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Dear team,

I have many reasons to be proud of the people in COH each and every day. Recently, all power had to be turned off for two hours at the Brighton Health Campus to allow repairs to the 55-year-old switchboard.

This meant no lift access to the rehabilitation and interim wards in Dolphin House. The planning and preparation was exceptional. Thank you to everyone involved in the response - there are just too many people to list but every contribution was valuable.

I thanked Matt Smith before lights out for the level of planning his team had put into the event and how this preparation was evident. The temporary lighting was exceptional, the drug fridges were monitored by a roving electrician and so very much more. Nothing had been overlooked!

Thank you to Sally Ware, COH EOC and Tracey Lea, Facility Manager Brighton Campus, for their due diligence and planning.

Thank you Sally and Deb for taking your roles at EOC so seriously and for your preparation and support including the great communication with all stakeholders and for ticking all the boxes and checking twice.

Thank you to Maria Podger and Dr Pallavi Bansal for your preparation for clinical escalation, and to the Duty Nurse Managers for checking patients as part of the early escalation and go/no go assessment.

To all the clinical staff who came early to support the people in our care and the support staff. In particular, I want to thank Fanuel Garayi, Michelle Crawford, Renee McMillan, Vicky Sinclair, Michelle Crawford, Evon Greener and Roger Eite for thier hands on effort. Thank you.

We learned much through this exercise and will do a 'lessons learned' ... for me however, this was a confirmation of what I already knew - that COH is blessed to have team players and people who live the values of compassionate care.

### **Nurse-led clinic on track**

The Brisbane City Nurse Led Walk-in Clinic (WiC) remains on track to begin accepting patients on 30 September, just less than four weeks away.

The facility was handed over to the WiC team yesterday, which will commence orientating and training the new staff and preparing for opening.

After a very successful recruitment campaign, I'm pleased to advise that so far, we have recruited 7FTE clinicians, to join the WiC team, and their onboarding commences this week.

The new WiCs will be located in Brisbane City, Gladstone, Mt Gravatt and Gympie and will improve access to care for the local community for minor conditions.



## COH at the Pine Rivers Youth Job Meet

We were invited to participate in the 3<sup>rd</sup> annual Youth Job Meet recently, held at the Pine Rivers Showgrounds.

More than 300 young jobseekers registered to attend, ranging from 15 – 24 year olds, all of whom had left school and were seeking employment.

The COH administration and operational team attended and were able to conduct speed interviews and provide an opportunity for our youth to express an interest in working for us.

COH was well represented, enabling us the opportunity network to meet with many youth attendees as well as organisations that support youth to find suitable employment within the administration and operational field.

To date, our QR code has been successful used with responses for both administration and operational streams.

It was a great way to educate the younger jobseekers of the many diverse employment opportunities across COH and Metro North.

### Ask R U OK? any day

With many events planned today across COH, every day is an opportunity to check-in with your colleagues.

The National Day of Action, **R U OK? Day** is a great reminder of the positive impact this question can have – at any time – on someone going through a tough time.

### Training to help you navigate an R U OK? conversation

To support staff and leaders to ask, “are you ok?” and be prepared for how to deal with any response, People and Culture have developed a **one-hour informative training session** which is being held **virtually on 9 September at 1pm**. Spots are limited, so [register now!](#)

The session will be recorded and housed on the [Metro North R U OK? extranet page](#) after this date.

You can find out about all the wellbeing resources available to you as a Metro North employee on the [Culture & Wellbeing extranet page](#).

### A final shout out!

The Halwyn Centre Paralympics held in Woolcock Park was a wonderful celebration and competition for our residents at Halwyn and the staff.

To celebrate all of the paralympic participants and the great competition an engaging and highly visual new social newsletter was created by the Aina Fernandez for everyone to enjoy.

If you want to see some of the pictures and videos from the Halwyn Centre Paralympics then please take the time read and view below.

[Read more ...](#)

Kind regards,



**Glynis Schultz**  
Executive Director  
Community and Oral Health

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

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