



Dear team,

I continue to hear about all of the positive and inspiring stories and staff achievements during my visits across the service.

But firstly, our judges have finalised the winners of our COH Staff Excellence Awards with our deserving 'excellent ones' spread across the whole of the directorate.

In October, we will begin our roadshow of excellence awards celebrations, with the schedule to be prepared and shared with you in the next few weeks.

To get you thinking about who the deserving winners may be, there are 17 incredible winners across a range of professions including:

- administration
- clinical care
- oral health therapy
- home care
- consumer engagement
- community palliative care
- nursing
- planning
- reporting
- finance
- allied health
- residential aged care
- patient navigation and access
- emergency care
- rehabilitation.

And, not giving too much away, it is good to see that our winners and highly commended staff are located across a diverse spread of facilities throughout Metro North:

- North Lakes Health Precinct
- Stafford Dental Clinic
- Kallangur Satellite Hospital
- Gannet House
- 19th Avenue Brighton
- Metro North Oral Health Services, Herston
- Metro North Oral Health Services, Caboolture
- Brighton Wellness Hub
- Aspley Community Health Centre
- Brighton Health Campus
- Cooina House.

As Jayne Stevenson will be acting Executive Director during the roadshow, Jayne will have the privilege of individually recognising our Award worthy staff in the presence of their peers.



Although I wasn't a member of the panel, I was delighted to see so many outstanding nominations as the COH teams give me so many reasons to be proud each and every day.

I was privileged to have an opportunity when I met with the Board to provide some insight into how our residents and families are served with great care and compassion.

Thank you to each of you who make the ordinary extraordinary through your care and compassion.

Congratulations to Ann

Ann Rahmann is one of those COH staff members who continues to put her patients and the service we provide at the heart of what she does.

She is one of those staff who doesn't seek the accolades for the amazing work she does, but that is where I come in!

Ann has become only the second specialist gerontological physiotherapist in Australia through the Australian College of Physiotherapists!.

This is the highest level of clinical qualification and peer-reviewed recognition of expertise that can be attained by physiotherapists in our country.

It is a perfect fit for the services we provide in the community and to our elderly cohort of patients.

And, to add to this story, we have two Fellows of the Australian College of Physiotherapists now working in the rehabilitation stream.

Sarah Fitzhenry, the Advanced Physiotherapist at the Brighton Rehabilitation Unit is a specialist neurological physiotherapist.

Congratulations Ann this achievement says a lot about the person you are, and the care you provide to your patients and support you provide to your colleagues.



Ronnie is at it again!

It has been a while since we touched based with one of our many important gardeners, but Ronnie Aquilina has again been recognised as part of the Regional SES Week awards.

This time it was for the development and implementation of the Flood Boat mentee process for the Moreton Bay SES Unit.

He was also acknowledged for his high standards of support for the flood boat operations.

Congratulations Ronnie for continuing to do our directorate proud!



Where there is hope and faith, miracles happen

Thank you to the Brighton Brain Injury Service team.

Where there is hope there is faith; where there is faith, miracles happen!

These were the words from Kaleb, his mum Toni and Hollie (the Brighton family as they have come to be known) after they finished their journey with us and have now gone home to Central Queensland.

You may remember that Kaleb celebrated his 18th birthday at Brighton with a visit from the Broncos earlier in the year.



The following words from Kaleb's family express how influential the whole multidisciplinary team at BBIS have been.

"I cannot express how thankful that I am for everything you have done for Kaleb."

"When we heard of the Brighton BBIS team I was told that Kaleb needed BBIS to have a chance at recovery."

"That has so been met."

"You are all truly amazing and you all have a place in our family. You are all medical angels."

A final shout out!

There is now a special four-legged friend visiting residential aged care facilities across North Brisbane and Moreton Bay.

Meet Dilly, the five and half year-old miniature Cavoodle and certified therapy dog.

Dilly's aim in life is to visit and spend as much time as possible enjoying people's company and bringing joy to the palliative care patients, families and staff at residential aged care facilities (RACF).



[Read more ...](#)

Kind regards,

Glynis Schultz

Executive Director

Community and Oral Health

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

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