



Dear colleagues

As you'd be aware, following the recent State Election and change of government, the Honourable Tim Nicholls MP has been appointed Minister for Health and Ambulance Services and Dr David Rosengren Director-General of Queensland Health. The Queensland Health team have released a video message from the Minister and Director-General where they talk about the new government's Easier Access to Health Services Plan and their commitment to providing real-time health data for the community. You can watch the video [here](#).

Staff Excellence Award finalists

The finalists for the 2024 Staff Excellence Awards have now been announced. Congratulations to the following who will be representing Redcliffe Hospital at the awards later this month.

Category	Finalist
Emerging Leaders	<ul style="list-style-type: none">• Donna Ryan
Excellence in Consumer Partnerships	<ul style="list-style-type: none">• Creation of the Peer Support Group for post-ICU patients• Joel Dulhunty
Excellence in Training and Education	<ul style="list-style-type: none">• Redcliffe Ultrasound Department
First Nations Staff	<ul style="list-style-type: none">• Uncle Elwyn Henaway
Leadership	<ul style="list-style-type: none">• Donna Ryan
Non-clinical Excellence in Operations	<ul style="list-style-type: none">• The Outdoor A Team
People Focus	<ul style="list-style-type: none">• The Redcliffe Hospital Staff Wellness Working Group

The awards ceremony is taking place on Friday 22 November at the Brisbane Convention and Exhibition Center. Don't miss the opportunity to recognise the great work happening across Metro North and celebrate the year. You can purchase tickets to the event [here](#).

Hospital expansion engagement



Earlier this week, Cultural Capability Officer Elwyn Henaway and the hospital expansion team met with leaders from the Moreton Aboriginal and Torres Strait Islander Community Health Service and members of the community who work at hospital. This workshop discussed plans for the hospital expansion, including integrating colours representing land and sea into the design and plans for gathering spaces. This engagement was the next step in our ongoing commitment to ensuring the voices of our First Nations community are heard as part of decision making around the future Redcliffe Hospital.

Occupational Violence Roadshow

Occupational Violence (OV) is one of the leading work-related incidents reported by Metro North staff, including here at Redcliffe Hospital. None of us should accept OV as 'part of the job', irrespective of the intent for harm.

It is estimated that 95 per cent of healthcare workers have experienced OV during their career. Types of OV may include physical assault, verbal abuse or harassment, intimidation, threatening behaviour, sexual abuse or harassment or abuse through technology.

To learn more about how to prevent and manage instances of OV, the Queensland Occupational Violence Strategy Unit will be visiting Redcliffe on Monday 25 November. This is your opportunity to talk with the team and hear how they can work with you to help prevent OV.

Spaces are limited, [click here to register](#) and secure your spot to learn more about this important issue. You can also read more about OV on [QHEPS](#).

National Radiographer Week

This week marks National Radiographers and Radiation Therapists Week, which is an opportunity to educate patients and the wider community about the important role radiography plays in healthcare. Thank you to our hospital radiography team for your ongoing hard work and commitment!

Emerging Leader Profile - Shauna Whitby

Continuing the radiography theme, this week's emerging leader profile features Acting Operating Manager of Medical Imaging, Shauna Whitby. Read on to learn more about her story.

Shauna started her medical imaging career in her native Ireland. From there she moved to Scotland, where she met her husband. In 2007, they both made the move to the Sunshine State.

Forward to today, and Shauna is about the clock up four years as part of the Redcliffe Hospital team.

In her own words, she arrived 'with the magnet', when the MRI service was introduced to our hospital, making the move from private imaging.

In her work, Shauna is full-time Senior Radiographer, with regular opportunities as Acting Operations Manager. It's this variety of tasks, along with the positive, supportive culture that Shauna loves about working at Redcliffe Hospital.

As someone who 'loves a good chat' with people, her clinical role provides the opportunity to meet patients from all walks of life and put those who are hesitant or anxious at ease.

As Acting Operations Manager, she cites problem solving as what she most enjoys about the role, which includes adapting rosters and staffing to ensure we maintain services, managing leave and supporting staff to help ensure all mandatory training is completed.

To further her leadership skills, Shauna is currently completing the Metro North Health Leadership Intensive, where she is learning about the pillars of leadership, including stakeholder engagement, team development and leading and influencing change. All attributes that will be in demand as we progress our hospital expansion over the coming years.

Outside of work, Shauna enjoys yoga, Pilates and going to the gym. She and her husband are also football fans – the round ball code!



Focus on Nutrition this November

Nutrition November is now underway! This initiative is run by the Leading Care working group to raise awareness of the importance and benefits of good nutrition for both patients and staff. You can participate by taking the [Nutrition Quiz](#) and go into the draw to win a free coffee or stop by the nutrition morning tea in the staff courtyard on **Wednesday 20 November** between 10am and 11am.

Coinciding with Nutrition November is the go-live of our new patient meal management system, CBORD. The new system will improve meal ordering for patients and streamline daily work tasks for staff. It also provides increased functionality to support nutritional assessment workflows, leading to better health for our patients. If you have any questions about the new system, speak to your ward dietitian or contact the Dietetics Department - some of whom are pictured getting into the Nutrition November spirit!



St Vincent de Paul Christmas Appeal

The REDDY Fun and Fitness team launched our annual St Vincent de Paul Christmas Appeal this week. Last year, our Christmas appeal helped 63 local families to celebrate a happier and brighter Christmas - this year, we're hoping to help even more.

If your ward or work unit would like to get involved, please contact the REDDY Fun and Fitness team or [Facility Services](#).

Upcoming Staff Forum

The November Staff Forum is taking place next Thursday. At this session, Lisa Jones from Metro North's Lived Experience Workforce Team will join us to talk about Shatter the Stigma and how you can get involved in shattering stigma around mental health and alcohol and other drugs. I encourage you all to join the forum to learn more and ask any questions you have.

Kind regards,

Cang Dang
Executive Director,
Redcliffe Hospital

If you'd like to let others know what's happening in your work area or have a good news story to share, email [Redcliffe communications](#) to discuss including it in my message or Staff Bulletin.

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

Metro North
Health



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