



Dear colleagues,

Redcliffe Hospital progressed to Tier 3 internal capacity on Sunday 3 August. We remain on Tier 3 today. I wanted to share some statistics that highlight the hard work of our staff.

Our Emergency Department is receiving in excess of 210 patients per day, some days over 220 patients. The usual average is around 200 patients per day.

There is an average of 37 medical discharges from acute medical wards per day. This means 30% of acute medical beds are turned over each day.

Up to 85% of single rooms occupied by respiratory illness.

All staff have been working tirelessly, with staff also being impacted with seasonal illness and having to take leave.

It has been great to see the supportive hospital culture and collaborative teamwork across our hospital throughout this sustained peak demand period. Thank you all.

## Patient Compliment

We recently received some wonderful feedback from a patient who came through emergency and Ward 4 West. Well done to both departments for your exceptional care.

*"The care I was provided by nurses in Emergency and Ward 4 West was exceptional. Nurses were always smiling and ensuring I was comfortable. I was in extreme pain but felt at ease knowing I was being looked after. Thank you to the staff who were working 4th and 5th of August in Emergency and nurses in Ward 4 West who worked 5-7th of August. I'm grateful and thankful for the care you provided."*

## July Star of the Month

At our Staff Forum on Thursday, we announced Alex Lippins as July's Star of the Month winner.

Alex embodies the Agreed Behaviours and is an integral part of the acute services. She is always willing to go the extra mile to support our patients. Alex is the "go to" person for many nursing and allied health staff when they want advice. She does it all with a smile, a laugh and a positive attitude.

Congratulations also to the five other nominees - Claire



Liebersbach, Day Procedure Unit, Vanessa Reilly, Sharon Ragau and the Pre-Admission Clinic.

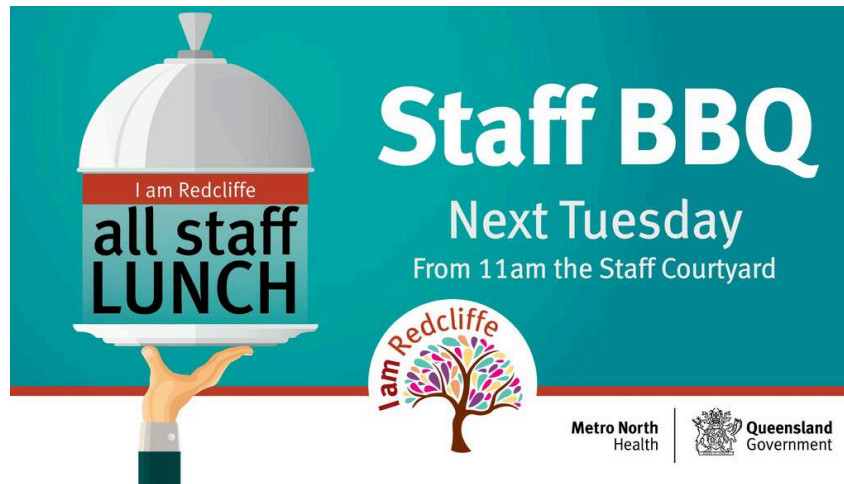
Nominate a deserving team or colleague for the August award by [clicking here](#).

## Staff BBQ

A reminder that the staff BBQ is next Tuesday 13 August at 11am in the staff courtyard.

I encourage you all to attend and take pictures, and I will choose some to go into my message next week. Send the pictures [here](#).

I am looking forward to seeing you all there.



## R U OK? Day

R U OK? Day is coming up on Thursday 12 September as the National Day of Action. But it's important to Ask R U OK? Any Day because life happens every day.

Nominate someone in Redcliffe Hospital to be the R U OK? Champion for their chance to win a prize. Click [here](#) to nominate.



## Redcliffe Hospital Expansion Updates

### New Redcliffe Hospital bike store

The new Redcliffe Hospital bike store is opening soon! Located next to The Lodge and accessed via Sheehan St Car Park, the new bike store will be a good option for e-scooter and e-bike parking, being fully enclosed and weather-proof, and secured by a PIN code door lock. The closest end of trip facilities to the new bike store are located in the Redcliffe Hospital basement. The existing bike store will close in the coming weeks so please keep an eye out for more information.

