

Metro North Health

# Message from the Executive Director RBWH

Louise Oriti



Dear colleagues,

## Multi-agency Training Simulation, first of its kind



This week, RBWH hosted a Multi-agency Trauma Training Simulation exercise in collaboration with QAS and the QPS Special Emergency Response Team (SERT), that was a first of its kind for Queensland and a first for the hospital. The scenario was focused on the reception and initial management of a critically injured SERT officer.

RBWH was the test site to work through the pathway. The simulation was coordinated by our TACT Team in collaboration with ETC, Trauma Service, Surgery, Medical Imaging, Blood Bank, Anaesthetics and Perioperative Services along with QPS, QAS and Metro North Health Disaster Response.

A real-life SERT officer was used as the “patient” with two gunshot wounds, brought into the ETC by her colleagues, to ensure the scenario was as realistic as possible. The simulation ran successfully but the real value was in the learning conversations that took place afterwards in the

debrief.

Director of Trauma Service, Dr. Carl Lisec said it was a test of a new process whereby trained police medics provided immediate, life-saving treatment at the scene and then transport the patient directly to hospital themselves, without the direct assistance of the Queensland Ambulance Service.

This saves valuable time for the patient and ensures they reach the operating room for definitive care as quickly and as safely as possible.

It cannot be overstated how valuable such simulations are in building efficient processes – and additionally, the SERT officers involved will now be far more familiar with the hospital and its operational procedures.



## Casual Pool

Director of Administration Services Kristy Jackman and the team have been working hard to implement the Administration Workforce Strategy of building the Casual Pool. So far they have onboarded 35 new employees. These staff have been trained together, establishing a good connection and ensuring they feel welcome at RBWH. To date 20 staff have obtained a contract. Kristy's focus will be continue to keep recruit to the Casual Pool. This has been a really successful workforce strategy.

## New Community Facebook Page

A reminder that Metro North Health is trialling a new way for everyone to share good news about what's happening at the Royal.

The new Metro North Health Staff Community Facebook Page is now open, and all RBWH staff are invited to join.

The Page has been designed to give Metro North staff more options for sharing fun events and good news in a more convenient and interactive way.



Joining the Page is optional, and it won't replace any of our traditional information channels, or be used for confidential or clinical information. The Code of Conduct will also apply to everyone using the Page.

It's something that has worked well in other Health Services in Queensland, and I encourage everyone to give it a try by [clicking here](#).

### **QuARRIES nominations closing soon**

QuARRIES applications are closing soon. Don't miss your chance to apply and be in the running to win.

Staff members are invited to submit a nomination for the 2024 Quality Awards Recognising Remarkable Initiative and Excellence in Service before the closing date, 23 September 2024.

Winners will be announced at the QuARRIES Awards Ceremony at 2pm on Thursday 28 November, 2024.

Download the nomination form via the QuARRIES tile on the Oracle desktop app.

### **R U OK? Day**



It was nice to see so many splashes of yellow yesterday for R U OK? Day, and so many of our colleagues gathering in their respective areas or around the food trucks and Education Centre. In a busy environment such as ours, it's important to take a breather and spend some downtime with our workmates. Well done as well to all the R U OK Champions nominated by their teams.

Staff Wellbeing Specialist Dr Liz Crowe gave a very informative and helpful talk on how to respond to someone who says they are not OK. I highly recommend you [watch the presentation](#).

### **Early arrival on Level 5**

We recently had an incident (with a joyful ending!) which demonstrated the professionalism and skill of our staff.

The After Hours team were informed by Admissions that there was a person in distress at the front of the hospital. Several of the After Hours team went to the front area outside the hospital to find a woman in obvious labour after her husband had driven her to the Royal.

The woman was helped into a wheelchair and was assisted by a midwife who was leaving her

night shift. The woman was then taken to lifts. She made it to Level 5 of the Ned Hanlon Building where the baby was born as she was being wheeled into the Birth Suite.

The mother and father did exceptionally well and remained calm. The midwife and After Hours team were fantastic throughout, reassuring the parents as they were taken to the Birth Suite.

The staff were so happy to have been part of such a special moment for the family, and once again showed their incredible skills and calmness under pressure.

Thank you for the work you're doing to support our community.

Kind regards,

**Louise Oriti**

Executive Director,

Royal Brisbane and Women's Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



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