



Dear team,

When everyone is moving together, then success takes care of itself and magic happens.

The establishment of the Brisbane City Nurse-led Walk in Clinic in time for the scheduled opening on the 30th September is an amazing achievement because of the efforts of many.

Once opened, the clinic will provide assessment, treatment and advice to adults and children aged over two years for non-life-threatening injuries and illness, as well as women-focused services.

Firstly, I want to thank Mary Wheeldon for her governance, oversight and leadership as she worked with key stakeholders to ensure that project timeframes were met. Assisted by Althea Elliot, due attention has been given to fittings and equipment and stock to ensure that the clinic will provide a safe and functional environment for service delivery.

Thanks to Chris Frew for facilitating the clinical supplies deliveries and set up. and Niel Verrall who has waste management under control.

Thanks to Anna Tuakoi for her behind the scenes work to organise meetings, schedules and so much more and to Sally Ware for business continuity and emergency response plans.

A great deal of thanks must be given to Todd Marshman, the Director Capital Works and Infrastructure and Project Officer Sandra Dearing, as well as Matt Smith and the trades on the ground to deliver a quality refurbishment in a seven-week period.

The recruitment campaign to attract staff with appropriate skill sets and 'fit' was no small undertaking and a big thank you goes out to Tanya Beaumont, Annette Johnston, Sam Schefe, Michael Bishop, Lainie White, Lyn Preston and the coordination of this by Kimberly Jensen.

Thank you to Christine Burridge, Janelle Laws and Bronwyn Garroch from Metro North Nursing Directorate for assisting to navigate the required legislative processes, credentialling and removing barriers.

Thanks to Dr Kathryn Pugh, Michael Bishop, Karen Lush and Tanya Beaumont, for progressing the use of Health Management Protocols based on the Primary Clinical Care Manual which have been endorsed to guide clinical practice at the clinic. Karen Lush also led the program to provide upskilling, training and the required credentialling guided by the protocols.

Edwin Cheung, Assistant Director of Pharmacy Redcliffe Hospital has provided extensive advice and assistance to prepare a pharmacy service in line with the protocols. Our thanks are also due to Redcliffe for supporting Edwin to undertake this role.

The clinic will be an ieMR site and thanks go to Tracy Thompson, Digital Metro North and Evon Greener to enable that to happen.

Louise Fichera has worked her magic to promote the clinic, communicate with general practices and pharmacies in the surrounding area and organise events.

Thanks Louise O'Riordan and Wendy MacDonald for finding an appropriate site.

Well done and thank you to everyone involved.

R U OK celebrations across COH

Last week, the R U OK celebrations were coordinated across the majority of facilities and I want to share some of the great photos that were sent through.

Although every day is an opportunity to check-in with your colleagues, the National Day of Action was a great reminder of the positive impact this question can have – at any time – on someone going through a tough time.

To support staff and leaders to ask, “are you ok?” and be prepared for how to deal with any response, People and Culture have developed a **one-hour informative training session** which is housed on the [Metro North R U OK? extranet page](#).

You can also find out about all the wellbeing resources available to you as a Metro North employee on the [Culture & Wellbeing extranet page](#).



Brighton



Chermside

Working for Queensland survey closes this Friday

The Working for Queensland survey opened on Monday, 26 August and all Metro North Health employees can [click on this link](#) to provide feedback.

This annual survey is set up to allow Queensland Government employees to have their say in creating better workplaces in the public sector. It is run by the Queensland Public Service Commission (PSC) and is in addition to our own bi-yearly, Metro North-specific *Have Your Say* survey.

The Working for Queensland survey closes this Friday, 20 September. For more information, visit the [PSC's website](#).



Compliment - Benefits of ieMR

bring this elderly frail lady back to hospital to review and potentially provide antibiotics.

"I want to share a positive outcome with ieMR use. I have been involved with a Community Transition Care Program client with a wound post fall. During a recent admission a MRI was completed to rule out osteomyelitis.

"Within the MRI report it indicated cellulitis. Based on this report the hospital team were planning to

"I had seen the results of the report however this patient is presenting clinically well and had an outlined plan in ieMR. The RBWH doctor rang me based on my notes in ieMR and we talked through the patient assessment.

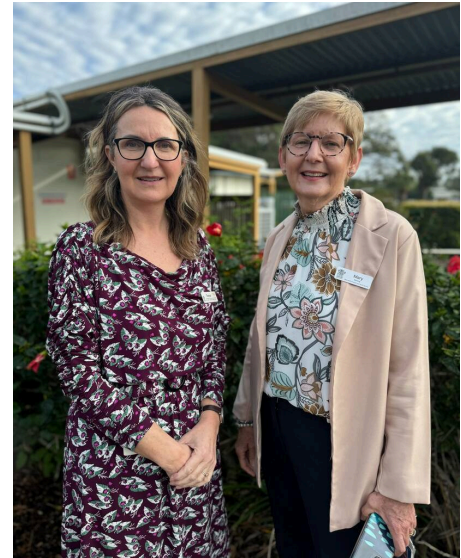
"This simple conversation linked together by clinical notes prevented an unnecessary hospital visit for the patient."

A final shout out!

People with the likes of cuts, coughs and conjunctivitis who can't see their GP and aren't suitable for an emergency department visit, will soon be able to get treatment at Metro North's nurse-led walk-in clinic in Brisbane's CBD.

The nurse-led walk-in clinic will provide assessment, treatment and advice to adults and children aged over two years for non-life-threatening injuries and illness, as well as women-focused services.

[Read more ...](#)



Kind regards,

Glynis Schultz
Executive Director
Community and Oral Health

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

Metro North
Health



Queensland
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