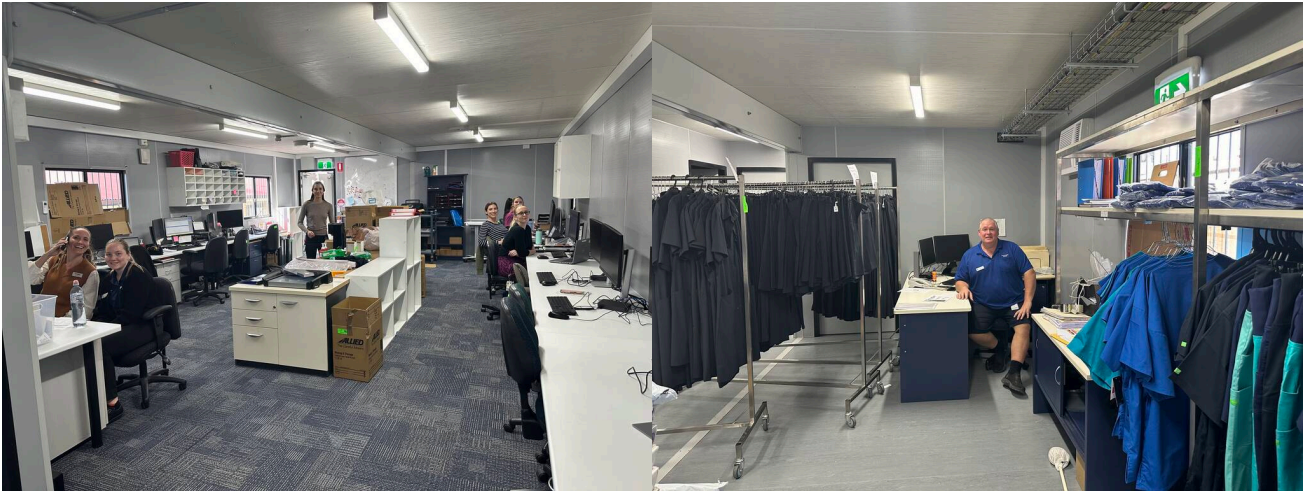
### Construction Site Closed for EKKa Break

The construction sites for the Redcliffe Hospital Expansion will close from Monday to Wednesday next week while the site team takes leave for the EKKa break. The construction site will ensure all sites are secured and locked, and all equipment is safely stacked and stored while the site is closed. A reminder to all staff to not enter the construction sites and to stay safe when moving

around the construction sites, and to please follow all directional signage.

## Dietetics and Uniform Store

The Dietetics team and the Uniform Store are happy and set up in their new accommodation. Dietetics is once again co-located with the Uniform Store behind Pathology, next to the Fit-Test shed.



Proud supporter of

Raise it for  
Redcliffe Hospital

**Giving  
Day** 29  
AUGUST  
2024

An initiative of  
RBWH Foundation

## Calling Staff Champions

With Giving Day approaching on 29 August, Raise it for Redcliffe are calling for staff champions to hold a fundraiser, either individually or within your department.

- Your fundraising dollars will be matched thanks to the generous impact partners.
- You could hold a raffle, fundraiser or event in your department (talk to your line manager first). Do this any way that suits, any time that suits.
- Put up your Giving Day posters, QR codes, signs and banners to spread the word. Share with your family, friends and community.

Congratulations to 4 EAST who are currently top of the table with CCWC a close second.

If you'd like to [get your ward or work area involved](#), find out more here or email Lauren or Sharyn at [redcliffe@rbwhfoundation.com.au](mailto:redcliffe@rbwhfoundation.com.au).

Cang Dang  
Executive Director, Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built.

We also pay respect and acknowledge Elders past, present and the future.

Metro North  
Health



Queensland  
Government



Produced by the Metro North Communication Directorate

[If you no longer work at Redcliffe Hospital click here to be taken off this email list](#)