



Dear colleagues

This week, Metro North Chief Executive Jackie Hanson and her Senior Executive Team colleagues spent a few days at Redcliffe Hospital.

Yesterday, they hosted a special staff forum with Mark Butterworth (Chief Allied Health Practitioner), Grant Carey-Ide (Exec Director, Clinical Governance) and Alanna Geary, (Chief Nursing and Midwifery Officer) joining Jackie. At the session, they discussed current and upcoming Metro North priorities, including progress toward launching a real-time public data portal, which was an election commitment of the new Queensland Government. The portal will provide information about current hospital capacities and Emergency Department waiting times.

Jackie also talked about the upcoming Metro North Strategic Plan refresh, which all staff will have the opportunity to contribute to in the new year. Following the forum, SET held their monthly meeting in the Education Centre. Thanks to everyone who attended the forum and those who asked questions of the executive team.

Thanking our volunteers

On Wednesday, Jackie attended our annual volunteer's Christmas lunch. The event saw more than 50 volunteers come together to share lunch with all the festive trimmings and to reflect on another successful year. It also gave some of our senior leaders the opportunity to thank our volunteers for their work.

In 2024 alone, volunteers contributed more than 15,000 hours of service to Redcliffe Hospital. We have more than 90 volunteers at the hospital in a variety of different roles. One of them, Robert - a Volunteer Companion - is profiled in this week's Chief Executive message. I encourage you to read the story to learn more about him and what inspired him to become a hospital volunteer.



Planning our future workforce

The workforce readiness team is seeking expressions of interest for champions to be part of a focus group to help plan our future workforce needs. This is a unique and exciting opportunity to play a role in planning for the future of Redcliffe Hospital. Applicants must be available to attend a focus group in Brighton on Thursday 13 February and have the support of their line manager to participate. Click [here](#) to learn more about what's involved and how to submit your EOI.

A safety refresh

Yesterday, Health and Safety Representatives (HSRs) from our hospital and other Metro North facilities came together for their annual refresher training. This is where HSRs learn about legislative and other changes to ensure their knowledge and skills remain current. It's also an opportunity to share their experiences and learnings with other HSRs. We will be running expressions of interest to add to our HSR pool soon. Look out for more information in the new year. Thank you to all our representatives for everything you do to keep the hospital safe for staff, patients and visitors.



HSR Profile

Susan Morgan – Administration Officer - 6 West

Continuing the health and safety theme, over the next few weeks, I will profile some of our HSRs to highlight their important work.

Today, I am pleased to introduce Susan Morgan from Ward 6 West.

Susan has been at Redcliffe Hospital for 15 years, having been inspired to pursue a career in healthcare by her mum, who was a nurse.

As Administration Officer in 6 West, Susan has seen many changes over her 13 years in the ward, including an increased focus on health and safety.

She decided to become an HSR to make a difference to her colleagues and patients.

An ongoing safety risk in the ward is occupational violence (OV), which is all too common in healthcare. Susan has been working to help manage OV risk and ensure those who experience it are supported.

Recent improvements in 6 West include installation of additional buzzers to call for assistance and briefing staff at the start of their shift about possible OV risks.



The ward also regularly has patients who are prisoners or in police custody. Susan helps risk manage these situations in conjunction with Queensland Corrective Service and Queensland Police Service to keep healthcare staff safe.

Along with others on the ward, Susan supports a positive culture through initiatives such as, 'Funky Scrubs Friday' and the monthly Staff Appreciation Awards, where staff nominate their colleagues for their great work.

When she is not at work, Susan can be found looking after the fur babies she fosters through Lucky Paws and Queensland Staffy Rescue.

Susan is keen to recognise that health and safety is a team effort and is grateful for the support of her HSR colleagues, Safety Advisor Francis McDonnell, and NUM Kellie Lacey.



Inaugural market day

This week marked the inaugural Redcliffe Hospital Medical Market Day. This was an opportunity for areas to swap medical supplies that were nearing their expiry date. Attendees included some of the Theatre team, Caitlin, Carl and Rachael (pictured, left). I was delighted to see this initiative well supported by staff from across the hospital, who took the opportunity to reduce both budgetary and environmental waste. I look forward to seeing more market days in the future.

Temporary installation of traffic monitoring cameras

The Redcliffe Hospital Expansion Project will be installing temporary surveillance cameras near the Kitchen and Supply Loading Dock to monitor back of house logistics and vehicle movements.

The cameras will be installed late on Sunday 8 December and will be operational for one week, with surveillance only active between 5:00am and 3pm. The cameras are scheduled to be removed on Sunday 15 December.

Hospital Christmas events

The Christmas spirit has arrived at Redcliffe Hospital. I'm pleased to see so many areas taking part in the annual decorating competition, which will be judged on 16 December. We are also in the closing stages of the annual St Vincent de Paul Christmas appeal. If you haven't already, please ensure that all donations are dropped off to the Education Centre by 5pm on Monday.

Finally, the Staff Wellness Group's Christmas Fun Fair is taking place from 9am on Wednesday in the Zen Den. With live carols, snacks, slushies and much more, it promises to be a fantastic way to celebrate the festive season with your colleagues.

Kind regards,

Sally Taranec

Acting Executive Director,
Redcliffe Hospital

If you'd like to let others know what's happening in your work area or have a good news story to share, email [Redcliffe communications](#) to discuss including it in my message or Staff Bulletin.

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

Metro North
Health



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Produced by the Metro North Communication Directorate