



Dear colleagues,

The hospital remains on a sustained Tier 3 as we concentrate on responding to the continuing high level of patient demand.

We are revising our strategies in place on a daily basis to ensure that staff and patient safety is at the forefront of everything we do and recognises the ongoing high workload each and every day.

Thank you to everyone who cancelled non-essential meetings and training this week.

I would like this to continue next week to enable an ongoing focus on patient care, access and flow.

We're now just a few days out from Redcliffe Hospital Giving Day on Thursday (29 August).

A reminder that all donations are doubled thanks to our generous Raise it for Redcliffe Hospital Impact Partners.

The generosity of our community will help bring a touch of home to Redcliffe Hospital and advance patient care, life-changing research and staff wellbeing.

Funds raised in previous years have helped transform the Rehabilitation and Stroke Unit to help patients learning to eat, talk and walk again.

This year's special focus is on helping to transform the Children's Ward Parents Lounge and Play Room and refurbishing the single rooms in the Palliative Care Unit.

There will be lots of excitement on the day, including local radio station 99.7 Bridge FM onsite plus bake sales, plant sales and other surprises.

In case you missed it, our very own Dr Alan Yan was interviewed by Sandii from 99.7 Bridge FM recently, to help promote Giving Day and one year of success for the Paediatric Emergency Department.

If you can, donate at www.raiseitforredcliffe.com.au

Strategic governance review

Redcliffe Hospital is growing quickly. We need to ensure that we have the right structure and governance in place to accommodate our significant growth and ensure that we're all ready in time for the completion of the new hospital.

I recently held a strategic planning day with Redcliffe's Senior Leadership team to start this planning so that we can successfully meet the needs of our community in years to come.

Our discussions included where we would like to see Redcliffe Hospital in the next six months, through to the next five years. Some great feedback from the staff in the room – thank you.

We also spoke about ensuring more psychological safety and creating a collaborative culture that moves to system level thinking, which effectively translates to the safe, effective and efficient delivery of services each and every day.

I will have more to say on this topic in the months ahead as we continue to grow.

Redcliffe Hospital Cultural Considerations Workshop

Please encourage Aboriginal and Torres Strait Islander community members to share their thoughts and feedback which will help shape the new Clinical Services Building at Redcliffe Hospital.

The feedback will assist in creating culturally safe and inclusive spaces in the new facility, ensuring it's a welcoming space for Aboriginal and Torres Strait Islander patients, families, and carers.

Date: Wednesday (28 August)

Time: 9am - 11am

Venue: Moreton Bay Integrated Care Centre (MBICC) - Level 2 Lecture and Seminar Room.

RSVP via email to Erin.Flynn@health.qld.gov.au or phone 0411 733 704.



Redcliffe Tigers Ladies Day Donation

Gayle and Kylie from the Redcliffe Tigers AFL Club presented the Oncology Department with a generous donation of \$3000 for the wig and turban service.

Gayle and Kylie organise a yearly Ladies' Day where members of the community come together for a fun filled day to raise money for a local charity, and since 2018 have raised \$15,000 for the volunteer-run wig and turban service.

These very much appreciated donations will go towards buying new wigs and turbans for cancer patients to use during their treatment. Thank you to the Redcliffe Tigers AFL Club.

R U OK? Day

R U OK? Day is coming up on Thursday 12 September.

A reminder to nominate someone in Redcliffe Hospital to be the R U OK? Champion for their chance to win a prize.

Click [here](#) to nominate.

We found Wally!

Nominate your Redcliffe Hospital R U OK? Champion
R U OK Day Thursday 12 September

Do you work with someone in Redcliffe Hospital who champions this every day of the year in your workplace?
We invite you to nominate them as a **Redcliffe Hospital R U OK? Champion** for their chance to win a prize.

Ask **R U OK? ANY DAY** **CLICK HERE** to nominate



Wally, and a whole heaps of friends, including Thing 1 and Thing 2, Harry Potter and Bob the Builder, visited Redcliffe Hospital Paediatrics Ward for Book Week.

Regular visitor, toddler Lewis Mika and mum Julia, dropped by with some tasty treats.

The staff were raising funds for Raise it for Redcliffe Hospital Giving Day on Thursday.

Great compliment!

Finally, we received a great compliment this week and I wanted to share some of the key points with everyone:

"Last week I attended Redcliffe Hospital to undergo a procedure carried out by Dr Brown of your Urology Department.

"As you appreciate, going in for surgery is a bit of a daunting experience ... however, when I was greeted by Brittany in the post op area my fears were immediately quashed by her happy bubbling personality.

"She was so helpful in all things necessary to get me settled and then when I was in a different area of the ward she always waved and had a bright hello whenever she happened to pass.

"I must mention a nurse named Jenny. I think I don't have enough superlatives to describe the care and attention she gave me. I was in a wheelchair but nothing fazed her.

"I see so many reports of people complaining about the public hospital system but I, for one, have experienced the exact opposite. Your staff at your hospital are wonderful.

"In all my experiences there I have been treated with respect by happy smiling people who went out of their way to ease my trepidations and make my stay something to remember."

Keep up the great work!

Cang Dang
Executive Director, Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built.

We also pay respect and acknowledge Elders past, present and the future.



[If you no longer work at Redcliffe Hospital click here to be taken off this email list.](#)