



Dear team

This coming **Monday 23 September** marks a significant milestone for TPCH, with Hutchinson Builders taking possession of the new Acute Services Building construction site to enable the commencement of works on our \$360 million expansion project.

The site possession activity involves the permanent closure of Public Car Park 2, including the pick-up and drop-off zone at Building 6, and the permanent closure of Executive Car Park 5 (near the Common Good Café). See the [updated TPCH Campus Map](#) which now shows the new construction zone.

The closure of these car parks, and the entrance into Building 6, now requires all patients and visitors to now park in the multi-storey car park and enter via the main entrance. This is a major change for one of our most vulnerable patient cohorts and I'd like to acknowledge the work of the Building 6 teams who have leaned in, providing advice to TPCH Expansion team to ensure the new access strategy keeps our patients and visitors safe. The expansion project team have also rolled out a major communications campaign to ensure our patients, key stakeholders and the broader community are aware of these changes, including promoting our new shuttle bus service that commences on Monday. I'd like to thank everyone in advance for your patience and understand as the construction gets underway and enabling works commence, including establishment of site fencing, pedestrian diversions, road closures and other impacting activities.

Construction of the new Acute Services Building will be a long and complex build, but we should all be excited by this milestone and to watch the builders transform this site into a new hospital building that will house our new expanded paediatric services, the new and expanded Emergency Department and additional adult medical beds.

## Car parking update

### ***Temporary car park arrangements***

As we prepare for the closure of Executive Car Park 5, TPCH Education Centre team have been busily reallocating car parking and swipe access. Following an audit of all staff car parks, the team have now provided exclusive access to Executive Car Parks 1, 2 and 3 (eastern side of the Main Road) to SMOs and VMOs. Emergency on-call staff have been given exclusive access to the former After-Hours car park. All other staff can continue to access the other restricted staff car parks around the hospital campus, as well as the Dustbowl car park at the northern end of the hospital campus.

More information about car parking can be found in the [Questions and Answers](#) from last week's all staff forum.

### ***Re-registering of vehicles***

A reminder that **Monday 23 September** is the final day for staff to update their vehicle registration details in order to maintain their current swipe access to respective staff car parks. A big thanks to the many staff who have updated their details so far – we've had a great response!

Staff can update their details either in person at the Education Centre with the assistance of

staff, or electronically via [TPCH Proximity Application Form](#), completing updated contact details and vehicle registration details.

Parking permits will be issued to staff who have updated their vehicle details. Due to a delay in arrival of new parking permit stickers, there is an approximate two-week turnaround period for the Education Centre. TPCH staff are therefore asked to await contact from the Education Centre prior to attending the Centre to collect their permit. For staff working in larger departments, the Education Centre is looking at the option of delivering permits to these areas. Departments will be contacted by Education Centre staff prior to the delivery of permits.

Important note: Monday 23 September is the final day when staff will be able to update their details between the hours of 8am and 4pm. After this date, staff will need to visit the Centre to update their details during the hours of 9-10am and 2-3pm.

## Executive update

This week is Dementia Action Week, and members of the Executive team were pleased to have the opportunity to meet with staff from our Cognitive Assessment Management (CAM) Leadership team who had organised a range of interesting and engaging activities for staff and the public to learn more about dementia, which affects more than 420,000 Australians.

In the main café, the team hosted a display where people could discuss dementia diagnosis and treatment with one of our Geriatricians, as well as speak with our Dementia Nurse Navigator and Nurse Practitioner about specialised services available to patients and their carers. In addition to their popular annual roving dementia and delirium education sessions for staff throughout the wards, some members of the CAM team proudly presented their work at the International Dementia Conference in Sydney, showcasing their leadership in the field of dementia care through initiatives like Charlies Village. Well done team!



*Dementia Action Week display*

## Metro North Diversity Plan

A number of staff from TPCCH attended a planning day last Friday at the Brighton Health Campus for the Metro North Diversity Plan. The day was an opportunity for staff to come together and explore how to make Metro North a more diverse and inclusive place for all staff regardless of their sex, gender, variations of sex characteristics or sexual orientation. If you would like to contribute to the local TPCCH group of Pride in Metro North, please email [Kate.Wright@health.qld.gov.au](mailto:Kate.Wright@health.qld.gov.au) or [prideinmetronorth@health.qld.gov.au](mailto:prideinmetronorth@health.qld.gov.au)



# Program out now!

## TPCCH CHARLIE'S WEEK 2024 OCTOBER 21 – 25

*Click here to see what's on*

VALUES  
IN ACTION



## TPCCH World Marrow Donor Day event

TPCCH is hosting a special World Marrow Donor Day event next Tuesday 25 and Wednesday 26 September to raise awareness about the need for more voluntary stem cell donors. Stem cell donation can literally save the life of those who require a stem cell transplant because of blood cancers and other disorders. Staff between the ages of 18 and 35 who are in good health, are invited to consider joining the stem cell donor registry by providing a simple cheek swab. Staff from the Australian Bone Marrow Donor Registry will be on hand between 10am and 3pm in the Café for the Common Good on these days to provide more information, and dispel myths about the process of stem cell donation.

The first 100 people to receive their cheek swab will receive a free coffee voucher!  
For more information visit: [www.strengthtogive.org.au](http://www.strengthtogive.org.au)

## Staff profile

Because its Dementia Action Week, we will profile Senior Medical Officer in Geriatrics and General Medicine, Dr Nelson Lee.



As a Geriatrician, Dr Lee's main role is caring for patients with dementia and changed behaviour related to dementia in the Cognitive Assessment and Management (CAM) Unit. He also provides outpatient Geriatric assessment via Telehealth to patients living in Norfolk Island. In his work as a General physician, he provides medical care to adult patients in the Acute Medical ward.

Having started work at TPCCH as an Advanced Trainee in Geriatric and General Medicine in 2020 and graduating as a specialist in 2023, Dr Lee enjoys coming to work every day with a team of nurses, social worker and administration officer who hold the same work ethic and share the same vision of providing holistic, personalised care to one of the most vulnerable groups of patients with dementia. He especially values teamwork which is an essential part of caring for elderly patients who often have complex medical and psychosocial issues.



Outside of work, Dr Lee enjoys camping and hiking during his holidays and playing badminton on the weekends.

## Metro North Health Staff Community Facebook Page

Metro North Health is trialling a new way for everyone to share good news about what's happening at TPCCH. The new Metro North Health Staff Community Facebook Page is now open, and all TPCCH staff are invited to join.

The Page has been designed to give Metro North staff more options for sharing fun events and good news in a more convenient and interactive way.

Joining the Page is optional, and it won't replace any of our traditional information channels, or be used for confidential or clinical information. The Code of Conduct will also apply to everyone using the Page.

It's something that has worked well in other Health Services in Queensland, and I encourage everyone to give it a try by [clicking here](#).

### Today's quote:

*"To care for those who once cared for us is one of the highest honours."* – Tia Walker

Kind regards,

**Tami Photinos**  
Executive Director  
The Prince Charles Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



Metro North  
Health



Queensland  
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