



Dear colleagues

Yesterday, Dr Josh Hatton and Dr Amber Winter hosted the annual Redcliffe Hospital Medical Awards. There were 37 nominations across all categories this year, with each recognising excellence in patient care and leadership. Josh and Amanda both spoke at the event about the quality of the medical professionals we have working here - something we can all be very proud of. Most of the awards were peer voted, with Dr Jack Graham (pictured below left) and Dr Thomas Beirne (below right) among the winners. Amber also presented the Director of Medical Education leadership award to Dr Madeline Kerr, with Dr Lachlan McPhee highly commended (both pictured right). You can read the full list of winners and nominees [here](#). Well done to all on your outstanding work!



Migration success

The Gastroenterology team at Redcliffe in partnership with DMN and Outpatient Strategies have this week successfully utilised robotic automation to migrate the surveillance procedural waitlist from HBCIS EAM to ieMR ES. A total of 6,324 records migrated across, with reconciliation and quality checks confirming the successful transfer. Well done to the team on this fantastic achievement! The migration puts us in a better position to commence the MNH pilot in Gastroenterology, which involves auditing patients on the wait list through automation (OWLS) delivered via SMS.

Welcome new starters

This week, we welcomed a group of more than 20 new starters to Redcliffe Hospital. The latest induction group covers areas including nursing, security services, BEMS, patient services and more. Please extend a warm welcome to our new colleagues as they start work in their new teams. We hope your time here is enjoyable and rewarding.

Clinical Care Standards - 10th anniversary

It has been 10 years since the first national Clinical Care Standards were introduced by the Australian Commission on Safety and Quality in Healthcare. In total, 19 standards have been released, the first in November 2014 on antimicrobial stewardship and the most recent in October this year related to chronic obstructive pulmonary disease. To mark the 10th anniversary, the Commission wants to recognise the excellent work happening in health services across Australia. Clinicians and health care workers are invited to share their best practice examples of how a Clinical Care Standard has been successfully implemented to improve care. The best submissions will be published as exemplars to help others learn from them. Click [here](#) for more information and make your submission.

November Star of the Month

November saw another diverse range of nominees for the Star of the Month award. Congratulations to the nominees listed below for their great work and for going above and beyond for their patients and colleagues.

- **Kyla Marriott & Charmaine Streeter**
Prioritised supporting their colleagues and communicating in a professional, fair and constructive way.
- **Ella Tomkins**
As CNC Policy and Procedures, Ella achieved 100 per cent compliance for over 12-months. She works with staff and leaders to ensure accuracy and to support patient safety outcomes.
- **Sophie Cave**
Brings incredible amounts of knowledge to the Finance Team and encourages people to be the best they can be.
- **Nicole Bowmaker**
Demonstrates the Metro North behaviours and is inclusive and inspiring through her positivity.
- **Endoscopy Bookings Team**
Displayed incredible adaptability and openness through ieMR rollout. Embraced change and created a supportive environment where all ideas to improve were welcome.
- **Sophie Cave**
Sophie is selfless and prudent and applies her experience and knowledge to help streamline activities. She works with respect and humility at all times.
- **Claire Cole**
Demonstrates a strong commitment to patient-centred care by fostering collaboration and upholding professional integrity.
- **Ella Tomkins**
Has recently taken on extra responsibilities and is consistent with her high work performance. Demonstrates all of the Redcliffe behaviours through her work.
- **Jessica Gilmour**
New in the Nurse Education Team, has grabbed the opportunity with both hands. She is kind, thoughtful and demonstrates strong values.
- **Mariet Visser**
Always pleasant in her interactions with patients and her colleagues. She is flexible with her patient care and always brings a smile with her.

And, the award goes to:

- **Ella Tomkins** - for her work in achieving 100 per cent compliance for over 12-months in her CNC Policy and Procedures role.

Well done, Ella! To read more about the full nominations, click [here](#).

