

Metro North Health

Message from the Executive Director Redcliffe Hospital

Cang Dang



Dear colleagues,

I wanted to start with a heartfelt thank you for the hard work and support for colleagues during another busy week. I know it is greatly appreciated by our community.

The demand through our doors has been very challenging over an extended period of time, so it was great to see that Redcliffe Hospital stood down from our Tier 3 response yesterday afternoon.

This also means that non-essential meetings and training can resume. Thank you for putting the patient first and managing the many challenges that we have faced recently.

Now is the time to care for yourself and each other so we can continue to care for patients.

If you're feeling fatigued, perhaps consider taking a break to rest, relax and recharge. Discuss possibilities with your line manager.

As we get ready to close out another busy month, I also encourage you to a small amount of time in the next day or two to stop and reflect on the many positive things we have achieved.

Raise It For Redcliffe Giving Day on track for success!

Yesterday, was my first Raise It For Redcliffe Giving Day! It was great to see once again just how important this hospital is to the local community.

I spoke to many people at events yesterday about their great experiences and personal connections with Redcliffe Hospital.

In just four years, Raise It For Redcliffe is on track to raise \$1 million from our Redcliffe community, our staff and our many Impact Partners, to help our hospital to continue to grow and continue to meet the needs of ever-growing community and the staff working here. An outstanding result ... but not quite there yet.

Much of this success is thanks to the Impact Partners, which doubled donations made for Giving Day.



On behalf of the Redcliffe Hospital, a big thank you for the ongoing support from Impact Partners Lewis Land (owners of The Komo and The Belvedere), GKS Law, BallyCara, My Care Enterprises, Sesame Lane and Crew Legal – and also 99.7 Bridge FM, Redcliffe Hospital Auxiliary, The Rotary Club of Redcliffe Sunrise, Tom's Law and REDDY Fun and Fitness, which added to the festivities yesterday.

I would also like take this opportunity to thank Attorney-General and Minister for Justice and Minister for Training and Skills, Yvette D'Ath, for her ongoing support to our hospital and community over the past 10 years. Thanks also to our City of Moreton Bay councillors.

Finally, a big thank you to the RBWH Foundation, which has helped our growth over the past few years and to all Redcliffe Hospital staff and volunteers who baked, set up, phoned, fundraised, donated and helped in myriad ways to make this fourth Giving Day such a success!

It's not too late to show your support. You can still make a Giving Day donation today and this weekend before counting ends. Visit www.raiseitforredcliffe.com.au to donate. Also take a moment to read the messages of encouragement on the [Gratitude Wall](#).

Funds from Raise it for Redcliffe Giving Day this year will go towards transforming the Children's Ward Parents Lounge and Play Room, as well as refurbishing single rooms in the Palliative Care Unit.

Donations also support research, staff wellbeing, Wishlist Grants and other initiatives at Redcliffe Hospital.

Demolition activities commencing Monday

With the decant of West Block and Fincorp complete, demolition activities are ready to get underway.

Multiplex will commence demolition works for the West Block and Fincorp buildings on Monday (2 September). The demolition process will take several weeks and we can expect periods of noisy works.

There will be a number of controls in place to minimise noise, but as we have learnt over the past nine months, construction works involve noisy and disruptive activities.

I would also like to acknowledge that the demolition of these buildings will bring mixed emotions to staff and community. Please be mindful of these sensitivities, particularly given our recent formal acknowledgment that stolen wages were used to build the hospital, including West Block.

Unused for a day? Take It Away!

Redcliffe Hospital Infection Prevention and Control Clinical Nurse Consultant Paul Simpson has initiated a peripheral intravenous catheter (PIVC) care improvement campaign.

We are currently seeing an increase in PIVC-related bloodstream infections. To help address this, Paul is encouraging nursing and medical staff to assess and remove PIVCs as soon as they are no longer required, particularly if they have not been used for more than 24 hours.

This initiative is based on the Australian Commission on Safety and Quality in Health Care (ACSQHC) Clinical Care Standard, which is [available online here](#).

It's always important to risk assess every cannula, every shift!



Perfect score for Food Services!

The Redcliffe Hospital kitchen was recently audited by an external provider annually against the Food Safety Standards. Redcliffe Hospital Food Services received a score of 100%!

This perfect score is a credit to our dedicated food services team and shows the hard work they put in day after day. Congratulations to Tracy, Carmel and the Food Services team for their work preparing for the audit.

Speech Pathology Week

Speech Pathology Week (25-31 August) is a great opportunity to celebrate the work that the Redcliffe Hospital Speech Pathology team do each and every day!

This year's theme 'Communicate your way' is an opportunity to celebrate the diverse ways that people communicate and the work of speech pathologists.

Many people with a communication disability cannot maximise educational, health and social outcomes, without the intervention of a speech pathologist.

Technology is playing a growing and vital role in keeping people with communication difficulties engaged with their family, friends and community.

For information, visit the [Speech Pathology Australia website](https://www.speechpathologyaustralia.com.au).

Child Protection Week

Child Protection Week 2024 runs from 1-7 September. Every child in every community needs a fair go.

This year's theme 'every conversation matters' acknowledges that conversations are powerful tools to keep children and young people safe and well.

Protecting children is everyone's business.





For more details, visit the [National Child Protection Week](#) website.

Redcliffe Hospital Research Symposium

Dr Joel Dulhunty has long been a strong advocate for research at Redcliffe Hospital and Metro North.

He will host the eighth annual Redcliffe Hospital Research Symposium on Thursday 12 September. Poster viewing starts 8.30 am with presentations from 9 am to 1 pm.

The event will be hosted on Microsoft Teams. I encourage you to attend and hear more about the exciting research projects underway and the benefits for patient care.

If you have a research or quality improvement poster that can be displayed at the Symposium, submit the e-posters (PPT or PDF) to Joel.Dulhunty@health.qld.gov.au by Monday (2 September).

Metro North Health community Facebook page

Metro North Health is trialling a new way for everyone to share good news about what's happening at Redcliffe Hospital.

The new Metro North Health Staff Community Facebook Page is now open and we're all invited to join.



The page has been designed to give Metro North staff more options for sharing fun events and good news in a more convenient and interactive way.

Joining the page is optional and it won't replace any of our traditional information channels or be used for confidential or clinical information. The Code of Conduct will also apply to everyone using the page.

It's something that has worked well in other health services. Give it a try by [clicking here](#).

Metro North Occupational Violence Roadshow

The Queensland Occupational Violence Strategy Unit (QOVSU) is coming to Redcliffe Hospital.

This will be your opportunity to talk with the team and to hear how QOVSU and Metro North can support you in Occupational Violence Prevention.

Four education sessions available between 9am and 4pm. Learn about:

- Unacceptable Behaviour
- Discharge from Care procedure
- Post critical incident supports in Metro North
- Occupational violence initiatives



Use [this link](#) to register your interest now. For more details, visit the [QOVSU QHEPS page](#) or email QOVSU@health.qld.gov.au

Keep up the great work!

Cang Dang
Executive Director
Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built.
We also pay respect and acknowledge Elders past, present and the future.

Metro North
Health



Queensland
Government



Produced by the Metro North Communication Directorate

[If you no longer work at Redcliffe Hospital click here to be taken off this email list](#)