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Dear colleagues

As you're likely aware, we made some temporary changes to orthopaedic services at Redcliffe Hospital last week. This means acute adult orthopaedic patients from Caboolture and Kilcoy hospitals will divert to the Royal Brisbane and Women's Hospital until further notice. These changes are necessary to meet patient care needs and support patient safety.

A great deal of work went into standing up these changes and I'd like to thank everyone involved in making them happen. Thanks also to our colleagues at other Metro North facilities for supporting us during this time.

Please refer to [my message](#) from last week for details and speak to your line manager if you have any questions.

Thank you all for your cooperation as we manage these temporary service changes.

A healthcare name change

Following consultation with clinicians and a staff survey, the government has announced that Satellite Hospitals will now be known as Satellite Health Centres.

The only change is the name, these facilities will continue to deliver the same trusted care for minor injury and illness and outpatient services from nurses, medical officers and allied health professionals.

Anyone needing healthcare can access the Satellite Health Centres via a drop in model in a similar way to the emergency departments, while outpatient services are facilitated by referral pathways.

As always, calling Triple 0 (000) or visiting an ED is the way to go in a life-threatening situation.

National Apology Day Yarning Circle

This Thursday marks 17-years since Prime Minister Kevin Rudd apologised on behalf of the nation to the Stolen Generation of Aboriginal and Torres Strait Islander children.

Ahead of the anniversary, Cultural Capability Officer Elwyn Henaway is hosting a Yarning Circle on Wednesday at 11am in the Healing Garden. All Redcliffe Hospital staff are welcome to attend to reflect on the progress since the apology and areas where we need to continue working.

Consumer profile - Anton Cavalli

Today, I'm pleased to return our profile series for 2025. Anton Cavalli is one of our Consumer Representatives - a group that play an important role in ensuring we apply a patient lens to our decisions. Read on to learn more about Anton and the role.

As healthcare workers, patient safety and care is at the centre of everything we do. It's also true that while we work tirelessly, there are areas where we can do better. This is where our Consumer Representative Group come in.

Anton began his journey three years ago when he took part in a study at Metro North's Brighton campus, before joining our consumer group two years ago.

"Both me and my wife were born at Redcliffe Hospital, so it's a place that's special to me," he said.

"I've been a patient here for many years as I receive treatment for cancer and I'm passionate about helping the hospital make its services better and more accessible for everyone."

Anton is one of six Redcliffe Hospital consumer representatives and is succinct in describing what the role involves.

"We are basically the voice of the patient," he said.

Anton is passionate about making a difference for his community.

"We provide feedback about and are involved in decision making on how services are delivered for the community," he said.

"I often hear from other patients about their experiences at the hospital and consider these as part of how I contribute to decision making and service improvement."

"I particularly enjoy that as a group we are given the opportunity to solve problems and come up with innovative ways to improve patient care."

"I am pleased that in the time I've been a representative for the hospital, I've seen some definite improvements to service delivery."

In his free time, Anton is a keen foodie with a particular interest in Italian cuisine. He also runs his own coffee roastery, which you can learn more about [here](#).

Thanks, Anton for sharing your insights and for the important role you and our other consumer representatives play in improving patient care.



Upcoming acting arrangements.

Director of Nursing and Midwifery Services, Sally Taranec will shortly be taking some extended leave. Sally will start leave on 3 March and return on 28 July. Following an expression of interest process, Keith Von Dohrn will act in the role until 25 May, followed by Ben Hackwood until Sally returns. Enjoy the well-deserved break, Sally and I'm sure you'll join me in wishing Keith and Ben well in the role.

Patient compliment

Today's patient compliment comes from Metro North's social media and is from a patient who had a recent stay in our rehab ward. Great to see praise for staff from across the hospital here. Well done, all!

"I can't say enough to express my gratitude to all the staff who helped me during my stay, particularly OT James. He went above and beyond and worked hard to get me home before the long weekend and liaised with my Mob Link worker and others. Thank you also to Dr Thomas, the OT staff, the indigenous support workers, physio, volunteers, nurses and plaster tech that made my stay bearable. Final thank you to the outpatient staff who are continuing to help me get back to full health."



Wishlist grants recipients

I am pleased to advise that the following projects have been awarded funds as part of the Raise it for Redcliffe Hospital Wishlist Grants initiative. These projects are all initiatives that support patient care and staff wellbeing at our hospital.

I look forward to providing you with updates as the initiatives progress.

You can learn more about the initiatives [here](#).

Area	Project
Maternity and Neonatal Services	At home serum bilirubin (SBR) testing keeping families together
Urology Outpatients	UroShield for severe catheter-related problems
Eat, Walk, Engage Clinical Nurse Facilitators	Patient resources for orientation and engagement.
Nursing and Midwifery Education & Skills Development Team	Portable equipment to support mobile inservice provision.
Geriatrics Team & Medical Services Line	Wellbeing of older patients in hospitals via environmental enhancements.
Reddy Fun and Fitness Team	REDDY fun and fitness program and initiatives.

Get involved in Giving Day

Sticking with the Raise it for Redcliffe theme, the annual Giving Day is happening a little earlier this year on 11 June. If you'd like to get involved as part of the working group, the team are holding an online information session tomorrow at 11am. This is your opportunity to learn more about how you can get involved in Giving Day and other initiatives. You can join from the invite in Outlook or [click here](#).

Valentine's Day morning tea

Finally for today, Friday is Valentine's Day, and for those working the REDDY Fun and Fitness Team are hosting a morning tea from 10am in the Zen Den. They'll be sweet treats, rock painting and a gratitude wall. Click [here](#) to learn more.

Kind Regards

Cang Dang
Executive Director,
Redcliffe Hospital

We respectfully acknowledge the Traditional Owners and Custodians of the land on which our facilities are built. We also pay respect and acknowledge Elders past, present and the future.



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