HSR Profile

Vanessa Lane – Registered Theatre Nurse

Vanessa is a career 'Scrub Scout', having been doing the job for more than 20-years.

In her role, she enjoys being part of a team that help keep patients calm and comfortable as they prepare to enter the Operating Theatre.

There's a lot happening as the team get patients ready for surgery, and there's a lot to consider in keeping patients and staff safe.

It was this desire to create and maintain a safe place for everyone that inspired Vanessa to become a Health and Safety Representative (HSR) in 2023.

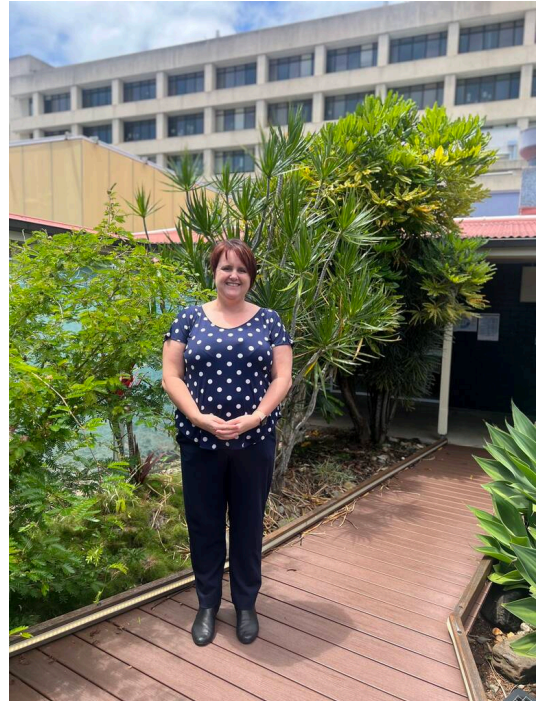
Now more than a year into the role, Vanessa cites playing an active role in preventing and reporting incidents and being able to act as 'voice' for her colleagues as what she enjoys most.

As well as keeping staff physically safe, Vanessa is also interested in psychosocial safety, whereby the work environment supports good mental health and emotional wellbeing.

In the Theatre context this involves staff working together and supporting each other. Where difficult situations arise, it's important staff know how to manage them and where they can access support afterwards, with options including Peer Responders and the Employee Assistance Program.

During her time as HSR, Vanessa has worked on implementing new procedures to avoid slips and falls, which are an ongoing risk due to cords and other potential hazards. She has also worked with the Health and Safety Team to introduce a new spills kit, which is easier for staff to access and use.

When she's not at work, Vanessa loves camping, exploring new places and relaxing in nature. She's grateful for her cat and dog, who bring a smile to her face regardless of the kind of day she's had.



Helping those doing it tough

I'm pleased to advise that this year's St Vincent de Paul Christmas Appeal has been another outstanding success. Thanks to the generous donations of Redcliffe Hospital staff, 54 local families will benefit from the gifts and food items that have been collected. Thank you to everyone who donated this year - it makes a real difference and will help those families have a merrier Christmas. Thanks also to the REDDY Fun & Fitness Team (pictured, left) for coordinating the appeal.

Staff Christmas Fun Fair

Wet weather was no match the festive spirit on Wednesday, as staff came together for a Christmas Fun Fair. As you can see from the pictures below, the event was a fabulous pre-Christmas opportunity to catch-up with colleagues and enjoy some merriment, which included carols, slushies

and other festive treats. Thanks to the Staff Wellness Group and Facility Services for organising the day!



Summer holidays

Finally, today officially marks the end of the 2024 school year. While there will be a final message for the year next Friday, I'd like to wish anyone starting leave after today a Merry Christmas and a safe and happy new year with your loved ones.

Kind regards,

Sally Taranec
Acting Executive Director,
Redcliffe Hospital

If you'd like to let others know what's happening in your work area or have a good news story to share, email [Redcliffe communications](#) to discuss including it in my message or Staff Bulletin.

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

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