

Metro North Health

# Message from the Executive Director RBWH

Louise Oriti



Dear colleagues,

## Collaborative Staff Forum



We've received a substantial amount of positive feedback about Dr Liz Crowe's presentation on Tuesday on mass critical incidents. There were hundreds of attendees in the Education Centre Auditorium and online on Teams. It was described by those who came along as "informative", "interesting", "enjoyable" and "energising".

The session drew on the learnings from mass critical incidents across the world, such as the bombing of the Manchester Arena during an Ariana Grande concert, the London Bridge attack and the 2015 Paris attack.

While RBWH has detailed Emergency Management plans in place which cover many scenarios, including mass critical incidents, it's always valuable to learn from the experiences of other hospitals who have been impacted by such disasters.

The Royal's Chief Medical Officer Mark Mattiussi is our designated Incident Commander when we stand up an Incident Management Team and spoke at the end of the session about our own emergency processes and their constant state of review and improvement.

For those who haven't read it, it's worth having a look over our [Emergency and Disaster Response Plan](#) on QHEPS. It gives you an idea of the scope of planning and preparedness that exists for when incidents occur.

This was a very encouraging start to what we hope will become regular collaborative educational sessions at RBWH, hosted by Liz and other talented key speakers across the organisation and organised by the Performance and Clinical Services Planning team. These types of events create a real energy at the Royal – it's clear staff have a thirst for improvement and collaboration.

If you weren't able to attend this week, you can [watch the presentation here](#).

### Neonatal Services update

We let you know last week that Neonatal services are experiencing a sustained period of high activity with a high number of pre-term babies. The Neonatal unit at RBWH remains significantly busier than usual, while the NeoRESQ service, based at the RBWH, is coordinating and performing a far-greater-than-usual number of retrievals across Queensland.

These services often operate under the radar at the Royal, so once again I would like to acknowledge the extreme efforts of the multidisciplinary team who are supporting each other through this exceptionally busy time.

### RBWH Foundation launches '40 Years Strong'



The RBWH Foundation officially launched its 40<sup>th</sup> anniversary celebrations and '40 Years Strong' campaign on Wednesday with a colourful event attended by Her Excellency Dr Jeannette Young PSM, Governor of Queensland and former RBWH patient and four-times Paralympics gold medallist Curtis McGrath.

Both guests highlighted the important work of the philanthropic side of medicine and the Foundation's vital role at RBWH.

It was also good to see a host of the Foundation's Patient Ambassadors in attendance, as well as



many members of staff who came along to watch the cake cutting and take photos with Dolphins and Reds players.



Donuts were also delivered across wards as the first of '40 Moments of Joy' for 2025.

Her Excellency Dr Young herself said it well: "At the heart of the Royal Brisbane and Women's Hospital Foundation and crucial to its success is the outstanding passion and dedication of all the amazing individuals involved."



### **RBWH Police Beat**

The RBWH Police Beat commenced operation in November 2024.

Acting Sergeant Jacob Cranston and his team have been proactive in familiarising themselves with our environment and the challenges that come with working in a large healthcare facility.

The QPS team are meeting with service lines across the RBWH to ensure that the support provided to them is meeting their needs.

As A/Sgt Cranston becomes more familiar with us, he is making changes to the QPS service delivery model to minimise disruption to clinical flows.

The team have been proactive in undertaking patrols of the RBWH, carparks and surrounding areas and are also teaming up with our Security Services to assist in making our hospital safe.

The Department of Health has a Memorandum of Understanding with the Queensland Police Service and this agreement has been instrumental in mapping how we work with QPS to improve consumer engagement, safety and security at RBWH.

If you see Jacob or members of his team moving around the site, please say hello and welcome them to our hospital.

The RBWH QPS team can be contacted via switch or as an escalation point after contacting our Security Services for assistance on ext. 65188.

### **Metro North Draft Strategic Plan**

A [draft of the Metro North Strategic Plan](#) is now available for feedback. The strategic plan is the overarching guiding document for our decision making. Now is your opportunity to provide your views on the document and how you think we can make Metro North a great place to work. I encourage everyone to take the time to read the draft Strategic Plan and to share your feedback by completing the [short survey](#). The survey is open until the end of February.

Metro North is also hosting a series of pop-up sessions across the health service in the coming weeks to allow the staff to learn about and provide feedback on the proposed plan.

Chief Executive Jackie Hanson and other members of the Metro North Senior Leadership Team will be on hand to discuss the Strategic Plan and answer any questions.

All staff are invited to attend the sessions being held at their local facilities. These are the upcoming sessions at Herston:

#### **Friday 7 February**

1.00pm – 2.00pm

RBWH Education Centre foyer

#### **Wednesday 19 February**

8.00am – 9.00am

RBWH Education Centre foyer

For more information email: [MNHHS\\_PlanningStrategy@health.qld.gov.au](mailto:MNHHS_PlanningStrategy@health.qld.gov.au)

### **Emergency power supply test on Tuesday 4 February**

Just a reminder that the generators which provide power to the Herston Campus during emergency events are being tested between 4 - 4:30am on Tuesday 4 February.

You should have received an email and/or instructions from your line manager about what actions you need to take.

These tests are carried out to ensure the safeguards we have in place will work if there is an unplanned power outage.

If you need any further information prior to the test please contact rbwh-director-

facilityandsupportservices@health.qld.gov.au.

Thank you, Team Royal, for all that you do for our community.

Kind regards,

**Louise Oriti**

Executive Director,

Royal Brisbane and Women's Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



**Metro North  
Health**



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