



We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

Kia Ora CKW team,



Today as we welcome the last day of the month, I wanted to acknowledge that many of our team celebrated the Lunar New Year on Wednesday 29 January. The Lunar New Year in 2025 welcomes the Year of the Snake, according to the Chinese lunar calendar. Celebrated by many around the world, this is a time for cultural traditions, family reunions, and hopes for good fortune in the coming year. The snake is a symbol of wisdom, resilience, and transformation. This time of renewal encourages us to reflect on personal growth and embrace new opportunities. Let's take a moment to appreciate the rich traditions and cultural significance of this festive season and wish each other prosperity and success in the year ahead!

As I noted in my first message of the year, it seems particularly meaningful to us at CKW with Caboolture (Kabul) meaning the place of the carpet snakes. The Caboolture/Kabul Hospital artwork can be seen below.



The artwork represents the lands around Caboolture and what it means to the people. The Carpet Snake are main images in the artwork, with the centre gathering circle being represented as the hospital, with people coming from north, south, east and west. The hospital being a place of healing, is highlighted by markings that are peaked with highs and lows and represented with soothing colours of the lands and waters.

Other items are the Glasshouse Mountains, represented along with the Bunya Trees that were a gathering place for our people to come together for traditional feasts. Family is important to our people, so the circles among the artwork represent waterholes to highlight places of gathering many years ago, as well as places our people would find food. The sun and the moon are also prominent items on the artwork, with Caboolture being the gateway to the Sunshine Coast.

Upcoming events



On Wednesday 5 February, Caboolture Hospital is hosting the Hospitals United for Sick Kids National Launch event. Similar to last year, the event will be run by Coles and The Common Good, except this time, the kids will be making jam droplet biscuits using the jam that will be sold at Coles. A portion from each jar of jam goes towards important initiatives that help sick kids at Caboolture Hospital, including the Paediatric Emergency Department through The Common Good.

There will be organised media and some staff in the CSB courtyard on the day to give this event the credit it deserves.



National Apology Day 2025

On 13 February 2008, Prime Minister Kevin Rudd made a formal apology to Aboriginal and Torres Strait Islander peoples – particularly addressed to members of the Stolen Generations, whose lives were affected by past government policies that forced child removals and assimilation.

2025 marks the 17th Anniversary of the National Apology to the Stolen Generations.

I invite and encourage you all to join the CKW Reconciliation Action Plan Working Group and the Aboriginal and Torres Strait Islander Health Services to commemorate this important day.

Date: Thursday 13 February 2025

Time: 10am to 12pm

Venue: Lecture Theatre

Education Centre, Caboolture Hospital

If you have any questions, please email: CKW_CCO_Engage@health.qld.gov.au

Bribie Island (Yarun) Satellite Hospital artwork

It was really exciting this week as The Aboriginal and Torres Strait Islander Health Hub at Bribie Island Satellite Hospital received four new artwork pieces to be displayed. While art helps to make the hub culturally safe, it was noticeably bare when the team first moved in. This is a lovely addition to make it a little less clinical.

Two of these, the Torres Strait Islander Map and the Map of Indigenous Australia, created by David R Horton were fantastic new additions. The maps attempt to represent the language, social or nation groups of Aboriginal Australia. It shows only the general locations of larger groupings of people which may include clans, dialects or individual languages in a group. It was developed using published resources from the 18th century-1994 and is not intended to be exact, nor the boundaries fixed.



Also up on the walls, is the artwork we are already so fond of, the beautiful 'Better Together' artwork by Aunty Elaine Chambers-Hegarty. Her artwork has the inspiration of the Moreton Bay region and concentrates on the Better Together Plan and what it delivers for Aboriginal and

Torres Strait Islander people in our community and the positive outcome it brings to the health and wellbeing of our mob.



Recycling of crutches at Caboolture Hospital



This week I was made aware of a wonderful waste initiative by Acting Waste Coordinator, Melinda Campny at Caboolture Hospital.

Melinda has set up a designated bin in the Waste Cage at the back dock of the hospital and is asking for any crutches that are still in good condition that can't be used again due to infection control, to be placed into this bin so that they can be reused/recycled.

If staff have any queries regarding this or any waste related questions, please contact Melinda at CabooltureWaste@health.qld.gov.au

CKW school-based trainees



It was great as I welcomed new staff at orientation this week, to see our new school-based trainees in the lecture theatre. This program is fantastic, and you can expect to see their bright, new, and young faces around Caboolture & Kilcoy soon. The school-based trainee students will be starting with us the week of 17 February.

The students are completing certificates across

- Certificate III in Health Services Assistant
- Certificate III in Business Administration
- Certificate II in Horticulture
- Certificate II in Kitchen Operations

Please make them feel welcome to our sites, they are the future of healthcare. We look forward to welcoming the students soon.

MP tour of Caboolture and Bribie Island (Yarun) Satellite Hospital



On Wednesday this week, Shadow Minister for Health Mark Bailey MP and Mark Ryan MP requested a site tour of Caboolture and Bribie Island Satellite Hospital.

With the help of Director of Operations Jeff Anderson, we took the two Marks on a tour through Emergency and Paediatric Emergency where Paul Kemp and Rebekah Rawson greeted us to answer questions and showcase the departments. We then headed up to Planned Procedure Unit (PPU) where Nursing Director of Surgical and Intensive Care Services Graham Winkbank, continued the tour through PPU. We finished up with a walk through of Palliative Care and GEMS with Nurse Unit Manager Rosie Trent.

