

Dear colleagues,

Patient care is at the forefront of our work each day in Metro North Health.

From accreditation at STARS this week through to last month's Metro North and Queensland Health cyber disruption exercise, I saw first-hand the level of commitment and dedication staff have to improve the safety and quality of the care we deliver.

Thank you to the teams at Green Square who I met this week when I joined our Chief Executive Jackie Hanson at the Strategic Plan pop-up session. I appreciate staff giving their time and sharing their ideas to inform our strategic direction for the next five years. It is your strategic plan and we want it to be aligned with what you need to do your jobs well.

February Board meeting

Our latest Board meeting this week was held at the Chermside Galleria, where we received a friendly welcome from the Metro North Aboriginal and Torres Strait Islander Leadership Team and Digital Metro North teams who work there.

Board members were fortunate to talk with staff from both teams over lunch and hear about projects they are leading. Our Aboriginal and Torres Strait Islander Leadership Team told us about their great work with partners and community towards achieving health equity and Closing the Gap by 2031.

For Digital Metro North, the implementation of ieMR at Caboolture Hospital and Woodford Health Service has been a key focus, with the team commended on their efforts in delivering this big project.

We were also joined in our Board meeting by Dr Alan Yan, Chair of Metro North Clinical Council and Director of Emergency at Redcliffe Hospital. Alan will be updating us on Clinical Council priorities and queries. Additionally, we were presented with the Emergency Medicine Clinical Stream report for 2024. The report highlighted some great work done in this space, including the statewide expansion of virtual emergency care services, the expansion of post-operative discharge support service, and ongoing work to focus on patient flow from our emergency departments to inpatients services and from these services to community care.



Board member profile – Dr Meg Cairns

I will be introducing you to a Board member each month so you can get to know us a little better. This week I caught up with Dr Meg Cairns.

Dr Meg Cairns is Board Deputy Chair and Chair of the Board Safety and Quality Committee.

Meg is a specialist general practitioner with over 25 years' experience, currently

practising in Ashgrove. Meg is also a GP Liaison Officer with Metro North Health, Chair of the Brisbane North Primary Health Network (PHN) Clinicians' Advisory Group, and a Member of the Brisbane North PHN Clinical Council.

She is also a member of the Queensland Maternal and Perinatal Quality Council, the Queensland Paediatric Quality Council, and the Hospital and Health Board Safety and Quality Chairs Forum.

Meg joined the Board in April 2022 and brought her expertise as a practising GP and commitment to high quality patient care along with her. Meg is a graduate of the Australian Institute of Company Directors.

Meg is passionate about improving health outcomes and the experience of patients and consumers through collaboration across health sectors and through effective communication and education.

As Chair of the Board Safety and Quality Committee, Meg leads the committee which oversees the safety and quality of health services provided by Metro North Health. The committee provides strategic leadership of clinical governance (different from day-to-day operational management). It also monitors compliance with safety and quality strategies, policies, agreements and standards, and promotes improvement and innovation in the safety and quality of services.

An example of the committee's role is contributing to the assessment of our hospitals and health services for accreditation to the National Safety and Quality Health Service Standards. Meg participates in meetings with the assessment team to answer questions about the role of the Board regarding oversight and monitoring of safety and quality.

Regards, Bernard

















We uphold our commitment to health equity through our Values in Action Respect | Integrity | Compassion | High performance | Teamwork

Metro North Health acknowledges the Traditional Custodians of the Land upon which we live, work and walk, and pay our respects to Elders both past and present.



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