



Dear team

The Christmas season has arrived at TPCH.

On Monday, the Christmas Decoration competition officially started, and so far, we've received close to 20 registrations from wards, units, and work areas across TPCH and the Kallangur Satellite Hospital.

Judging for this year's competition will take place during the week of Monday, 16 December, with the winners announced in the Executive Director's message on Friday, 20 December.

Among the entries for this year's competition include last year's overall winner, Ward 1B, with their entry this year, *Christmas movie night, a walk through some Christmas movie classics*, pictured here with Kacie, Deb and Hannah.



Other entries this year include the Children's Ward with their entry Frosty Haven, *a traditional North Pole winter Christmas* (below left, with Karli and Simone).

Ward 1D are calling their entry this year Spirit of Christmas (below right with Juliana and Grace), which they describe as *a consumer engagement centred around the Spirit of Christmas and what it means to our patients*.

It's not too late for your ward or work area to enter - registrations are open until next Friday. Find out more on the [QHEPS page here](#).



## **Planned power shutdown tomorrow morning**

The TPC Expansion Project team will be undertaking a planned shutdown of non-essential power tomorrow, Saturday, 7 December, from 4:30am to 6:30am. This is to enable the connection of power to Building 50, the new modular accommodation for staff decanting from Building 14.

The power outage activity requires a temporary two-hour shutdown of non-essential power (white power points) in parts of Building 1 (B01), the Main Acute Hospital and Building 15 (B15), the Cardiac Investigations Care Wing. A fact sheet with more information about which departments and services will be impacted is [available here](#).

Essential power (red and blue power points) will not be affected, and no other building on the campus is expected to be impacted.

I ask that everyone impacted read all email communication about the planned non-essential power shutdown and ensure business continuity arrangements are in place for the works to commence at 4.30am Saturday, 7 December.

In addition, staff and managers can join the [TPCH Emergency Power -Planned Works Microsoft Teams Page](#), where you can ask questions and access more information and resources about tomorrow's power shutdown.

## **Patient and consumer feedback**

In my message last week, I talked about how important it is to listen to our patients, to understand what is important to them.

This week, I saw some great consumer feedback from a patient in the adult emergency department. The patient, who has some other conditions, talked about her experiences with the doctor who treated her.

*[She] was incredibly kind and attentive ... She made several offers to assist with my comfort, such as finding a quiet room for me to wait in while waiting to be discharged.*

*She actively listened and worked collaboratively with me as a patient, empowering me as someone with chronic illnesses.*

*Finally, she found resources to provide me with along with my discharge paperwork.*

*[She] went above and beyond, and was such a lovely, welcome doctor to meet after a very stressful day.*

Thank you to everyone in the Emergency Department who cared for this patient, and to the medical officer in particular. Feedback like this speaks to the impact we can each have in our patient's lives, and how they experience our care.

## **ANZCCT Conference**

Last week, TPC was proud to host the 3rd Australia and New Zealand Complex Coronary Therapeutics meeting (ANZ CCT).

The meeting brought together more than 90 delegates from across Australia and New Zealand, with a packed program that included eight complex coronary interventional cases broadcast live to our Education Centre, together with lectures and presentations of complex PCI cases presented over the two days.

Among the positive feedback received from participants was the suggestion that TPC hosted one of the best meetings on complex intervention delegates have ever attended.

We're grateful to the TPCH Cardiac Investigations Unit for helping arrange the meeting and to convenors Professor Darren Walters and Dr Rustem Dautov and course Directors Dr Sidney Lo from NSW and Professor Scott Harding from New Zealand.



### ***Gifts this Christmas season***

At this time of year, it's not unusual for patients, consumers, and other stakeholders to offer gifts or donations to show their appreciation and gratitude.

It's probably a good time for everyone to brush up on the rules around gifts and donations because the [Metro North Gifts and Benefits policy](#) applies to all TPCH staff - even at Christmas.



The policy sets out the framework around which gifts can be accepted, who can accept them, and how accepted gifts need to be declared and recorded.

### ***End of year to-do list***

As we count down the weeks until the end of the year, it's a good time to check in on what we need to get done before 2025 rolls around.

We made good progress in improving mandatory training compliance this year, and it would be a shame to go backwards over the Christmas break when many of us take leave.

Please take a moment to check in with your TMS and make a plan for how you'll get up to date with any outstanding training or lapsed PDPs.

In particular, I encourage everyone to check when their fit testing is due for recertification. Across TPCH, only 73.2% of staff are current in their fit testing.

If you're due for re-testing, [click here to make an appointment](#).

A reminder too, that if you are attending a fit testing appointment, avoid smoking and vaping for 30 minutes before your test.

### ***International Volunteer Day***



This week across Metro North, we celebrated International Volunteer Day.

Our hospital is proudly supported by a community of 117 Charlies Angels volunteers who provide more than 600 volunteering hours each week and support 32 different areas of the hospital.

We're grateful to them all for their service and dedication.



## Staff profile - Adriana Hada

This week's staff profile is of Adriana Hada, our new Nursing Director for the Heart and Lung program.

Dr Hada joins TPCH from the Princess Alexandra Hospital, where she's worked in a range of leadership roles over the past 14 years. Now at TPCH, Dr Hada leads a team of around 400 nurses.

She says it didn't take her long to see that TPCH was a very close community with strong teamwork between programs and disciplines.

Dr Hada also says it was clear on her very first day at TPCH how proud nurses are about the standard of care they provide patients each day.

Patient safety and quality improvement are particular passions of Dr Hada, who completed a PhD thesis focussed on clinical handovers and communicating for safety.



Lastly, this week, with the end of the year just around the corner, I want to encourage everyone to plan some time to recharge for the year ahead. It's so important that we look after ourselves and each other.

Kind regards,

### **Geoff Grima**

Acting Executive Director  
The Prince Charles Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

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