



Dear colleagues

Earlier this week, I had the opportunity to meet with members of our Aboriginal and Torres Strait Islander community. This was a chance for me to affirm our commitment to health equity and announce that we would be creating a Director of Aboriginal and Torres Strait Islander Health position here at Redcliffe Hospital. I also reiterated the ongoing role Yarning Circles will play to involve the local community in our redevelopment and expansion. Kabi Kabi Elder, Uncle Alex Davidson attended the meeting and discussed the importance of establishing connections with members of the community to build trust and improve communication in relation to health outcomes.

If you'd like to learn more, our librarian Laura Hurd has a collection of books on display that focus on the unique issues Aboriginal and Torres Strait Islander Peoples may experience when accessing healthcare. Laura is keen to add to the collection and welcomes suggestions for books to purchase. The library is located in the Education Centre. All books are available to browse or borrow.



2024 Redcliffe Hospital Research Symposium

On Thursday, more than 120 people joined the annual Redcliffe Hospital Research Symposium. The event brought together 17 presentations, ranging from how to improve sleep quality among ICU patients to optimising preoperative processes through use of patient surveys and a clinical assistant screener. All the research presentations have led or will lead to changes in clinical practice to improve the patient experience at Redcliffe Hospital.

A number of awards were presented at the event, including:

Research Excellence Award—*Maree Duroux, Megan Ratcliffe and Samantha Shone (Redcliffe Hospital Research Hub)* in recognition of their outstanding efforts in coordinating and conducting clinical trials at Redcliffe Hospital, dating back 32 years and for their recent leadership of

PowerTrials implementation (Megan), the National Clinical Trials Governance Framework implementation (Maree) and a focus on compassionate clinical trial participant care for vulnerable patients (Samantha).

Inaugural Researcher of the Year Award—Dr. Joel Dulhunty (Director of Research)

Joel has been a dedicated supporter of research for many years and is a strong supporter of researchers in their fields of study. He recently achieved a significant milestone by publishing the BLING III trial, a randomized controlled trial on antibiotic administration in ICU and a related systematic review and meta-analysis in *JAMA*. Involving more than 7000 patients from 104 ICUs in 7 countries, the results were practice-changing and demonstrated that continuous infusions were associated with improved mortality at day 90 and better clinical care at day 14. Joel's dedication and leadership were instrumental in this remarkable research outcome.

Congratulations to Maree, Megan, Samantha, Joel and all the winners. You can view the full list of winners and commendations [here](#).



People and culture programs

The Leadership Development Program for administration and operational line managers and supervisors wrapped this week. Across three great days, participants focused on building capacity across areas such as psychological safety, communication and having challenging conversations. The group actively engaged in the development opportunity and will now take their learnings back to their work areas.

The next People and Culture event is happening on Wednesday at 1pm. This session will empower staff to drive their personal performance development and planning (PDP). It will discuss why PDPs are important, tips for engaging with the process and how to prepare for and have effective PDP conversations. Look out for the link to join the session in next week's Staff Bulletin.

Models of Care

Recently, the Service Readiness team facilitated three rounds of workshops to plan and develop 40 models of care and services delivery for those services relocating to the Clinical Services Building (CSB). These documents will shortly be submitted to the Department of Health and will be reviewed and updated before the CSB becomes operational.



Taking the time to say, R U OK?

Yesterday was R U OK? Day for 2024, a day of action where we take the time to check in with those around us and see how they're doing. It was wonderful to see so many people wearing yellow around the hospital and taking the time to chat to their colleagues. Whether in your work areas, or at the R U OK stall outside the Education Centre, taking the time to look out for and support each other is a useful way to manage the stresses and challenges associated with our work.

Redcliffe R U OK? Champion

I would also like to congratulate Sharon McClements from Endoscopy who won the R U OK? champion competition. From a field of 19 nominees, Sharon was chosen as the winner following her completing 'Ks for R U OK?' in July, where she completed 130km to raise awareness and funds for R U OK. Sharon has been a proud advocate for many years and when it comes to taking care of her own wellbeing, she cites her role as a mother, wife and dog owner as helping maintain a healthy work/life balance. Remember to keep checking in with and supporting each other during the year.



Race to the Roof

The Redcliffe Race to the Roof made a welcome return this week. The first event since 2019, 18 eager participants came together at lunchtime to tackle 6-flights of stairs and claim the coveted trophy. The winners were Justyn McGrath from Building Services and Physiotherapist, Elliece Tritton. Well done to everyone who took part and to the Reddy Fun and Fitness team for organising the event.



Patient compliments

I'm pleased to share another two patient compliments with you this week. We all work hard to deliver exceptional care and a positive patient experience. It's good to see members of the community getting in touch to share their gratitude for our work.

'I would like to compliment the doctors and staff of the Day Surgery Unit. From the beginning to the end, they were all kind, courteous, understanding and patient while I prepared and recovered from my surgery. I commend them all.'

'I have just attended Redcliffe Emergency Department for assistance with a personal healthcare matter. I wanted to say that the staff are amazing. Their manner is respectful and kind, and they kept me informed while attending to my needs. They do a great job and should be congratulated. My special thanks to Emily and especially Caroline, who were exceptional.'

Farewell Jacqui

Finally, after almost 20 years at Redcliffe Hospital, today we farewell Director of Occupational Therapy, Jacqui Nix. In addition to her work in OT, Jacqui has been a passionate and enthusiastic contributor to Raise it For Redcliffe during her time with us and leaves with the best wishes of the hospital for her future endeavours.

Kind regards,

Cang Dang
Executive Director,
Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



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