

Hi Everyone,

With November here and the school holidays just around the corner, the board and I are excited about the progress we're making across the organisation, as well as the opportunities on the road ahead. This time of year is often a chance for reflection and renewed focus and I'm keen to keep pushing forward as one team, one Metro North.

A New Government

Since I shared my last message, we have welcomed a new government into power. With a new government comes a new Minister of Health as well as a new Director-General to support Queensland Health forging its way forward. I'd like to extend our congratulations to The Honourable Timothy Nicholls, Minister for Health and Ambulance Services. It is also my pleasure to recognise and extend our congratulations to Dr David Rosengren our new DG for Health.

Every change is a chance to grow, and together, we can turn it into success!

Consumer feedback

This month, I was approached by a patient who wanted to share their experience with us during a recent hospital stay. From the moment they arrived at the hospital through to their discharge, the feedback was overwhelmingly positive. They spoke particularly about the compassion they witnessed in our emergency department, where staff offered invaluable support and resources to those facing challenging circumstances, including homelessness. I also heard about the exceptional way our nurses and other teams managed the high volume of patients, ensuring everyone received the care they needed.

As a board, we couldn't be more grateful for the dedication shown by our emergency departments—not only in delivering high-quality care under demanding conditions but also in doing so with kindness and compassion for everyone who walks through our doors. Thank you all for your continued commitment to providing the best possible healthcare to our community.

Regards,

Bernard Curran



We uphold our commitment to health equity through our Values in Action Respect | Integrity | Compassion | High performance | Teamwork

Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.



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