



Dear team,

I hope that each of you enjoy the joy that is Christmas by spending time doing whatever it is you love in the company of the people who are most important to you. Thank you sincerely to the staff who will be working over Christmas.

I am grateful for the work you do each day to serve the people in our care with great compassion.

It has been yet another significant year for the directorate, with an exceptionally long list of achievements and milestones delivered by you, our amazing staff and teams.

While there are too many to list today, I will mention a few of the highlights from 2024. This year, we have seen the:

- First medical interns join COH.
- First medical students from Bond university join COH.
- First ever Metro North Dementia Choir and concert.
- Establishment of the New Brighton GEM service.
- Establishment of a new cinema and resident kitchen at Gannet House.
- Establishment of the Aboriginal Torres Strait Islander Nurse Navigator Service.
- Establishment of the new Brisbane City Nurse-Led Walk-in Clinic.
- Permanent establishment of the QAS Falls Co-Response Program.
- Continued enhancement of new dental clinics at the Satellite Hospitals.
- Introduction of the 90-plus oral health program where the elderly are seen in six-month recalls.
- Residents at Cooina House receive oral health screening.
- Brighton Wellness Hub reaching more than 650 attendees per month.
- Expansion of fifth year student clinical placements to Caboolture Outreach Dental Clinic and clinical practice at Woodford Correctional Centre and Kilcoy Dental Clinic.
- Oral Health School Dental Service visiting Koobara Kindy.
- Increased success of the Rapid Access to Community Care service.
- Volunteers supporting Brighton Health Campus bedded services, Gannet House, Cooina House, Zillmere RTCP and BBIS – providing an average of 420 hours of unpaid work per month.

This is so much more than a list of highlights. This represents improved access for the people we care for as well as our commitment to grow the workforce of the future.

I cannot be prouder of all that you do and more, and importantly, I am proud of your generosity of spirit in the way you approach the continued growth and improvement of COH services.

One year on - Kallangur Dental Clinic and HAART

Continuing the theme of reaching milestones, the Kallangur Satellite Hospital celebrated its first year of operation yesterday.

For us, this is a very important milestone as we have two services co-located at the Satellite Hospital including the Healthy Ageing Assessment and Rehabilitation Team (HAART) and the Kallangur Dental Clinic.

The first year anniversary included a Smoking Ceremony to inspire and enhance the positive energy, as well as a barbeque and the opportunity for staff to pause and reflect on an important year.

For the Kallangur Dental Clinic, the staff have expanded to cater for special needs clients in the region, as well as caring for more than 2,100 adult patients in that period.



Interestingly enough, the dental teams have delivered close to 5,500 appointments which has included around 16,000 general or specialist dental treatments.



The Kallangur Dental Clinic team

In it's first year, the Healthy Ageing Assessment and Rehabilitation Team (HAART) has helped around 500 elderly patients get their life back on track, and this has included more than 7,000 personalised appointments.

In the past quarter, we have seen a rapid rise in referrals, with the average age of our patients being 78 years old.

The majority of these referrals are through the Rapid Occupational Service which we offer via the Minor Injury and Illness Clinic.

Both services are doing exceptionally well, and I can't commend them enough. I also commend the Kallangur Satellite Hospital teams more broadly for working collaboratively across services.



The Healthy Aging Assessment and Rehabilitation Team team

Compliment - Kallangur Dental Clinic

"I moved from interstate approximately four years ago and it has been extremely difficult finding an honest, reliable dentist.

"However, having discovered the Kallangur Satellite Hospital Dental Clinic, which I attended yesterday, my views have certainly changed.

"Right from my point of entry at the front desk, the experience was excellent! The receptionist was polite, and greeted and directed me to the oral health area.

"Without any delay, I was welcomed by the dentist Kelly and her dental assistant Sue. Kelly provided the best service I have ever received from a dental clinic in Brisbane. She was thorough in her examination, explaining each process as she proceeded to treat me.

"She took the utmost care, was gentle, kind and also provided useful information on oral health, which is beneficial. Sue was most attentive and caring throughout the entire process and they make a great team!

"I am so grateful that I have finally found a dentist who can deliver excellent care, while providing peace of mind for the patient. Heartfelt thanks to Kelly and Sue for the amazing care."

Compliment - HAART

"A million thank yous wouldn't be enough. My Nan has spent the last eight weeks with your beautiful team doing rehabilitation and physiotherapy. She has had a tough run lately but you have put the sparkle back in her eyes.

"From the warm and welcoming administration officers, to the dedicated rehabilitation staff and occupational therapists, to the most compassionate social worker and everyone in between, I thank you from the bottom of my heart.

"You brought my Nan's spirit back. I am grateful beyond words. Your dedication to others does not go unnoticed."

A final shout out!

The focus on our palliative care angels continues:

Having a loved one diagnosed with a terminal illness is tragic at any age, but if the person is under 65, it creates additional difficulties for patients and their family.

Community and Oral Health Nurse Unit Manager Vicky Sinclair said this was where Community Palliative Care (CPC) Under 65 service angels come in, showing kindness and unwavering support for people and their loved ones at the end-of-life.

[Read the full story at ...](#)



Kind regards,

Glynis Schultz
Executive Director
Community and Oral Health

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

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