



Dear team

The finalists for the Metro North Health Staff Excellence Awards [have been announced](#), with TPCB fielding solid contenders in several award categories, including four finalists in the Innovation category alone.

Congratulations to all our finalists, and best of luck for the Awards on Friday, 22 November 2024. I'll be there on the night, cheering our TPCB finalists on.

Transplant Benchmarking Exercise

Earlier this year, TPCB commissioned a once-in-a-generation benchmarking exercise as part of our commitment to position Queensland's heart and lung transplant service at the forefront of transplant care in Australia.



Thank you to everyone who came along to our special staff forum on Tuesday (right), where we shared the summary and discussed the main themes of the Exercise.

The Exercise summary is available on the [Metro North Health website](#).

Kindness Works Here Week

This week, we've been celebrating Kindness Works Here Week across Metro North Health.

Kindness Works Here is part of a collaboration between Metro North Health and the [Hush Foundation](#). It's a partnership aimed at embedding a culture of kindness in healthcare. The [Kindness in Action program](#) supports teams in practically applying the fundamental values and behaviours that underpin quality and safety.

If you missed those online events this week, recorded sessions will be available soon on the [Metro North extranet](#).



TPCH artwork in place

We achieved an important milestone this week with the hanging of our unique TPCH Aboriginal and Torres Strait Islander artwork.

The artwork is one of a series commissioned by Metro North Health by Aboriginal Artist Elaine Chambers-Hegarty.

The artwork, together with an explanation of the elements and their significance now hangs in one of the busiest areas of our hospital, where hundreds of staff, patients and visitors see it each day.



We're grateful to Metro North's Aboriginal and Torres Strait Islander Leadership communications team, Mary Phillips from Metro North Design, and our BEMS team for helping make this installation possible.

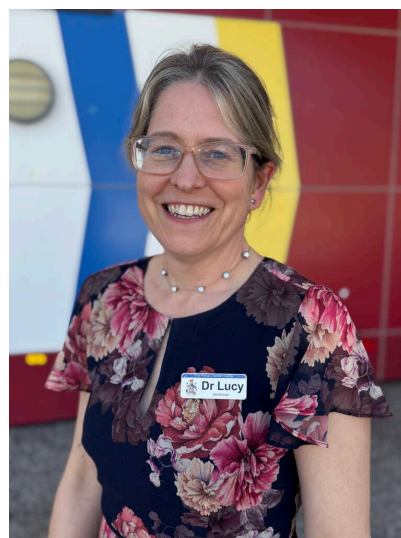
Staff Council update

I'm pleased to welcome Dr Lucy Dakin and Zak Tilbury as our new Chair and Deputy Chair of the TPCH Staff Council.

Dr Dakin (right) is the Director of Geriatrics and Subacute Services, where she cares for many of our frailest patients. Our new Deputy Chair, Zak, is a Clinical Nurse Consultant in the Emergency Department.

I know that Dr Dakin and Zak are particularly interested in amplifying the voice of the consumer in the care we provide, and in building greater cohesion across different streams and services.

Staff Council will be meeting again on Wednesday, 11 December. If you'd like to know more about our Staff Council and its important role, find out more [on the Staff Council QHEPS page](#).



Please join me in congratulating Dr Dakin and Zak on their leadership positions.

Infrastructure update

Planned power shutdown tomorrow

TPCH will stand up a Code Yellow from 3pm today, ahead of a planned power shutdown tomorrow morning. During the shutdown, several buildings will be running on essential (generator) power, while works are completed on the hospital's electrical systems.

The hospital will be operating business as usual tomorrow, but there will be some impacts during the shutdown. Details about those impacts are [available here](#).

A reminder too, the Common Good Cafe and Kiosk will be closed tomorrow, with some food options available from the Common Good caravan outside the Emergency Department.

During the shutdown, real-time updates will be available by joining the dedicated [Teams page, here.](#)

Staff profile

This week's staff profile is of Social Worker Rachel Gothmann.

Rachel is our new Long Stay Rapid Response Social Worker. Her role is all about finding innovative discharge solutions for patients and their families - or ways they can avoid a hospital admission altogether.

Some ways this can be achieved include exploring interim accommodation and support services, service navigation, support coordination, and community allied health assessments after discharge to support NDIS Access Requests.

Rachel is no stranger to TPCH, having worked in many clinical areas here over the past eight years, and her new role requires her to be an 'outside-the-box' thinker, finding new ways to support patients' and consumers' needs.

When not at work, Rachel loves playing beach volleyball and is a big fan of reformer Pilates classes.



Shout out

Australia observed Remembrance Day on Monday, a day which has deep significance to us all.

This week's staff shout-out is to Assistant in Nursing in the ICU, James McMillan. James' family has a long tradition of service, one that he was proud to follow. James served fifteen years in the Australian Army, at home and abroad.

James and his family's story is one of many in our TPCH community, and we all owe much to them for their sacrifice and service.

Lest we forget.



Kind regards,

Dr Julieanne Graham
Acting Executive Director
The Prince Charles Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

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