We then headed over to Bribie Island Satellite Hospital where Nurse Unit Manager Kieren Bailey and A/Facility Manager Rebecca Wilson assisted us on the tour through Minor Injury and Illness, Renal and Day Medical Treatment Unit, Medical Imaging, and Aboriginal and Torres Strait Islander Hub.

Have your say



Team: Clinical Governance (previously Safety and Quality)

You **told** us:

- You were concerned about job security and role stability
- You would like flexible work arrangements including work from home options
- The organisation didn't always recognise staff achievements
- That the organisation doesn't always put MN Values into practice
- That managers can help plan personal/professional development, conduct

PDP's in a timely manner and proactively manage poor performance

Highlights:

- That you had a strong sense of making a difference in your chosen field and that the work you do is meaningful
- That your workplace was mostly free from occupational violence and sexual harassment
- That the unit provided adequate flexibility in the hours/shifts worked
- That staff genuinely wanted to improve the way things work in the organisation

We have:

- Confirmed the more robust structure and stabilised leadership and operational roles with the implementation of the Safety & Quality Business Case for Change
- Discussed flexible work arrangements including opportunities to work from home in PDP's, to meet needs of individuals and the organisation
- Nominated staff for CKW Staff Excellence Awards where appropriate, encouraged the team to enter MN Staff Shout-Outs and acknowledgement of positive feedback in S&Q Team Meetings
- Dedicated focus on the practical application of MN Values within the S&Q, starting with the mapping of the values on the wall to increase visibility and mindfulness
- Ensure 100 per cent PDP compliance, including 6-monthly reviews

It was fantastic to see the Clinical Governance team work tenaciously to pull together their Christmas decorating winning entry, while all engaged and having fun. The Clinical Governance team truly are an amazing team and with the new changes in the structure and the ways you are working, we have exciting initiatives ahead to improve the recognition and visibility of the great work you do.

ieMR progress update

Once we have gone live with the integrated electronic Medical Record (ieMR), new and upgraded devices will be a common part of everyone's day-to-day workflows.

Familiarisation with these devices and learning how they integrate seamlessly with the digital patient record is a key component of our go-live readiness. Keep an eye out for opportunities you'll have closer to go-live to practice with commonly used ieMR devices. Information on some of these devices is available below.

Workstation on Wheels (WoW)

A Workstation on Wheels (WoW) is a mobile workstation with the full functionality of a desktop computer, that can be moved efficiently and wirelessly to the point of care. These are available where a point of care terminal cannot be installed, or where a mobile device suits the workflow. WoWs feature a medical-grade washable and wipeable keyboard, mouse, barcode scanner, and a replaceable/ rechargeable battery, allowing the WoW to be used away from a power point.



Welch Allyn Vital Signs Monitor (VSM)



The Welch Allyn Vital Signs Monitor (VSM) is an intuitive, touchscreen monitor featuring bright, vivid colours for improved workflows and training. With wireless ieMR connectivity, this VSM sends vital signs into the ieMR. This integration removes the need for manual data entry. Devices will be connected to the network either wirelessly or by data ports.

Patient wristband printer

These thermal printers will print a patient identification band from the ieMR. Multiple printers are required to print various band types (e.g., neonate, red alert bands). One printer is required for printing red arm bands, with another printer required for printing white arm bands.

For further information on other ieMR devices, please [click here to read the ieMR Digital Device](#)

Guide.

An important thing to remember when using any device is that the patient – not your device – must remain your centre of attention when providing care.

I'll share the below video a few times leading up to go-live, as the message is so important. I encourage everyone to click below and familiarise yourself with appropriate techniques on interacting with your patient/s when using a WoW or other digital device.



Reflection

As I hit my last day of my working week, I look back and reflect on another very full week, both in what we all need to achieve and with patient demand for our services.

As I was running this morning, I was thinking about how we cope with these pressures and how we ensure we remain professional, respectful and kind. Healthcare jobs are certainly demanding. That demand is felt not only the hours we spend at work but it's taxing physically, emotionally and intellectually outside of work too. In meeting this, we need to continue to work in an environment where we feel valued and enjoy the team we work with. For me this has always been helped with a sense of fun.



I was reminded of this strongly recently, when we were in a Code Yellow situation alongside significant bed pressure. As is my normal process, I had checked in prior to leaving home and let our team know that this is what they were heading in to. Obviously, these situations mean we all pivot our plans to deal with the key priorities, so we were off and moving immediately to ensure patients were safe, services were maintained where possible, communications were effective to staff, patients and Metro North. As I was racing out the door to do something "important", I was greeted by Dr Chamberlain (Ted) who announced to me he had worn corporate gear, as Code Yellow was serious business – for those of you who know Ted, know a tie is not normal attire and this made us all laugh – a circuit breaker as such (and not the type we were dealing with in the code yellow). All day as we dealt with the situation, we were able to have a giggle with different teams about the corporate wear and serious dress code. I really thank Ted for this as it truly allowed us to lighten the mood.

I'm really interested in the types of things you all do in your teams to create fun – please let me know at [Ask Karlene](#) so we can showcase and share to keep our energy high as we manage the work we do for our community.

Quotes of the day

“Having fun is not a diversion from a successful life; it is the pathway to it” – **Martha Beck**

Sliding on ice as a child: fun, adventurous, a great game, the longer the better!

Sliding on ice as an adult: oops, terrifying, a mistake, broken hip, ED!



Got a question or suggestion for the CKW Executive Director?

EMAIL ASK KARLENE



Kind regards,

Karlene Willcocks

Executive Director,

Caboolture, Kilcoy and Woodford



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