



Dear colleagues

This will be my final message of 2024. While I know many of our staff have already started leave and are enjoying time off with friends and family, I would like to say thank you to those who are working over the holiday period to care for the patients who are spending this Christmas in hospital. Your hard work and commitment are greatly appreciated.

I would also like to thank Sally Taranec for her work as Acting Executive Director over the last few weeks while I've been on leave enjoying a break with my family.

Reflections on 2024

I will keep this final message of the year brief. However, I would like to acknowledge a few of our many achievements from 2024.

In July, our hospital transitioned to iMR and became fully digital! This was a massive achievement and one that set a high benchmark for the iMR roll-out across other Metro North locations. In the months since, we have worked to embed iMR into our core business and have become more proficient in harnessing its capabilities to improve patient care and make things simpler for staff.

Another significant event this year was in May when we became the first Metro North hospital to acknowledge the wages stolen from Aboriginal and Torres Strait Islander people that were used to build the hospital. I was honoured to attend the ceremony with local Elders and community members, where we unveiled a plaque that acknowledges the stolen wages. That plaque is now located near the entrance to the main building. Since this event, we have continued to engage with community as we work toward achieving healthy equity and progressing the hospital expansion.

Thank you to everyone for making me feel so welcome since I started as Executive Director earlier this year. I'm proud to be part of a team that works tirelessly each day to achieve positive outcomes for patients and is committed to ensuring Redcliffe Hospital remains a great place to work. We have a lot to look forward to in 2025 and beyond.

Farewell Helen

Last Friday, staff came together in the maternity ward to say farewell to midwifery stalwart Helen Silkstone (pictured right) after a career spanning 50 years, more than 30 of which were spent here at Redcliffe Hospital.

Throughout her career, Helen has provided tremendous support to patients and their loved ones as they welcome new additions to their family. She's also been a valuable member of the team and will be missed by her colleagues. As she heads into

retirement, Helen cites a career highlight as being present for the births of both her granddaughters in the same hospital where she had her own twin girls!

Congratulations on a stellar career, Helen. We wish you well for your exciting next chapter.



Christmas competition

It was great to have a Christmas competition this year. Fifteen wards entered with a "Christmas Competition" theme.

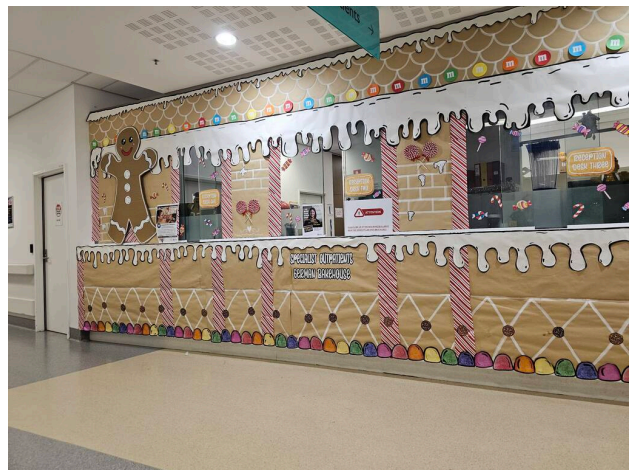
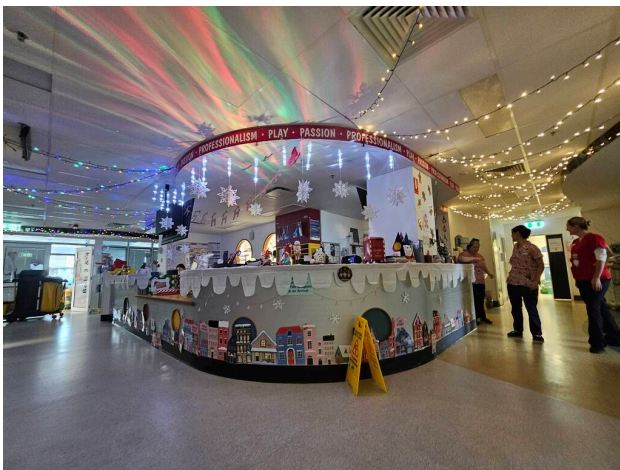
Considered the best European Christmas display, the North Pole was our.



The judges determined Ward 4 East was the winner for their New York Christmas (pictured left), which incorporated elements that encourage patient interaction and mobility.

The Paediatric Ward's Nordic Christmas (pictured below left) and SOPD's German Christmas Bakehouse (below right) were runners-up.

Thanks to everyone who took part and brought some joy to those spending Christmas in hospital.



Patient compliments

I'm always delighted to include patient compliments in my weekly messages. I'm pleased to end the year with several more. Well done to everyone who contributed to this outstanding patient care, not only in the examples below, but each and every day.

Rehab Unit

"Thank you to all the amazing staff in the Rehab Unit for everything you do. To the doctors, nurses, admin, OTs, cleaners, NUM, AINs, physios, speech pathologists, dietitians - you all do a wonderful

job."

Maternity

"I felt very supported throughout my pregnancy journey. All doctor and midwife visits to antenatal were pleasant as they provided valuable information about my baby and my health. I would like to thank everyone in antenatal and the diabetic education team for helping me have my baby safely. I am so blessed to have come to this hospital."

Ward 6 West

"I was a patient on ward 6 West for several weeks. I could not fault the excellent nursing care I received. All staff were happy, attentive and the care was exceptional. Thank you."

Emergency Department

"From the moment I presented to the ED, the level of care was exceptional. I was attended to by incredibly compassionate nurses and doctors. Their kindness and professionalism had a significant impact on my experience. A simple "thank you" feels insufficient for the level of care I received."

That's a wrap

Finally for this year, I'd like to wish everyone a very Merry Christmas and a safe and happy new year. If you're on leave over the break, enjoy the time with your loved ones. Thanks again to those who are working throughout.

Kind Regards

Cang Dang

Executive Director,
Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

**Metro North
Health**



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