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Dear team,

I couldn't be prouder to see so many of our Community and Oral Health (COH) stars shining brightly at the 2024 Metro North Staff Excellence Awards.

With seven deserving COH finalists this year, it was great to see three of our teams and staff individually recognised with awards.

Each one, for their own unique reason have demonstrated excellence in performance and care, while being actively committed to our organisational values.



Congratulations to our inspiring Metro North Health Staff Excellence Award winners for 2024:

Board Safety and Quality

Highly Commended: **Specialised Aged Care**

Excellence in Performance

Winner: **Rapid establishment of the Brisbane City Nurse-Led Walk-in Clinic**

Chief Executive Award

Winner: **Ronald Aquilina, Brighton Health Campus Gardener**



Brisbane City Nurse-Led Walk-in Clinic



Ronald Aquilina

And, COH continues to be an environment that supports the successful career journey of many leaders and inspiring staff over the years.

Following a long history of exceptional allied health service at our directorate, I also want to acknowledge the following leader for her deserved award.

Emerging Leaders

Winner: **Donna Ryan, Occupational Therapist Director, Redcliffe Hospital**



A thank you from the Staff Council

Over the last few years the COH Staff Council have been finding ways to engage and thank staff for their continued commitment to patient care.

As a way to thank North Lakes Health Precinct staff, the COH and RBWH Staff Councils held a very popular event which saw many staff sharing their thoughts on improving equity, diversity and inclusion.

Thank you to everyone who participated and organised this highly engaging staff council event.

The free coffee was also a major drawcard for many of our staff.



Compliment - Hospital in the Home

"I had been a patient for a period of six weeks from early October to late November 2024. Hospital in the Home is a wonderful service. I am truly grateful for all the nursing staff, pharmacists, administrators, taxi drivers, doctors and anyone else who I may have missed who have taken care of me throughout this time.

"I want to make special mention to the following nursing staff: Maree, Ravi, Tina, Trudy, Lynelle, Nobi and Edward for their outstanding work ethic, support, service and care.

"These staff members take absolute pride in what they do with the upmost care and respect. Every single one of them deserves to be acknowledged and appreciated as a team and individually!

"My deepest gratitude for helping me in this journey. I would also like to acknowledge Team Leader Pablito who took on my constructive criticism, listened and followed through with action. I truly believe staff reflect team leadership and you did a great job listening.

"I sincerely hope this service continues to strive as there are many people who would benefit from HITH and the excellent level of care they provide to patients in the comforts of their own homes."

A final shout out!

At the beginning of the month, I highlighted the first ever public performance of the Bright 'N' Sparks Dementia Choir.

This was an extremely important event for people who live with dementia and their loved ones and carers.

The benefits of such a choir are many and the fact that they could come together to produce such a wonderful musical performance is inspirational.



Please take the time to view the short video from the day which was kindly created by Reece Harrison.

[Please watch the Bright 'N' Sparks Dementia Choir performance short video ...](#)

Kind regards,

Glynis Schultz
Executive Director
Community and Oral Health

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

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