrist at Woodford Corrections Health

Welcome to Suzanne Dunning, who is our new optometrist at Woodford Corrections Health.

Suzanne will be working every Wednesday, alternating between the two health centres at Woodford.

Suzanne is a very experienced senior clinician with existing roles in research. She is a board member of the Optometry Board of Australia Registration and Notifications Committee and serves on the Optometry Panel of Assessors for QCAT.

With Suzanne on board, we will be reviewing the optometry program at Woodford with the vision of creating a gold standard service to our patients.

We will be developing a program that does more than provide reading glasses. From an optometrist governance perspective, we will have links into STARS and continue to use RBWH Eye Casualty for those requiring ophthalmology services.

Suzanne will start at Woodford on Wednesday (28 August).

Save the Date!

The fourth annual CKW Research Symposium is coming soon!

It will be held at the Caboolture Hospital Education and Skills Centre Lecture Theatre on Wednesday 16 October. You can also join online via [Microsoft Teams](#).

The aim of the CKW Research Symposium is to provide an annual forum to recognise, celebrate and promote research and quality improvements activities at CKW.

Keep an eye out for the call for presentations in the upcoming weeks! More details are available on the [RDU website](#).

CKW super hero!

I wanted to profile another CKW superhero this week, Nurse Educator Lynette Smith.

Lynette is the Clinical Nurse Clinical Facilitator in MedSurg education team, supporting wards 2A and 4C/Critical Care Unit.

"I have have a post-graduate certificate in Intensive Care and am currently working towards my Master of Nursing (Clinical Leadership).

"I discovered Intensive Care nursing as a student on placement in Redcliffe ICU and immediately knew it was the area that I wanted to work in.

"I was drawn to the combination of managing complex, high acuity patients while also supporting families through the most difficult times in their lives.

"I entered the ICU as a new graduate nurse and have spent most of my nursing career as an Intensive Care nurse, most recently as a CN in Caboolture ICU.

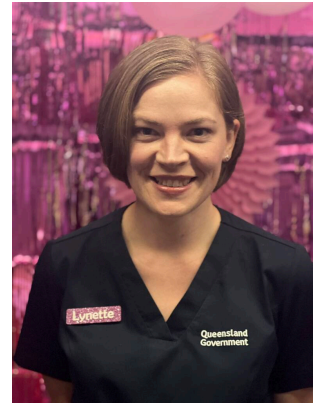
"I joined the MedSurg education team as a CNCF in March this year and am so grateful for their support and encouragement to take on this new challenge.

"I came to work at Caboolture Hospital in 2017 on the recommendation of my siblings who also work here. My brother Anthony (Facilities Maintenance Coordinator) and sister Bethany (Painter) both suggested I move to Caboolture ICU because of the strong leadership of the NUM at the time, Rose Cooper, and the career opportunities in a growing unit.

"Teaching others has always been my favourite part of my nursing work, I get so much satisfaction from helping others to gain knowledge and apply it in practice.

"My work in the ICU as part of the MET team and in the ICU outreach service allowed me to work closely with the ward staff, supporting them to manage the acute deterioration of their patients and I observed their anxiety in challenging situations. I am so grateful for the opportunity I have now to share the knowledge and skills I have gained in critical care in the CNCF role.

"My advice to nurses at any stage in their career is to find a work area that excites and challenges you. We are so lucky as nurses to have transferrable skills and the ability to try different specialties. If you are considering a change, reach out to another work area and see if you can use your PDL to try it out."



Happy Birthday Margaret and Ida!

A Caboolture Hospital Chaplain, Margaret, will celebrate her 94th birthday in late September. A morning tea is being organised with more details coming soon.

Kilcoy Hospital Auxiliary volunteer Ida Moffett will celebrate her 100th birthday in October. Ida looked after a stall at the recent annual fete – this would surely make her one of the oldest active volunteers in Australia!

Congratulations to both Margaret and Ida, who both epitomise what it means to serve your community.

Key appointments

- Congratulations to Anne De Ruiter who has been permanently appointed to the CKW Social Work Director role.

Positions vacant

- [Nurse Unit Manager – Caboolture Emergency Department \(adult and paediatric\)](#).
- [Security Officer – Caboolture and Bribie Island](#)

What a compliment!

Congratulations to the Paediatric Nurse Navigator Belinda Mathieson who received this wonderful compliment recently:

"I would like to give a compliment about my son's Nurse Navigator Belinda Mathieson.

"We moved to Queensland in December 2020 and my son has had three brain surgeries and many stays at Caboolture and Queensland Children's Hospital.

"My son and I had no support beside the NDIS and his doctor / paediatrician which was every 6 – 8 months.

"We met Belinda and I must say I feel very much supported ... she helped a lot to connect my son with health, NDIS and liaise with the paediatric ward.

"I am very thankful for this service ... I muchly appreciate and recommend a nurse navigator."

Finally,

Finally, please allow me to again thank you for welcoming me here at CKW.

I have enjoyed the chance to meet many of you and to reconnect with some old colleagues. I look forward to meeting with more of the team next week. If you see me around, please do say hi.

I would also like to thank Stephen Hapgood, Senior Communication Advisor, who will be on secondment to the Department of Health for several months and whose assistance I have appreciated during my short time here.

Kind Regards,

Daniel.

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.