

#### Dear colleagues

Yesterday, staff from across Redcliffe Hospital came together for the 3rd Annual Nursing and Midwifery Research Spotlight. This was a great opportunity to showcase and celebrate the breadth of quality research that we have underway. Director of Nursing, Sally Taranec and Associate Professor, Amanda Fox opened the session, which featured 12 presentations. Topics ranged from the impacts of ieMR on patient journey times to delirium care practices in clinical and surgical wards. Clinical Nurse Consultant, Ella Tomkins (pictured, below right) delivered a presentation about her research into strategies to help retain graduate nurses, which is particularly relevant as we plan to significantly grow our workforce in the coming years. To learn more about all featured presentations, click <u>here</u>.

Congratulations to everyone involved in organising the event and those who participated. I'm looking forward to learning more about the research outcomes.



#### Staffing updates

I am pleased to announce that Donna Ryan (pictured, right) has been permanently appointed as Director of Occupational Therapy at Redcliffe Hospital. This appointment is the next step in Donna's 20-year career with Queensland Health and is a role in which I'm sure she will excel. Following Donna's appointment, the Assistant Director, Service Readiness role for the hospital expansion will be advertised shortly. I know there will be keen interest in this, and I'm looking forward to reading the many quality applications I'm sure we will receive.



This week, we welcomed Nikia Goldsmith as Acting Director of Safety and Quality. Nikia (pictured, left) joins us from the CKW Directorate where she was manager of Performance and Planning. She brings over 20-years of experience to her new role across both the Queensland and NSW health



systems. Across her career, Nikia has worked in areas including clinical practice, management, nursing policy, ICT and governance. It's great to have you at Redcliffe Hospital, Nikia! Thanks also to Mel Voight for her hard work and commitment as Acting Safety and Quality Director over the last 18-months. Mel will return to her substantive role in Clinical Governance.

One final staffing update for today. I will be taking three weeks leave from the end of next week. During this time, Sally Taranec will be Acting ED. Keith Von Dohran will step in as Acting Director of Nursing and Midwifery Services.

Congratulations to all on these appointments and acting opportunities.

## **Occupational Violence Roadshow**

The Queensland Occupational Violence Unit will be onsite at Redcliffe on Monday. This is a your opportunity to meet with the team and hear how they can with you to help prevent occupational violence. Spaces are limited, <u>click here to register</u> and secure your spot. You can also read more about OV on <u>QHEPS</u>.

## **HSR** determination negotiation

Health and Safety Representatives (HSRs) play a key role in keeping us all safe at work. As several Redcliffe HSRs reach the end of their 3-year term, it is a timely opportunity to review and consult with staff to determine the number of HSRs per established workgroup.

Redcliffe Hospital has had one of the highest ratios of HSRs per staff member across Metro North, which demonstrates our commitment to the health and safety of staff, patients and visitors.

To ensure that HSRs continue to play an important role in health and safety, all staff are invited to take part in consultation to achieve positive safety outcomes.

If you'd like to get involved, please review the <u>information pack</u> and then complete the short <u>feedback survey</u>.

### Emerging Leader Profile -Anne Tin

A passion for caring for sick kids, and an interest in learning more about leadership.

This is what drives Anne Tin.

Anne began her nursing career as a Graduate Nurse in the Redcliffe Hospital Paediatric Ward.

Today, she is Acting Nurse Unit Manager of the ward and is enjoying the opportunities and challenges that come with the role.

As a paediatric nurse, Anne thrives on providing care for the kids she looks after and is constantly inspired by their resilience and how quicky they can bounce back from serious illnesses.

In the Paediatric Ward team, Anne enjoys being part of a positive culture where everyone always strives to do their best and support each other.

Anne has been Acting NUM since June. As a ward of around 25 staff, the role provides plenty of practical people management experience for her to develop her leadership skills.

She also had the opportunity to oversee the ieMR rollout this year and has gained a greater understanding of how paediatric care fits within the hospital and health system more broadly.

Looking ahead, Anne is keen to learn more about change management as her career develops. As we progress our hospital expansion in the coming years, we'll look to Anne and other emerging leaders to get involved in managing the change impacts, among other activities.

Away from work, Anne loves to travel. With a recent highlight being a trip to Japan. She is also considering some future volunteer nursing, to either Nepal or



Kenya. In her spare time, you can find her relaxing with family and friends.

# **Demolition of West Block and FinCorp**

November continues to be a big month for the Redcliffe Hospital Expansion Project, with both West Bock and Fincorp now fully demolished. The final stages of demolition are expected to be completed by the end of next week with bulk excavation activities scheduled to commence in early December. At the request of Metro North Health, the builder has retained 1,200 bricks from West Block, which will be used to construct a fire pit in the centre of the new Green Heart. The suggestion to incorporate bricks from West Block, which was originally built using stolen wages, came from local Elders, who felt that moving the bricks to a space used for spiritual and cultural practices would signify more healing for community.

# Satellite Hospital Renaming Survey

A new name for satellite hospitals is one of the commitments of the Queensland Government's 100-day plan. To support this change, the government is consulting with health workers and clinicians on the future name of satellite hospitals.

All hospital staff are invited to have their say using this online survey.

The survey closes Friday, 20 December and only takes a few minutes to complete

# **Patient Compliments**

We continue to receive regular compliments from patients, expressing gratitude for the compassionate and professional care they've received at the hospital.

*Emergency Department:* Thank you to the doctors and nurses who provided me with exceptional care at Redcliffe Hospital Emergency Department. The staff took the time to explain everything that had been done and provide results. Thank you to everyone.

*Palliative Care*: Thank you to the staff who treated my mum with such dignity in the final stages of her life. We have been very grateful for the outstanding care of doctors, nurses, patient support officers and others who not only cared for mum, but also our large extended family.

*4 East*: A patient got in touch with Director of Nursing, Sally Taranec to compliment ward staff on looking after him so well and treating him with such care and compassion.

Well done to all on the great work!

## **Staff Excellence Awards**

Finally, the Metro North Staff Excellence Awards are taking place tonight at the Brisbane Convention and Exhibition Centre. Good luck to all of our individual and team nominees. I hope those attending have a great night.

Kind regards,

**Cang Dang** Executive Director, Redcliffe Hospital

If you'd like to let others know what's happening in your work area or have a good news story to share, email <u>Redcliffe communications</u> to discuss including it in my message or Staff Bulletin.

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

Metro North Health



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