



Dear colleagues

Earlier this afternoon, Metro North Chief Executive Jackie Hanson and Acting Executive Director for Strategy and Planning, Fiona Brewin-Brown were onsite hearing from staff about the [Metro North Strategic Plan 2024-28](#). This is the document that will guide our decision making over the coming years, a particularly important time for our hospital as we progress our expansion and almost double our workforce. As you can see from the picture to the right, those who attended had the opportunity to post their feedback and chat with Jackie, Fiona and Redcliffe Hospital leaders. Thanks to everyone who attended. If you couldn't make it today, another session is taking place on Monday 18 February, or you can complete a [short survey](#) and provide your thoughts. I encourage you all to get involved - your feedback is important as we plan the future of Redcliffe Hospital.



A successful patient transition

Some of you may be aware that we had a NDIS patient in our care for several months last year. This was an unusually complex case, which required exceptional levels of care while the patient was with us, particularly from the rehab and security teams. The process of transitioning this patient to their new home in the community was a collaborative effort across our HHS and non-government organisations. I'm pleased to advise that the patient is now settled in their new home and is enjoying a much-improved quality of life, including getting involved in community activities. There were many people involved in managing the patient's care and transition to the community. Thank you all for your efforts. The outcome is one we can be proud of and demonstrates what we can achieve working together.

Steps to reduce infection risk

Working safely is a top priority for all of us. One of the ways we can do that is by ensuring we're minimising risks of infection. The Infection Prevention and Control Service have an important reminder for clinical staff around use of peripheral intravenous catheters (PIVCs). These should only be used as clinically indicated and be removed as soon as they aren't required. Posters will be placed in clinical areas shortly to remind staff of the process. In the meantime, click [here](#) to learn more about PIVC insertion and management.



Star of the Month

Today, I'm pleased to present the nominations and winner of the December Star of the Month. The award is an important way to recognise the great work that happens in our hospital every day.

From next month, the nominee and winner announcement will return to the Staff Forum.

Nominees

Darren Apps	<i>"Always handles himself with great professionalism and is incredibly supportive of the whole team."</i>
Emma Keys	<i>"Brings team spirit to work every day and is always knowledgeable and patient."</i>
Vernon McCallum	<i>"Demonstrates our agreed behaviours every day and adapts to change professionally and with a smile."</i>
Indigenous Hospital Liaison Service	<i>"Goes above and beyond to provide quality cultural service to every identified patient to make them feel safe and welcome."</i>
Rachael Isele	<i>"Is doing an amazing job in the important Radiation Safety Officer role."</i>
Urology Team	<i>"Have great team unity and work together to care for patients and each other."</i>
Donna Jones	<i>"Fosters a supportive and inclusive environment and always takes ownership of her actions."</i>
Blake Oliver	<i>"Goes above and beyond for his patients and colleagues and always brings his best to work."</i>
Dr. James Andronicus	<i>"The pharmacy team appreciate James raising a matter with the wellness team on our behalf."</i>
Lily Brown	<i>"Always shows respect for her patients and colleagues and promotes the Metro North values."</i>
Ryan Henderson	<i>"Passionate about education and shows exceptional clinical leadership and mentorship."</i>
Annemarie Green	<i>"Is kind, respectful and goes above and beyond in her role,"</i>
Joanne Yates	<i>"Always looks out for me and makes sure I am okay, thank you!"</i>
Jeanita Edwards	<i>"Shows kindness, compassion and exceptional dedication in her consumer liaison role."</i>

And the winner is....

Darren Apps—Nursing Director Access & Redesign

Well done to Darren and all the nominees! You can read the full nominations [here](#).

HBCIS gender and pronouns update

From late February, HBCIS will be updated to enable the recording of a patient's sex assigned at birth (Birth Sex) as well as gender and pronouns.

This represents an important first step for Queensland Health in acknowledging and recording health consumer's gender identity within the Patient Admission System (PAS). The ieMR will be Queensland Health's first clinical system to include gender and related information.

Understanding a patient's birth sex, gender identity, pronouns, and Variations of Sex Characteristics (VoSC) is essential to the delivery of inclusive, safe and effective healthcare.

There are steps we can all take to support this change. Click [here](#) to learn more on the gender identity Sharepoint page.

Are you 'Reddy' to run?

Did you know that Redcliffe Hospital now has a run club? The first meeting happened this week - that's some of the participants pictured to the right. If you'd like to get involved, simply meet every Thursday at 6am at Suttons Beach Surf Life Saving Club. It's a 15-minute run, jog or walk out and back, with a coffee voucher on return for everyone taking part. Thanks to the Reddy Fun & Fitness team for organising another great initiative for our hospital community.



Celebrating 60 years

Finally for today, our hospital is turning 60 this year. There will be a series of events happening in the lead up to the anniversary on 30 June. One of these is a celebratory ball. This will take place on **Saturday 28 June**. Mark the date on your calendars for a celebration not to be missed!

Kind Regards

Cang Dang

Executive Director,
Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.

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Health



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